

2nd July 2012

IMPORTANT NOTICE

BEST PRACTICE SEWER PRICING

Dear Commercial Property Owner,

From July 1 2012 Wagga Wagga City Council will be implementing a new Quarterly Billing system for calculating the cost of providing sewerage services to the Business community which reflects a user pays approach.

This new charge will replace Councils current billing processes which listed Commercial Sewer charges on the Annual Rate notice

The new billing process is based on water industry best practice to ensure the fair distribution of the cost of providing services across the community, removing the occurrence of low users subsidising higher users, and will provide more appropriate usage indicators to enable you to manage your water usage more efficiently.

How will the new charges be calculated?

There are two parts to the charges. Firstly, non-residential properties are charged one sewer access charge per property.

This sewer access charge is based on the size of the water supply service connection to the property, and is charged on a quarterly basis.

Secondly, usage based charges will be applied for all water that is discharged to sewer. This charge is calculated on water consumption data provided by Riverina Water County Council water meter readings, also on a quarterly basis. Sewerage Discharge Factor (SDF)

The estimated volume of effluent discharged to sewer is calculated using a "Sewerage Discharge Factor" (SDF). Each type of business has been assigned a SDF based upon the *Liquid Trade Waste Regulation Guidelines 2009* from the NSW Office of Water.

Please refer to the enclosed Frequently Asked Questions to determine your businesses SDF.

This pricing system will be implemented from 1 July 2012. Your first quarterly bill reflecting the new system will be sent out in October 2012.

Liquid Trade Waste Customers

Liquid trade waste charges will still apply to those businesses with liquid trade waste agreements (TWA/B/C). The only difference being that it will now be indicated on the Sewer invoice rather than on a separate invoice.

Who can I contact for more information?

If you would like to discuss the new pricing, or find out more about your water usage category for your business, please contact Peter Revell or Chris Breen Wagga Wagga City Council on 1300292 442.

Kind regards,

Geoff Veneris
Manager Waste and Stormwater Services

