

Wagga Wagga City Council

REPLACEMENT OF STOLEN OR DAMAGED KERBSIDE COLLECTION BINS POLICY

REFERENCE NUMBER	POL 016		
ORIGINAL APPROVAL DATE	June 2001		
RESPONSIBLE MANAGER	Manager Waste and Stormwater		
RESPONSIBLE DIRECTORATE	Infrastructure Services		
<p>This document is to be reviewed: every four years or in the first 12 months of the new term of Council, whichever is the earliest.</p> <p>Next Review Date: September 2020</p>			
Revision number	Issue Date	Council Resolution	Council Meeting Date
1		Res No: 01/581	25 June 2001
2		Res No: 04/243	23 August 2004
3	February 2008	Res No: 08/036	25 February 2008
4		Res No: 09/077	27 August 2009
5	February 2013	E-Team	26 March 2013
6	August 2013	Res No: 13/224.1	26 August 2013
7	August 2017	Res No: 17/279	28 August 2017

PART 1: INTRODUCTION

Council aims to provide fair and reasonable access to garbage and recycling services for all residents through a contractor. This policy seeks to minimise loss of access to services and cost to Council as a result of the theft, loss of, or damage beyond repair to landholders' kerbside collection bins.

1.1 Policy Objectives

To ensure that the replacement of stolen, damaged or lost kerbside collection bins is undertaken in a fair and equitable manner, that encourages care of Council's asset by the landholder.

1.2 Scope of Policy

This policy applies to the Mobile Garbage Bin (MGB) kerbside collection provided by Council to landholders for use in Council's waste, green/organic and recyclables management services.

1.3 Definitions

Landholder	Owners of residential & commercial lots located within Wagga Wagga City Council kerbside collection area and serviced under the kerbside collection contract
MGBs	Mobile Garbage Bins, including 120L light-green domestic waste bin, 240L blue/ yellow commingled recycling bin, 240L dark-green organic/greenwaste bin and 240L black/orange commercial waste bins.

1.4 Related Documents

Contract 10/2007 - Kerbside Waste Collection Services.

1.5 Responsibilities

Responsibility for the final decision, to accept or deny a claim to supply a MGB, lies with Council's Manager of Waste & Stormwater Services Division and will be executed by the officer(s) of the Waste & Stormwater Services Division.

1.6 Reporting Requirements

On request, the Waste & Stormwater Services Division will provide a report to Council with the cost of bins and community feedback.

1.7 Approval Arrangements

Approval will be arranged through Council's Customer Service staff following the submission of a signed original statutory declaration or a Police report number.

1.8 Review Policy

This Policy is to be reviewed every four years or in the first 12 months of the new term of Council, whichever is the earliest.

PART 2: POLICY CONTENT

Council provides and maintains Mobile Garbage Bins (MGBs) for kerbside collection of commercial, domestic, recyclable and green waste on a care and responsibility basis.

In the case of lost, stolen or damaged MGBs, the landholder may request a new MGB from Wagga Wagga City Council which will be provided as soon as possible with a subsidised replacement charge payable by the landholder, as set each year in the Revenue and Pricing Policy.

Any MGB provided by Council that is stolen or damaged beyond repair by unknown persons at no fault of the landholder, will be replaced free of charge provided the theft or damage has been reported to Council or the Police and a copy of the Police report number or signed statutory declaration is submitted to Council.