

QUARTERLY REPORT

April - June 2012



Wagga Wagga
City Council

Integrated Planning and Reporting - Quarterly Report June 2012

Strategy 1.1: Encourage our community to be engaged, involved and informed about the decisions impacting them

Council continues to actively engage with the community in a number of ways including:

- Community participation through Advisory Committees
- Village Consultations
- Councillor Lounge Program
- Quarterly Reporting of the Delivery Program
- Annual Report
- Newsletters
- Council reports and media releases
- Specific project/program consultation

Council has undertaken consultation with the San Isidore community in the last quarter as part of the ongoing cycle of village consultations.

The Councillors Lounge program has proven to be an effective mechanism for community members to directly engage with Councillors as they undertake their shopping at the Market Place. Council has logged more than 70 service requests during the program.

Council has developed a new Community Engagement Strategy which was publicly exhibited during June and adopted by Council at the July 2012 Council meeting.

DP1.01 Actively engage with the community to ensure open communication

Promote opportunities to build relationships with Planning stakeholder groups	ON TRACK
Best fit communication and engagement plans are developed and actioned in conjunction with responsible business owner	ON TRACK
The organisation is open and responsive to media enquiries and provides a range of information for dissemination	ON TRACK
Coordinate community engagement activities across Council	ON TRACK
Coordination and facilitation of programmed village consultations	ON TRACK
Implement Village Plans	ON TRACK
Manage the Multicultural Aboriginal Youth, Seniors and Arts Advisory Committees (s/p)	ON TRACK
Provide communications advisory across the organisation to formulate 'best-fit' communication and engagement plans and action	ON TRACK
Review Community Engagement Strategy in line with Council terms	ON TRACK
Annual review of Delivery program and Operational Plan	ON TRACK
Define new four-year Delivery Program to align with newly elected Council	NOT PROGRESSING
<i>Corporate Planning will be reviewing Council's current strategies and management plans, capturing the outcomes of these documents and using them to help the new Council to define a new Delivery Plan. The review of these plans will happen prior to the development of the new Delivery Program in early 2013.</i>	
Produce Annual Report every year	ON TRACK
Review performance on Community Strategic Plan prior to Local Government election	ON TRACK
Printed Communication from Council is distributed across the entire LGA on a regular basis	BEHIND SCHEDULE
<i>Focus this financial year has been on generating more online community information through the website and social media given high printing and distribution costs.</i>	

DP1.03 Gather perceptions and satisfaction data and use to improve service delivery to the community

Conduct annual service perceptions surveys <i>2012 perception surveys are scheduled for August/September due to availability of external consultant.</i>	BEHIND SCHEDULE
Conduct quarterly service-request based perceptions surveys	ON TRACK

Strategy 1.2: Develop Wagga Wagga as a regional leader with a strong identity

Council continues to proactively develop its regional leader status and promote a strong identity for the City in a number of ways:

- Participating in and promoting regional cooperation through the Riverina Eastern Regional Organisation of Councils (REROC), Riverina Regional Cities (Wagga Wagga, Albury and Griffith) and The NSW Inland Forum (Dubbo, Tamworth and Wagga Wagga).
- Building partnerships with State and Federal Government through regular meetings with local members and lobbying for improved levels of funding from Ministers.
- Hosting regional and statewide conferences - For example, Wagga Wagga is hosting the NSW Water Management conference in July 2012.
- Submissions on key issues which are of critical importance to Local Government at regional, state and national levels. Council has made a submission to the Expert Panel established to advance the question of Constitutional Recognition of Local Government.
- Attracting major events to the City. Council has adopted a new Major Events Policy and has entered into a three year sponsorship arrangement with the Greater Western Sydney AFL team. The City also hosted a pre-season NRL match between the Canberra Raiders and Canterbury Bulldogs in February 2012.
- The Evocities marketing campaign has raised the profile of Wagga Wagga among Sydney residents and has been successful in prompting a number of families to move to Wagga Wagga
- Seeking Commonwealth funding for major infrastructure projects which have a strong regional focus. Examples include the Riverina Freight & Logistics Terminal and the Wagga airport.

DP1.04 Promote a positive image of council in both the local community and the broader region

Act as custodians of City Brand to ensure widespread community acceptance and appropriate use	ON TRACK
Coordinate photography needs and cataloguing as per branding guidelines and publishing requirements	ON TRACK
Develop and implement City Entrance statements in line with City Brand <i>Councillor workshop on Long Term Financial Plan reduced City entry allocation from \$920,000 to \$244,000. Councillor workshop planned for 26th June to clarify how to review draft strategy to achieve this goal. Still seeking clarification from RAAF re Airmen's Heritage Park. \$70,000 allocated to upgrade (since completed) of tier 2 entry point - Welcome to Wagga Wagga sign at corner of Sturt and Tarcutta.</i>	BEHIND SCHEDULE
Host 2011 NSW Open Lawn Bowls event	ON TRACK
Implement City Image Strategy <i>Councillor workshop late 2011 on the Long Term Financial Plan the allocation for City entry draft plan over 10 years was reduced from \$920K to \$244K. Draft plan postponed Dec 2011 awaiting advice from RAAF re Airmen's Heritage Park proposal. Councillor workshop on 26 June to review draft plan</i>	BEHIND SCHEDULE
Promote Wagga Wagga and the Region using new City Branding	ON TRACK
Roll out community registration system for widespread use of City Brand	ON TRACK

Strategy 1.3: Lead the community with responsible, sustainable, effective, efficient and customer focussed organisations

Council has delivered on the majority of programmed actions for 2011/12 which contribute to a responsible, sustainable, effective and customer focussed organisation.

Council's Twitter account @wwccmedia was launched on 29 February 2012 in preparation for flood communications in recognition of the community's increased reliance on this medium as an effective broadcaster in emergency environments. During the flood event the Communications Team issued 280 tweets and the account accumulated 314 followers.

Council's tweets received 417 direct retweets and 88 manual retweets. Retweeting is an important way to disseminate the information well above and beyond the individuals directly following Council. In total, preliminary analysis of Council's Twitter account shows that the amount of activity surrounding the tweets led to Council tweets reaching the feeds of at least 131, 322 people

DP1.05 Develop and implement archive and storage strategy for organisation

Develop archive and storage strategy for organisation

ON TRACK

DP1.06 Take advantage of new and emerging technology to improve services

Install new Point of Sale System for Oasis

ON TRACK

Decommission of Old Systems

ON TRACK

Implement increased video, live chat, blogging, pod cast and social media networks as per community demand and Council program requirements.

ON TRACK

Manage Council website for continual structure/content improvement - work with business units for organisational and cultural change to present website content as succinctly and accurately as possible.

ON TRACK

Maintain and renew corporate IT infrastructure

ON TRACK

Provide regular information and events to stakeholders on the local and regional economy

ON TRACK

Advertising methods and placements are conducted within a strategic framework that reflects our communities existing and emerging information gathering techniques and preferences

ON TRACK

Conduct review of IT security measures

ON TRACK

Implement a new software solution to meet the needs of the new Enforcement Manual

ON TRACK

Investigate digital signature software solutions

ON TRACK

Implement a software solution to meet the needs of the new Awnings Policy

ON TRACK

Implement a system to streamline the application process for Section 138 applications

BEHIND SCHEDULE

This project has been restarted due to changing requirements in the related Awnings policy Project.

The element of the 138 system related to Awnings has been completed, and the element of the 138 system related to all other road work permits is now being configured.

Redesign the employee index in ECM to enable the easy storage and retrieval of employee related records

ON TRACK

Identify mobile computing requirements for the organisation and develop a strategy to meet the needs

ON TRACK

Implement a new animal impound software solution to meet the expectations of the organisation

ON TRACK

Implement Disaster Recovery solutions to meet the expectations of the organisation

ON TRACK

Review and upgrade email exchange servers

ON TRACK

DP1.07 Actively implement and promote Council's best practice governance policies and procedures

Deliver Contract Services

ON TRACK

Facilitate corporate support services

ON TRACK

Facilitate Council Meeting Processes

ON TRACK

Facilitate quarterly reporting on Delivery Program and Operational Plan achievements through Corporate Reporting Process

ON TRACK

Facilitate support services to Councillors	ON TRACK
Government Information (Public Access) Act - Annual reporting for Open Access to Information	ON TRACK
Government Information (Public Access) Act - Completion of Formal and Informal Information requests	ON TRACK
Government Information (Public Access) Act - Maintain Publication Guide	ON TRACK
Manage Fraud Management Framework <i>Review of Council's Fraud Management Framework has commenced. This is being reviewed in line with Council's Good Governance Framework to ensure alignment of objectives. This project will be completed upon receipt of the Division of Local Government's revised Code of Conduct anticipated July/August 2012.</i>	BEHIND SCHEDULE
Review & Manage Good Governance Framework <i>Review of the Good Governance Framework has progressed well, however, the finalisation of the framework is dependent upon the release of the new Model Code of Conduct from the Division of Local Government. This is expected in July/August 2012 and once that occurs the framework will be completed.</i>	BEHIND SCHEDULE
Review and implement the Privacy Management framework	ON TRACK
Provide training, support and advice in regards to councils records management requirements	ON TRACK
Facilitate Local Government elections	ON TRACK
Provide Corporate Governance support services	ON TRACK
Facilitate a legislatively compliant Open Access to Information	ON TRACK
Facilitate Good Governance mechanisms	ON TRACK

DP1.08 Ensure Council's risk management process reflects industry best practice across all of Council's functions

Develop and implement a change management program for organisational risk awareness	ON TRACK
Improve and develop the project management methodology	ON TRACK
Maintain OHS Management System and Action OHS Audit Items	ON TRACK
Manage Corporate Business Continuity Plan including overview of the Disaster Recovery Plans for critical units	ON TRACK
Monitor, review and manage Corporate Insurances	ON TRACK
Review and update annual Risk Management Plan	ON TRACK
Implement contractor management project <i>Initial training was held for Contractors and also for staff managing contractors at Council. Further work is to be completed on supporting documentation and finalisation of the Contractor Safety Handbook. Additional training will be held for Contractors in July 2012. Significant work is still required to progress this large project.</i>	BEHIND SCHEDULE
Conduct asbestos management review	ON TRACK
Conduct consultation review in light of new legislation, election of representatives	ON TRACK
Conduct manual handling review <i>This project was postponed due to staff vacancies and the need to focus attention on the introduction of the new Work Health and Safety Legislation which came into effect 1 January 2012. This will commence once the new Work Health and Safety representatives are elected and able to assist with this review.</i>	NOT PROGRESSING
Conduct height safety review <i>This project was postponed due to staff resourcing and the need to focus attention on the introduction of the new Work Health and Safety Legislation which came into effect 1 January 2012. This will commence once the new Work Health and Safety representatives are elected and able to assist with this review.</i>	NOT PROGRESSING

Conduct noise management review and hearing assessments	BEHIND SCHEDULE
<i>A significant number of employees identified have attended hearing assessments in December 2011. For those unable to attend additional sessions are being organised for later in 2012. Our system for maintaining this data is now in Human Resources Information Management System for better monitoring and review in the future. Further work is to be completed on high risk work areas in 2012/13.</i>	
Conduct risk management review	ON TRACK

DP1.09 Provide a sustainable workforce which supports the current and future service delivery needs

Communicate and implement the 2011/12 actions from the EEO Management Plan	ON TRACK
Conduct 2011 Employee Opinion Survey and evaluate and implement improvement initiatives	ON TRACK
Conduct HR Benchmarking	ON TRACK
Design, Develop and Implement Staff Learning & Development Initiatives	ON TRACK
Develop Aboriginal Employment Plan	ON TRACK
Maintain Councils Traineeship and Apprenticeship Program	ON TRACK
Review and monitor the Implementation of the Workforce Plan	ON TRACK
Implement Drug & Alcohol Policy	ON TRACK
Update, implement and manage the Individual Performance and Development Plan Process for all staff	ON TRACK
Upgrade Online Recruitment	ON TRACK
Promote and implement the new Corporate Values	ON TRACK
Promote and Implement Councils Continuous Improvement Model and Business Improvement Tools	ON TRACK
Provision of timely and cost effective recruitment Services to Wagga City Council	ON TRACK
Management of Workplace Relations, and provision of timely advice in relation to Workplace Relations	ON TRACK
Review and report recommendations for Councils Job Evaluation System	NOT PROGRESSING
<i>Information has been sourced from a number of job evaluation system providers. Due to budget constraints and quotes provided the provision of a new job evaluation system will not be progressing.</i>	

DP1.10 Deliver a professional level of customer service

Construct Storage Shed at Alan Turner Depot	ON TRACK
Assess Construction Certificate Applications and undertake the role of Principal Certifying Authority in a professional and timely manner	ON TRACK
Assess Development Applications within acceptable determination timeframes 70% of all development applications are determined within a 40 day timeframe.	ON TRACK
Authorise issue of S149 certificates and ensure that they are received by applicant within one week of receipt by Council	ON TRACK
Deliver Excellence in Customer Service throughout the organisation	ON TRACK
Development and review of Planning Directorate Work Process Manual. Collate register of all internal Planning Directorate processes and procedures and record within "Development Manual".	ON TRACK
Engage internal and external resources to ensure undrawn sewer diagrams for Wagga Wagga LGA are drawn These diagrams will be linked to relevant operating systems which will ensure quality and timely advice is provided upon request	BEHIND SCHEDULE
<i>Council's currently holds on record over 2000 undrawn sewerage services diagrams for conversion to digital record. Conversion of undrawn diagrams allows a digital copy to be linked to internal databases and mapping systems. Current completion at 70% after 100% allocated time expended.</i>	
Implement Customer Service Improvement Action Plan	ON TRACK

Implement initiatives of Connecting Strategy	ON TRACK
Liaise with Planners and External Consultant to expedite delivery of Heritage management inputs to assist D.A. processing	ON TRACK
Maintain Council building assets	ON TRACK
Report on Customer Service Centre performance on a monthly basis	ON TRACK
Deliver Fleet Management Services	ON TRACK
Deliver Stores Services	ON TRACK
Deliver Workshop Services	ON TRACK
Assess and determine 70% of all Section 68 Local Government Act 1993, Plumbing and Drainage (Internal) applications within 7 days and undertake inspections to ensure compliance with AS3500 in a professional and timely manner.	ON TRACK
Provide high quality information technology and communications helpdesk support to council staff and the elected bodies	ON TRACK

DP1.11 Ensure the long term financial sustainability of Council through effective and prudent financial management

Budget Review (Cost) statements are completed for review within 3 working days of end of month	ON TRACK
Ensure effective debt recovery processes are in place	ON TRACK
Ensure Financial Statements are completed and lodged in accordance with statutory requirements.	ON TRACK
Manage General purpose revenue (ie investments) in accordance with investment strategies and policies	ON TRACK
Pursue opportunities to apply for eligible grants from State and Federal Government meet the grant criteria and for those programs that can be delivered with current capacity	ON TRACK
The Long Term Financial Plan is reviewed annually and reported to the community	ON TRACK
Undertake an annual review of Developer Contribution Plans and update as required	ON TRACK
Contribute to the financial credibility of Council by ensuring timely and accurate processing of: payments to employees; payment of invoices to suppliers and contractors; accounts receivable and quarterly rates notices.	ON TRACK

DP1.12 Implement sustainable procurement practices

Replace Plant and equipment	ON TRACK
Deliver Purchasing Services	ON TRACK

Strategy 2.1: Ensure health and support services address the needs of all sectors in the community

Council's delivered the actions for this year as part of the adopted Alcohol Management Strategy. This is a partnership initiative with other Government and private sector organisations. The following activities have been delivered:

- Safer Bars Project funded by the NSW Attorney Generals Department
- Educational and promotional campaigns
- Crime Prevention Trough Environmental Design Audits and actions to address identified areas at risk
- Support and participation to various government and private based safety and community action tasks force activities
- Social planning and community development support for delivery of actions with NSW Housing building stronger communities initiative, along with other community forums and programs that deliver support services to address range of sector social and health needs

Council received funding levels to continue supporting services and partnership programs addressing health needs across sectors in our community and are as follows:

- Housing Communities Program extension
- The Aboriginal Family Worker program
- Home and Community Care (HACC) program across 32 LGA
- Ashmont Youth Centre Co-ordination
- Aboriginal Family Violence project.
- Charles Sturt University Dental project
- Koorinal Kids Community Transport project
- Various festival and event based grants along with facilitation of submissions for funding and services provision associated with other agencies within the community.

DP2.02 Implement Alcohol Management Strategy

Implement Attorney Generals Safer Bars Project

ON TRACK

Strategy 2.3: Implement programs to help people feel safe at home and in public spaces

Annually council delivers a range of services and programs for community safety as follows:

- Delivery of Companion Animal & livestock Management Services*
 - * *Operation of the Glenfield Road Animals Shelter*
 - * *Micro-chipping and registration of cats and dogs*
 - * *Responding to 29 dog attacks*
 - * *Responding to Companion Animals complaints*
- Delivery Impounding abandoned articles services. Monitoring and impounding of illegally placed and abandoned articles*
- Delivery Litter / dumped rubbish enforcement services. The monitoring and enforcement of littering / dumped rubbish has been undertaken in areas of concern across the Wagga Wagga Local Government Area (LGA)*
- Deliver Parking Enforcement Services. Council has a number of contracts with private sector car parks and enforces public areas across the LGA. Parking enforcement was carried out throughout the Central Business District, licensed carparks and schools zones.*
- Develop Awnings over Road Reserve policy and inspection regime. The Policy was adopted in March 2012. Implementation commenced in May 2012.*
- Ensuring food premises meet required legislative standard. Routine food premise inspections to ensure compliance with required food safety laws have been undertaken by Council Environmental Health officers. Annual statistic reporting is tabled with the NSW Food Authority on 27 July 2012. During inspections business owners are provided with educational resources in the form of factsheets, magnets, calendars and posters. Newsletters are also distributed to food business owners to raise awareness of new and current legislative requirements.*
- Implementing public health educational programs. Annually active promotion and education is carried out to food premises and 2000 brochures for the safe disposal of sharps has been delivered to pharmacies across the LGA.*
- Implementing public health immunisation program. Two free immunisation clinics have been held each month (day and night clinics) over the year.*
- Maintaining Fire Trails. This project is a combined initiative of both the Rural Fire Service and Council to enhance and maintain previous works undertaken to protect assets within our region. Works include fire trail construction/maintenance, the establishment of asset protection zones and installation of security boom gates and bollards.*
- Managing Alfresco dining and display of goods in the Council area. Processing of applications for approvals and monitoring of existing licenses has been undertaken.*
- Undertaking assessment and approval of on-site sewage management systems. Processing of applications for approvals and the issuing of licenses of existing on-site sewage management systems was undertaken. Inspections on previously unlicensed systems were undertaken along with inspections of the installation of new systems.*
- Undertaking Health Inspections for cooling towers, commercial pools, Funeral Directors, skin penetration, and hairdressers to ensure they meet required legislative standards. Inspections for Cooling Towers, Commercial pools, Funeral Directors, skin penetration and hairdressers to ensure they meet required legislative health standards has been undertaken. Promotions for public awareness was carried out through distribution of safe disposal of sharps pamphlets to Medical centres throughout Wagga LGA, general information to premises and the updating of the Legionella Management Plan and Sharps Policy.*
- Delivery of the Alcohol Management Strategy and Community Capacity Programs. Identified actions within Council's adopted Alcohol Management Plan and partnership funded community capacity programs a range of projects, services and public programs were delivered across the year.*

DP2.05 Implement Public Health and Safety Initiatives

Upgrade - Docker Street pedestrian rail crossing

BEHIND SCHEDULE

Guardrail have been fabricated and powder coated, tactile pavers procured and work has commence on site. It is expected that work will be completed early in the first quarter of the 2012/13 financial year

Deliver Companion Animal & livestock Management Services

ON TRACK

Deliver Impounding abandoned articles services	ON TRACK
Deliver Litter / dumped rubbish enforcement services	ON TRACK
Deliver Parking Enforcement Services	ON TRACK
Develop Awnings over Road Reserve policy and inspection regime.	ON TRACK
Ensure food premises meet required legislative standards	ON TRACK
Implement food hygiene educational programs	ON TRACK
Implement public health educational programs	ON TRACK
Implement public health immunisation program	ON TRACK
Maintain Fire Trails	ON TRACK
Manage Alfresco dining and display of goods in the Council area	ON TRACK
Undertake assessment and approval of on-site sewage management systems	ON TRACK
Undertake Health Inspections for Cooling Towers, commercial pools, Funeral Directors, skin penetration, and hairdressers to ensure they meet required legislative standards	ON TRACK
Undertake Structural Audit of all awnings over Public Roadways within LGA	ON TRACK
Deliver the Attorney Generals Safer Bars Project as part of the Alcohol Management Strategy	ON TRACK

Strategy 2.4: Keep our community spaces clean and healthy

In line with the implementation of the actions contained in Council's Environmental Sustainability Strategy Council has implemented a range of ecological and environmental educational programs for this quarter across the community to encourage community responsibility for keeping our City and water ways free of rubbish, pollution and aesthetically pleasing for community use.

Activities include regular promotional activity via various media outlets of Council's green guide and other education programs, Council's web site and social media platforms, community active days for clean up areas, school and general community educational and public programs and community partnership initiatives with groups like Erin Earth, Tidy Towns, CROW, Landcare etc...

Council has delivered environmental monitoring services and responds to community concerns regarding clean and healthy spaces.

DP2.01 Co-ordinate Family Day Care Services

Ensure the provision of quality childcare to children and families	ON TRACK
Promote and market family day care and in home care as unique child care options on the community	ON TRACK

Strategy 2.6: Ensure that a range of services, facilities and programs are available for people of all ages and abilities to enjoy

Council delivered its annual actions from the Recreation and Open Space Strategy including:

- Delivery of funded recreation workshops facilitated by the NSW Sports Federation*
- Provision of aquatic facilities and programming to the community*
- Provision of dryland activities associated with Council sporting facilities*
- Delivery of Council's annual grants to community groups*
- Delivery of community capacity programs in partnership with Federal and State agencies*
- Delivery and support to a range of carnivals, festivals, events for all ages and across the Local Government Area*
- A review of community land with lease or licence arrangements was completed. Recommendations from the review are progressively being implemented, e.g. new tenancy agreements for community activities and service provision.*

DP2.06 Provide, maintain and promote sport, recreation and leisure programs for the community

Acquire Land for Lineal Park development	ON TRACK
Secure sports and recreation events for Wagga Wagga	ON TRACK
Conduct Recreation Workshops	ON TRACK
Deliver Recreation programming - Rec & Open Space Strategy	ON TRACK

Provide aquatic facilities and programming to the community	ON TRACK
Provide dryland activities and programming to the community	ON TRACK
Provide Sporting and Recreation Facilities Improvement Grants	ON TRACK

DP2.07 Build Community capacity through the provision of social and cultural services and programs

Administer annual grants and contribution from Community Services Division	ON TRACK
Deliver Aboriginal Family Worker Program aimed at 0-5 years in relation to relationship, nutrition and care giving	ON TRACK
Deliver Aboriginal HACC program in accordance with ADHC RBA framework	ON TRACK
Deliver housing communities program - Housing NSW regeneration plan	ON TRACK
Facilitate inclusive and accessible community consultations for council activities that effectively engage all sections of the community	ON TRACK
Maintain partnership funding levels for community services through representation on peak bodies bps2.5.10	ON TRACK
Regular evaluation and development to ensure a premium service is delivered	ON TRACK
Source, apply and acquit strategic funding applications	ON TRACK

DP2.08 Provide, maintain and promote community facilities, halls and Council properties

Complete 'Strategic Property Review of Community Land'	ON TRACK
Implement Strategic Property Review recommendations	ON TRACK

Strategy 3.2: Improve and maintain local community facilities

Councils infrastructure renewal and maintenance programs for 2011/12 have progressed well. The programs for cleaning and renewing culverts and the rehabilitation of sewer mains at the risk of failure have been completed for the 2011/12 financial year. Neatly 10km of sewer mains were renewed this year and over 370 service connections were replaced. The works for the construction of the Tarcutta Main Street upgrade and the Fitzmaurice Street upgrade are nearing completion. Over 77kms of creek sealing was completed and part of the urban road rehabilitation program has been rolled over for completion in 2012/13 due to delays experienced due to wet weather.

DP3.01 Plan, construct, maintain and manage Sports and Recreation Facilities

Unstructured Recreational Facilities	ON TRACK
Upgrade sporting fields playing surfaces	ON TRACK
Implement Lake Albert Management Plan	ON TRACK
Upgrade Cricket Facilities Citywide	ON TRACK
Implement Sportsgrounds Lighting Program	ON TRACK
Develop a Sporting Facility Strategy (Soccer Development)	ON TRACK
Apply bitumen seal to Car park at Netball Centre	ON TRACK
Design new amenities building at Jubilee Park	ON TRACK
Implement Equestrian Audit recommendations	ON TRACK
Implement outcomes from the Wagga Bicycle Plan	ON TRACK
Implement Recreational Assets Capital Works Plan	ON TRACK
Provide Bicycle Warning signage and destination maps on rural roads	ON TRACK
Replace Electrical substation at Jubilee Park	NOT PROGRESSING

This project involves the upgrade of the electrical sub station that feeds Jubilee Park. This project has been carried over to the 2012/13 financial year due to delays in the design of the sub station upgrade.

Conduct feasibility study to replace Bolton Park Indoor Stadium	ON TRACK
Deliver Sportsgrounds Maintenance Program	ON TRACK
Implement Sportsground Renovations	ON TRACK
Maintain all recreation assets to an acceptable standard	ON TRACK
Replace Oasis Automatic Pool Cleaner	ON TRACK
Oasis - Additional Shade for 50m Pool	ON TRACK

DP3.02 Plan, construct, maintain and manage Parks, Gardens and Open Space

Renew and Maintain Playground Equipment	ON TRACK
Replace and upgrade Irrigation and Bores	ON TRACK
Renew and Maintain Structural Landscaping in parks and open space (pathways, fencing, kerb + gutter)	ON TRACK
Lloyd New Playground - Local Open Space Works <i>This project has been deferred as the land allocated for the development of the playground has not been dedicated to Council from the developers.</i>	BEHIND SCHEDULE
Renew Parks Facilities - Village & Rural Area	ON TRACK
Replace Bridge over Model Railway at Botanic Gardens	ON TRACK
Construct new Regional Playground - Apex Park	ON TRACK
Replace Victory Memorial Gardens safety fencing and retaining walls around the Lagoon	ON TRACK
Implement Plan of Management Recommendations for Natural Reserves	ON TRACK
Implement recommendations from the Recreation and Open Space Strategy 2005-2015	ON TRACK
Maintain / renew signage at Parks, Sportsground and reserves, in compliance with insurance requirements.	ON TRACK
Renew and Maintain Parks furniture	ON TRACK
Develop Botanic Gardens and Zoo site management plan	ON TRACK
Botanic Gardens, VMG and CBD parks and streetscapes are maintained to a high standard	ON TRACK
Cut grass in parks and open space across the LGA in accordance with established service levels	ON TRACK
Finalise and implement Playground Strategy <i>The draft document has been finalised and is currently being reviewed. This document will be presented to the new Council in late 2012.</i>	BEHIND SCHEDULE
Implement Parks Maintenance Program to existing service levels across Parks and Open Space in the LGA	ON TRACK
Maintain Botanic Gardens and Zoo	ON TRACK
Maintain parks and gardens throughout the Local Government Area	ON TRACK
Maintain urban and village playgrounds to Australian Standards	ON TRACK

DP3.03 Plan, construct, maintain and manage Sealed Roads

Westbrook Road Safety Improvements <i>Works have been delayed due to wet weather and flooding late February and early March 2012. Preliminary works and drainage works recommenced during May. Pavement construction has been deferred until spring when better weather conditions should prevail.</i>	BEHIND SCHEDULE
Lane Construction - 86 Hammond Avenue	ON TRACK
Construct Road infrastructure - Boorooma Street/Farrer Road Intersection	ON TRACK

Rehabilitate North Parade	NOT PROGRESSING
<i>This project has been re-prioritised according to risk and criticality and will not be proceeded with this financial year.</i>	
Implement Bridges Replacement Program	ON TRACK
Implement unfunded Traffic committee resolutions as adopted by Council	ON TRACK
Construct vehicle parking bay in McCullough Street, Tolland Heights	ON TRACK
Pavement Rehabilitation program	ON TRACK
Reseals Program	BEHIND SCHEDULE
<i>The 2011/12 reseal program was affected by a number of different issues. Extensive preparation works associated with the proposed program, wet weather, the reallocation of resources to flood response and recovery works, loss of ambient and road surface temperature have prevented the completion of the 2011/2012 program.</i>	
Conduct Glenfield Road Corridor Study	BEHIND SCHEDULE
<i>This project will be executed in 2012/13 with a review of the designs, preparation of cost estimates for each intersection treatment and road section upgrade based upon schedules of quantities and community/stakeholder consultation.</i>	
Maintain Roadside drainage and grade shoulders	ON TRACK
Maintain Sealed Roads	ON TRACK
Replace seal on road to Pomigalarna Reserve	ON TRACK
Control Roadside vegetation	ON TRACK
Conduct Urban Asphalt Program	BEHIND SCHEDULE
<i>A contractor was appointed at the February Council meeting. Weather however has been unfavourable, loss of ambient and road surface temperature have prevented the completion of the program. Contractor availability has been limited due to other commitments and reduced available working time attributable to weather.</i>	
Replace Kerb and Gutter	ON TRACK

DP3.04 Plan, construct, maintain and manage Unsealed Roads

Gravel Resheet Program	ON TRACK
------------------------	----------

DP3.05 Plan, construct, maintain and manage Streetscapes

Construct Bus Shelters	ON TRACK
Implement Street Lighting Improvements Program - Roads & Traffic Facilities	ON TRACK
Lloyd Entry Treatments - Open Space Works	ON TRACK
Maintain street trees to the Australian Standard	ON TRACK
Upgrade Tarcutta Main Street	ON TRACK
Deliver Roadside Mowing Program	ON TRACK
Develop infrastructure plans for CBD and hospital precinct	BEHIND SCHEDULE
<i>A substantial amount of investigation and analysis of these issues has now been completed as input to the Spatial Plan review and will be discussed cross-infrastructure, at the upcoming Spatial Plan Project Team Meeting.</i>	
Refurbish landscape at Tarcutta Street Underpass	ON TRACK
Replace Street Trees in line with condition and life expectancy	ON TRACK

Undertake detailed City Centre Transport, Parking, Landscape and Council Sites Development Study <i>A substantial amount of investigation and analysis of these issues has now been completed as input to the Spatial Plan review and will be discussed on a cross directorate basis, at the upcoming Spatial Plan Project Team Meeting</i>	BEHIND SCHEDULE
Undertake detailed Hospital Precinct Urban Design, Parking and Movement Study	ON TRACK

DP3.06 Plan, construct, maintain and manage Pathways

Improve Footpaths	ON TRACK
Implement Cycleways	ON TRACK
Implement Pedestrian Access and Mobility Program (PAMP)	ON TRACK

DP3.07 Plan, construct, maintain and manage Sewer Systems

Implement Sewer Laterals Rehabilitation Program	ON TRACK
Implement Sewer Mains Rehabilitation Program	ON TRACK
Maintain Sewer Assets	ON TRACK
Implement renewal program for Gravity Sewer	ON TRACK
Replacement and Renewal of Sewer Plant	ON TRACK
Install Sewer Network Extensions	ON TRACK
Upgrade Sewer - Rising Mains	ON TRACK
Upgrade Sewer - Pumping Station pits	ON TRACK
Replacement of Manhole Lids - Sewer Reticulation	ON TRACK
Rehabilitate Wells - Sewer Pump Stations	ON TRACK
Install Sewage Pumping Station - Forsyth St - SPS02	ON TRACK
Renew Sewage Treatment Works - Forest Hill	ON TRACK
Install Variable Speed Drives - Sewer Pump Stations	ON TRACK
Install Sewage Pumping Station - Sheppard St - SPS01	ON TRACK
Install Sewage Pumping Station - Hammond Ave - SPS15	ON TRACK
Renew Sewage Treatment Works - Currawarna <i>no planned activity</i>	NOT PROGRESSING
Renew Sewage Treatment Works - Humula <i>No planned activity.</i>	NOT PROGRESSING
Renew Sewage Treatment Works - Tarcutta	ON TRACK
Renew Sewage Treatment Works - Uranquinty	ON TRACK
Humula pressure Reticulation Scheme <i>This project was subject to review of the existing pressure sewer system. The review was undertaken this financial year and pressure sewer is not recommended for the area of Humula. Humula is not a priority village sewer project and will be deferred until community expectations warrant the delivery of servicing the village with a reticulated sewer network.</i>	NOT PROGRESSING
Implement pressure sewer reticulation scheme - San Isidore <i>This project was subject to a review of the existing pressure sewer systems. The review was undertaken this financial year and pressure sewer is not recommended for the area of San Isidore. San Isidore is not a priority village sewer project and will be deferred until community expectations warrant the delivery of servicing the village with a reticulated sewer network.</i>	NOT PROGRESSING

Upgrade Sewerage pump station Control system	ON TRACK
Design and Construct Sewer Scheme - Oura	BEHIND SCHEDULE
<i>This project was subject to a review of the existing pressure sewer systems. This project will be deferred until the completion of the Mangoplah sewer scheme.</i>	
Eliminate Sewer Joint Connections	ON TRACK

DP3.08 Plan, construct, maintain and manage Drainage Systems

Flood Pumps - Progressively Upgrade Pumps	ON TRACK
Improve Stormwater drainage - Kincaid St End to Flowerdale pumping station - Wagga West DSP Area	NOT PROGRESSING
<i>A hydraulic analysis of the immediate and surrounding area is required to determine the extent of this project. It is intended to bundle up several hydraulic analysis projects together and let the work in the fourth quarter of this 2011/12 financial year.</i>	
Construct Culvert Crossing at Boiling Down Creek	BEHIND SCHEDULE
<i>Designs for a new crossing at the entrance of the Gregadoo Waste Management Centre are nearing finalisation. Construction will be undertaken in the 2012/2013 financial year.</i>	
Implement Stormwater Drainage Improvements - Jubilee Oval to Red Hill Rd - Wagga West DSP Area	BEHIND SCHEDULE
<i>A hydraulic analysis of the immediate and surrounding area is required to determine the extent of this project. It is intended to bundle up several hydraulic analysis projects together and let the work early in the fourth quarter of this 2011/12 financial year. Designs will be commenced in the fourth quarter of 2011/12, with their delivery expected to be completed within the 2012/13 financial year.</i>	
Implement Stormwater Drainage - New Estella western and southern subdivision piped drainage Pine Gully Rd /Old Narrandera Rd to Olympic Highway	BEHIND SCHEDULE
<i>Project has been deferred to the 2012/13 financial year.</i>	
Implement Stormwater Drainage - Ridgeline (Bourkelands - Urban East boundary) - Wga East DSP Area	ON TRACK
Remediate Wollundry Lagoon	ON TRACK
Implement Drainage - Talbot Place Surcharge	NOT PROGRESSING
<i>Project has been cancelled. Council Officers identified that the project as scoped would not correct the problem initially identified and other remedial works adjacent to the site on Plumpton road will achieve a better outcome</i>	
Implement Stormwater drainage - Sturt Hwy - Gumly Gumly	ON TRACK
Implement Stormwater drainage - Taber Street Uranquinty	ON TRACK
Upgrade of Stormwater pit lids to lightweight lids	ON TRACK
Implement Crooked Creek Diversion	BEHIND SCHEDULE
<i>A hydraulic analysis of the immediate and surrounding area is required to determine the extent of this project. It is intended to bundle up several hydraulic analysis projects together and let the work early in the fourth quarter of this 2011/12 financial year. Delivery is expected to be completed within the 2012/13 financial year.</i>	
Remediate Stormwater infrastructure - Central City Culverts - Murray Street	BEHIND SCHEDULE
<i>A hydraulic analysis of the catchment area is underway. It is expected that the delivery of construction drawings will be completed this financial year, with delivery of the project in the 2012/13 financial year.</i>	
Conduct Village Overland Flow Flood Study	ON TRACK
Renew and Replace Culverts	ON TRACK

Upgrade Stringybark Creek Diversion Culvert	BEHIND SCHEDULE
<i>Due to the March 2012 storm event and the damage caused to the location, this work has been deferred to the 2012/13 summer period.</i>	
Clean Culverts	ON TRACK
Conduct Eastern Industrial Area Drainage Study	BEHIND SCHEDULE
<i>A hydraulic analysis of the immediate and surrounding area is required to determine the extent of this project. It is intended to bundle up several hydraulic analysis projects together and let the work early in the fourth quarter of this 2011/12 financial year. Designs would be commenced in the fourth quarter of 2011/12, with their delivery expected to be completed within the 2012/13 financial year.</i>	
Conduct Botanic Gardens Hydrological Study	ON TRACK
Duplicate Stormwater Drainage - 1050 Copland Street to proposed pumping station - Wga East DSP Area	NOT PROGRESSING
<i>Delivery of this project is expected to be completed within the 2012/13 financial year.</i>	
Implement Stormwater Management Plan	ON TRACK
Maintain Stormwater Assets	ON TRACK
Install and maintain Gross Pollutant Traps	ON TRACK

DP3.09 Plan, construct, maintain and manage Levees

Upgrade the Main City Levee Bank - CBD Flood Protection	ON TRACK
---	----------

DP3.10 Ensure service delivery meets community acceptable standards

Deliver Asset Management Planning	ON TRACK
Deliver Capital Works projects	ON TRACK
Manage Traffic-related community issues	ON TRACK
Maintain Unsealed Roads	ON TRACK
Maintain Kerb and Gutter	ON TRACK
Maintain Footpaths	ON TRACK
Maintain Bridges	ON TRACK
Maintain Carparks	ON TRACK
Maintain CBD	ON TRACK
Maintain Lines and Signs	ON TRACK
Undertake Street Cleaning	ON TRACK
Storm Damage Recovery Works March 2010	ON TRACK
Flood Recovery Works October 2010	ON TRACK
Flood Recovery works December 2010	ON TRACK

DP3.11 Plan, construct, maintain and manage Cemetery

Develop Natural Burials area at Wagga Wagga Lawn Cemetery	ON TRACK
Develop Master Plan for Stage 2 at Wagga Wagga Lawn Cemetery	ON TRACK
Maintain and enhance cemeteries and crematorium across the LGA	ON TRACK

DP3.12 Plan, construct, maintain and manage Community Buildings

Install Airconditioning - North Wagga Hall	ON TRACK
--	----------

Install fire detection system in Willans Hill Museum	ON TRACK
Lloyd Community Facility - Design	ON TRACK
Maintain and renew Community Halls infrastructure	ON TRACK
Conduct Leasing and licensing of Council owned or controlled real property	ON TRACK
Maintain and renew Community Amenities at Sporting Grounds	ON TRACK
Maintain Council Buildings	ON TRACK
Replace Carpet - Civic Centre <i>Project is on hold pending the resolution of some logistical arrangements. The expected completion date is 31 December 2012.</i>	BEHIND SCHEDULE
Replace Carpet - Wollundry Cottage <i>Quotations were sought to refurbish the Wollundry Cottage including carpet replacement. A decision was made not to progress at this stage due to cost.</i>	NOT PROGRESSING

Strategy 4.1: Promote and facilitate a thriving regional arts community

Council has delivered against the annual schedules a range of cultural public programs, exhibitions, performances, and cultural events through Councils cultural facilities of the City Library, Regional Museum, Art Gallery and National Art Glass Gallery spaces, Civic Theatre and outdoor performance spaces. Council produces a quarterly cultural guide detailing Council's Cultural facility programs for the community.

In addition Council generates cultural activity by:

- Sponsoring cultural organisations across the City and partnership programs with other arts and cultural organisations
- Working collaboratively to convene a range of cultural programs such as festivals and outreach programs within the urban area and at neighbourhood based locations e.g. Wiradjuri Festival, and the Multicultural Festival, and celebratory weeks
- Implementing Council's Public Art Plan 2012-2012 across the City
- Sourcing and supporting external grants to assist other organisations to delivery cultural and local arts initiatives
- Making available Council's own cultural and other social infrastructure facilities to host a range of arts and cultural events

Activity for the year from Council's cultural facilities is as follows:

The Civic Theatre welcomed 82350 customers to a total of 118 performances. These included 47 theatre and 39 commercial and 32 community performances. An upgrade of the lighting desk for Theatre has been purchased as per the 10 year plan for equipment replacement at the Civic Theatre. The updated desk will ensure the lighting operations technical demands are met for the next 5 years. The Sound Upgrade now ensures that the Wagga Civic Theatre remains attractive as a venue of hire and competitive with other regional venues.

The Art Gallery welcomed 31,177 visitors to 32 exhibitions and 69 public programs. These included 4981 primary and secondary school children and 205 tertiary students along with hosted events and functions for business and community. The Art Gallery has received ArtsNSW triennial funding renewal for 2012 – 2015 to program across the National Art Glass Gallery, The Community Gallery spaces being the Links Gallery and the E3 Space and the Main Gallery Exhibition spaces for touring and in house curated exhibitions.

The Museum welcomed 37,781 visitors to participate in a range of diverse exhibitions, education and public programs, special events and interaction through our sector outreach programs. During this time in total, the museum delivered 19 touring and in house exhibitions, 48 public programs and received ArtsNSW triennial funding renewal for 2012 - 2015. Delivery of the Regional Museum Outreach (RMO) services and assisted in the development of a network of sustainable museums and collections in the Riverina. The RMO program included the delivery of a reminiscence museum box program into local aged care facilities as well as the in house developed museum theatre program "The Great Verandah" into local primary schools across the region.

The Library welcomed 192,266 visitors during the year to 264 programs and 30 exhibitions. Of these visitations 11,890 people attended site specific events. Wagga Wagga City Library delivered a monthly service to seven Aged care Facilities in the Local Government Area. A Library Development Grant of over \$60,000 was secured and Large Print and Audio Books were purchased and catalogued.

Wagga Wagga City Council is executive Council for the Riverina Regional Library (RRL). The RRL has delivered services to its nine member councils in accordance with key performance indicators specified in the RRL Integrated Planning Strategy, RRL Service Level Agreement, and RRL Deed of Agreement during the current quarter.

DP4.01 Deliver cultural services and planning to regional arts and local arts community

Implement Public Art Plan 2010 -2012 as part of Public Art Policy	ON TRACK
Social and cultural services and programs are accessible and promoted through various media using co-locational marketing strategies	ON TRACK
Complete cultural audit stage 2 cultural marketing strategy	ON TRACK
Coordinate, review and distribute annual community grants and annual cultural contributions	ON TRACK
Deliver annual community development programs projects	ON TRACK
Deliver Bi-ennial cultural program	ON TRACK
Deliver community development projects and events for target groups	ON TRACK
Deliver the Wiradjuri festival	ON TRACK
Delivery of councils annual schedule of celebratory weeks and days harmony day international womens day youth week seniors week naidoc week sorry day reconciliation week social plan	ON TRACK

Engage Indigenous community, conduct Indigenous celebratory days naidoc week, sorry day, reconciliation week, and other celebratory days

ON TRACK

DP4.02 Deliver Theatre Services

Upgrade Sound System to meet industry standards

ON TRACK

Upgrade of Backstage Equipment

ON TRACK

Deliver annual season of programs that enhances the artistic educational social recreational and cultural experiences of the community

ON TRACK

Maintain Civic Theatre Auditorium Seating

ON TRACK

DP4.03 Deliver Art Gallery Services

Australian Print Acquisitions

ON TRACK

National Art Glass Gallery Acquisitions

ON TRACK

Develop a significant, accessible and sustainable collection

ON TRACK

Ensure art gallery engagement and participation

ON TRACK

Initiate develop, promote and maintain Gallery education and public programs

ON TRACK

DP4.04 Deliver Museum Services

Deliver a lively and diverse annual schedule of touring exhibitions to the residents of Wagga and their visitors

ON TRACK

Deliver the RMO services and assist in the development of a network of sustainable museums and collections in the Riverina -

ON TRACK

Manage the collections of the Museum of the Riverina to national standards framework

ON TRACK

Museum engagement and participation education lifelong learning an audience development by developing public programs that engage the community provide educational opportunities and build audiences.

ON TRACK

Strategy 4.2: Develop the river as Wagga Wagga's cultural heart

Several initiatives have been made by Council to develop the river as Wagga Wagga's cultural heart. Projects such as the construction of a boat ramp at Wiradjuri Reserve, the renovation of the Wilks Park toilet facility and the installation of a dump point at Wilks Park are encouraging the community to use the river for recreational and cultural activities.

In Partnership with the NSW Crown Lands Department, Council is continuing to investigate other projects that will bring an array of recreational, cultural, commercial and residential developments to the river which aim to reinforce the relationship between the iconic Murrumbidgee River and Wagga Wagga. Plans to develop a major community facility, new caravan park facilities, refurbished amenities and new recreational spaces along the river have progressed.

DP4.05 Implement Riverside Masterplan

Open Hampden Bridge to Pedestrian Traffic

ON TRACK

DP4.09 Provide opportunities for major events and community activities

Design Community Facility

BEHIND SCHEDULE

Council has established a Major Community Facility working party to progress this project. The working party is made up of five Councillors and meets monthly. Council staff are in the process of developing strategic advice and market sounding information which is to be considered by Council in the near future.

Strategy 4.3: Facilitate the development of Wagga Wagga as a major cultural centre and develop a 'keeping place' for our heritage

Council has facilitated and developed cultural heritage through a variety of ways including the following:

- Assisting the Office of Environment and Heritage with the process of Aboriginal Place Nominations for the Wagga Wagga Local Government Area.
- Implementing the Riverside Masterplan with further analysis of the multi community centre components for development of which will be determined formally by Council.
- Implementing land use planning and assessment for development under Heritage and conservation controls and the implementation of the Heritage grants scheme for the community.
- Through the Museum and Library collection programs undertaking local research and social history that has significant heritage value and strengthens cultural identity.
- By program delivery across Council's cultural facilities to value heritage through a variety of exhibitions and performances.

DP4.06 Deliver Library services

Develop and maintain a relevant and accessible collection that supports lifelong learning - Deliver Community Links program	ON TRACK
Deliver an outreach library service to housebound and nursing home clients	ON TRACK
Develop the Local Studies Collection and facilitate access for the local community and researchers.	ON TRACK
Invest in and maintain print and digital collections to reflect the diverse needs of the community	ON TRACK
RRL - Delivery regional library services	ON TRACK
Deliver a range of lively and diverse programs across the lifecycle that promote community wide education and learning	ON TRACK

Strategy 4.4: Develop Wagga Wagga as a centre for entertainment, retail, dining, recreation and leisure, catering for all ages

All major community events for the quarter have successfully occurred. These include Little Big Day out and a very Wagga Christmas and Australia day preparations.

DP4.07 Strengthen retail and commercial sector

Ensure that opportunities are investigated for heritage funding to protect and enhance heritage values within the LGA	ON TRACK
---	----------

DP4.08 Facilitate identified Council events for the benefit of the wider community

Conduct Youth Events	ON TRACK
Coordinate the delivery of identified Council events	ON TRACK
Develop event programs for identified Council events that increase participation across all demographics	ON TRACK
Provide advice to business units across Council in regards to event coordination management and procedures	ON TRACK
Review opportunities to access additional grant funding to enhance existing events	ON TRACK

Strategy 5.1: Stimulate prosperity through economic development strategies

Wagga Wagga Airport's capital works program for 2011/2012 is meeting agreed time frames.

Airport paid car parking is now operational.

Internal Airport Terminal modifications are completed.

Security check bag and passenger screening equipment installed and operational.

Construction work on the Airport's commercial aviation precinct is 60% completed.

Development of the new light aircraft precinct at the Airport has commenced.

Bomen Business Park

Wagga Wagga City Council's application to the round two Regional Development Australia Fund for \$14.5M towards the Riverina Intermodal Freight and Logistics Hub was successful.

Retail Growth Strategy.

Work has commenced on the Fitzmaurice street upgrade capital works project and is 30% complete.

Retail workshops on mechanising and financial management occurred in June. Forty-five retailers attended the workshops.

DP5.01 Develop and implement innovative Information & Communications Technology (ICT) Business Process Solutions

Conduct feasibility study for online shopping through Art Gallery shop

NOT PROGRESSING

The project was reviewed and determined as not feasible to implement this financial year and will be reviewed as part of the overall operations for the 2012/13 financial year.

DP5.02 Develop economic development strategies to market and promote the city of Wagga Wagga

Fitzmaurice Street upgrade

ON TRACK

Develop, market and promote the City of Wagga Wagga Economy through implementation of the Economic Development Strategy

ON TRACK

Implement retail programs in accordance with Retail Growth Strategy

ON TRACK

Undertake research marketing and communication to benefit the Business Community

ON TRACK

Develop a financial model to support a multilevel car park strategy for CBD

ON TRACK

Investigate and support alternative energy technology opportunities.

ON TRACK

DP5.03 Ensure Wagga Wagga Airport is a market leader in delivering regional air services

Deliver Airport operations that are compliant with regulations

ON TRACK

Sealed Code C TWY from RPT Apron to RWY 12/30 (Taxiway H)

ON TRACK

Airport - Capital -Private Light Aircraft Precinct up to 32 Hangars

BEHIND SCHEDULE

This is a component of the overall Precinct 2A development project.

Airport - Capital - Develop Precinct 2A, new apron areas and hangar zones, including services and utilities between Runway 12/30 and 05/23

BEHIND SCHEDULE

The project was significantly affected by rain events in early March. Despite the ongoing delays due to weather, affecting the site, the head contractors program, material supply and availability of subcontractors, the project is progressing reasonably well. All areas will be available for their intended use by late July 2012.

Implement CBS & Passenger Screening at Airport

ON TRACK

Seal South-West GA Apron

BEHIND SCHEDULE

This is a component of the overall Precinct 2A development project.

Upgrade Airport HV Electrical**BEHIND SCHEDULE**

The High Voltage system is planned to be upgraded as part of the overall Precinct 2A project. The HV transformer and other equipment is on site. Construction works commenced in May 2012.

Implement Paid Carparking**ON TRACK****DP5.04 Implement Bomen Strategic Masterplan****Implement Bomen Roads Project****BEHIND SCHEDULE**

The initial detailed design for this road project is currently being internally and externally reviewed. Detailed timings for the construction and land acquisition will be developed once the detailed design has been signed off.

Develop Bomen Business Park through Implementating recommendations contained in the Bomen Strategic Master Plan**ON TRACK****Facilitate the development and implementation of the Bomen Industrial Ecology Strategy contained within the Bomen Strategic Master Plan 2009****ON TRACK****Strategy 5.3: Increase levels of visitation by Tourist and Business people**

Total visitors to the city for 2011 was 1,096,000. The total number of passengers through the Wagga Wagga Airport for the 2011/12 financial was 208,000.

DP5.05 Develop and implement tourism activities and plans to attract visitors to Wagga Wagga**Identify and promote new tourism product development****ON TRACK****Implement Events Strategy****ON TRACK****Implement Tourism Strategy****ON TRACK****Improve Service Delivery Skills by way of providing professional development for staff and tourism industry stakeholders****ON TRACK****Review Visitor Information Centre layout and promotion channels****ON TRACK****Work in collaboration with State and Regional Partners to increase visitation to Wagga Wagga and the Region****ON TRACK****DP5.06 Implement and develop strategies to attract and retain highly skilled new residents to Wagga Wagga****Implement marketing of evocity brand locally****ON TRACK****Strategy 5.4: Implement leading edge infrastructure and communication technology to link everyone within and outside Wagga Wagga**

Council's website and social media communications continue to promote tourism events and activities to a growing readership.

Software that automatically publish documents from the corporate records system to the internet has been installed and will go live in early July.

Phase 1 of the Spatial Plan review has been completed. The stakeholder engagement from phase 1 together with new ABS census data will inform the development of an issues paper to support the review of the Spatial Plan.

Improvements to Council's internal geospatial platform included web based mapping to assist with customer service, plumbing and planing user requirements.

DP5.07 Provide and deliver up to date information to Council stakeholders**Investigate online alternatives for promoting and disseminating information for visitors and residents to meet the demand of changing demographics of visitors****ON TRACK****Digitise old paper records to mitigate the risk of loss, improve access to information, and eliminate the need to retain original copies in archive facilities****ON TRACK****Maintain and review council's corporate applications****ON TRACK**

Provide community and development industry stakeholders with opportunity to access up to date Planning and Development related information	ON TRACK
Ensure accurate processing and timely distribution of incoming correspondence	ON TRACK
Implement a software solution to automatically publish documents from the corporate records system to the internet	ON TRACK
Maintain, store and retrieve councils digital and physical corporate records	ON TRACK

DP5.08 Provide spatial data to enhance business solutions for both internal and external customers

Develop, gain acceptance and implement a geospatial strategy for Council	ON TRACK
Finalise the cadastre redraw project and implement the updated cadastre <i>Creation of shift vectors by 1Spatial has been completed. 1Spatial are currently developing rules, checks and fixes to allow automated realignment of layers. As 1Spatial have not completed these works, it is not yet possible for Council staff to complete the realignment of the remaining layers Expected timeframe for completion of 1Spatial works - July 30 as per scope of works provided by 1Spatial. Training of staff August 2012. Expected timeframe to complete in house realignment of layers - December 2012.</i>	BEHIND SCHEDULE
Review of Spatial Plan	ON TRACK
Ensure councils geospatial systems enable a high quality provision of data, storage and archiving	ON TRACK
Promote the use and integration of Council's geospatial technology with web platforms	ON TRACK

Strategy 5.5: Grow our agricultural sector

Riverina Oils and Bio Energy construction is nearing completion. The plant will crush 170,000t of grain per year to produce edible oils. Capital investment is in the order of \$55M. Construction employment is in the order of 130 jobs and once completed will require 52 employees to operate this down stream value adding agricultural enterprise.

The Wagga Wagga Livestock Marketing Centre User Group has been meeting regularly and National Saleyards Quality Assurance participation maintained. Further, National Livestock Identification Scheme Compliances have been maintained at 100% and industry standards and compliance continue to be met.

The Wagga Wagga Livestock Marketing Centre Master Plan has been deferred in favour of rescoping the brief for the project.

The Wagga Wagga Livestock Marketing Centre project to realign livestock ramps project has been completed.

DP5.09 Ensure LMC is a market leader in providing livestock sales/services

Deliver Livestock Marketing Centre operations in compliance with industry and stakeholder requirements	ON TRACK
LMC - Promote Livestock Marketing Centre as a regional business hub and key contributor to the rural economy	ON TRACK
RFID Network Renewal - LMC	ON TRACK
LMC - Complete and adopt 'Livestock Marketing Centre Master Plan' <i>The project has been deferred with the intention of further comprehensive scoping of the project.</i>	BEHIND SCHEDULE
LMC - Realign ramps	ON TRACK

Strategy 6.1: Effectively manage the natural environment

Council has managed the natural environment through a variety of programs including the following:

- Developing scope of works for the engagement of a consultant to undertake design concepts for the rehabilitation of Narrung Street Treatment Works ponds for a wetlands.
 - The Maldhangilanna Restoration Team continued work on clearing woody weeds, revegetation work and habitat rehabilitation projects on public lands - including along the Murrumbidgee River, Pomingalana Reserve, Lake Albert and Silvalite Reserve. This completed a five year partnership project with the State Government Murrumbidgee Catchment Management Authority
 - Implementation of noxious weed program including control works on public lands, inspection of private properties and extension activities to raise awareness.
 - Collaborative programs with community groups such as Wagga Wagga Urban Landcare Group, Climate Rescue of Wagga, Wagga Wagga Tidy Towns Sustainable Community Committee and Erin Earth. Climate Rescue of Wagga and the Nature Conservation Council to host a '100% Ready' renewable energy forum.
 - Promotional and educational activities were carried out through the year including Cleanup Australia Day post major flooding for Wagga Wagga and National Tree Day 2012.
 - Delivery of natural diversity plantings throughout new urban release areas of the LGA
 - Completed the project The 'Biodiversity Habitat Corridors' mapping project that was funded by an Environmental Trust grant has been successfully completed.
 - Undertake noxious weed control program on public lands, inspection program of private properties to ensure legislative compliance, awareness programs and extension activities for noxious weeds
 - Monitor water quality of the Murrumbidgee River, Lake Albert and Wollundry Lagoon
- The following locations have been monitored for water quality:
- Murrumbidgee River
 - Flowerdale and Wollundry Lagoon
 - Lake Albert

DP6.02 Protect, enhance and rehabilitate native vegetation and ecosystems to enhance biodiversity

Springvale Plantings - Open Space Works	ON TRACK
Hilltop Plantings - Open Space Works	ON TRACK
Develop concept for the rehabilitation of Narrung Street Treatment Works ponds into a wetlands <i>A preferred consultant has been identified to produce the designs and conduct consultation. Some preliminary soil sampling and surveying works have been completed to assist in developing the final design layout.</i>	BEHIND SCHEDULE
Manage and promote threatened species throughout the LGA	ON TRACK
Undertake habitat rehabilitation projects on public lands - including along the Murrumbidgee River, Pomingalana Reserve, Silvalite Reserve and Lloyd conservation area	ON TRACK

DP6.03 Implement noxious weed control program

Undertake awareness programs and extension activities for noxious weeds	ON TRACK
Undertake inspection program of private properties to ensure legislative compliance	ON TRACK
Undertake noxious weed control program on public lands	ON TRACK

DP6.05 Encourage the community to participate in programs to enhance the environment

Monitor water quality of the Murrumbidgee River, Lake Albert and Wollundry Lagoon	ON TRACK
Implement projects including: Cleanup Australia Day and National tree day and Landcare action program	ON TRACK
Liaise with environmental groups in the implementation of projects	ON TRACK

Strategy 6.3: Integrate management strategies to encourage water conservation and enhance and protect water quality

Council has encouraged water conservation and protected water quality through a variety of programs including the following:

- Monitor and review water consumption Quarterly Planet Footprint reports provide water use data for our major sites
- Monitoring water quality of the Murrumbidgee River, Lake Albert and Wollundry Lagoon
- Implemented and supported education and promotional projects including Sir Joseph Banks garden, the Great Green Challenge competition and promotion of water conservation initiatives like the Riverina Water County Council's Water Wise Nature Strip Rebate Scheme Urban
- Compliance with license requires for solid waste management and sewage treatment works
- Site investigations and assessment, development of design and tender specifications for implementing former Tarcutta Street gasworks remediation site
- Ongoing monitoring and management of contaminated land sites
- Implementation of Councils Urban Salinity Management Plan including monitoring the piezometer locations across the LGA
- Investigated environmental breaches and taken the appropriate action to ensure compliance with relevant legislation.
- Implement ecologically sustainable development principles and programs

Council has worked closely with developers and the community to ensure that natural areas with high conservation value are preserved and ecological processes are maintained. The progression of the Lloyd and Gobbagombalin Development Control Plan has focused on preservation of native vegetation and the strategic location of offset planting along Pine Gully Road to maintain flight paths for Superb Parrots has been a key focus for the Gobbagombalin proposal.

• Council officers continued to undertake inspections of development sites. Officers also provided developers and interested parties with assistance in completing Erosion and Sediment control Plans for Development Applications as well as general advise on sediment and erosion control

DP6.06 Implement water quality monitoring program

Monitor and review water consumption	ON TRACK
Promote and encourage waterwise gardening	ON TRACK
Livestock Marketing Centre - Re-use water treatment	BEHIND SCHEDULE
<i>The project is being deferred until the completion of the Livestock Marketing Centre Master Plan, to ensure that any improvements/changes to the current system have adequately considered the future demands.</i>	

DP6.07 Implement water conservation programs

SRV Urban Salinity Program	ON TRACK
Comply with all statutory requirements for solid waste management and sewage treatment works	ON TRACK
Implement Tarcutta St gasworks remediation	BEHIND SCHEDULE
<i>Negotiations initiated between project team and Contractors. Report to Council on 4 July 2012 to progress the project</i>	
Implement ecologically sustainable development principles and programs	ON TRACK
Conduct Sediment and Erosion education to minimise incidence of non compliance	ON TRACK
Ensure environmental complaints / breaches are investigated	ON TRACK
Implement councils Urban Salinity Management Plan	ON TRACK
Ongoing monitoring and management of contaminated land sites	ON TRACK

Strategy 6.4: Develop sustainable built and natural environments for current and future generations through effective land management and planning

The Planning Directorate continues to promote the development of sustainable built and natural environments by the regular review and monitoring of key land use planning policy documents (Local Environmental Plan and Development Control Plans, Heritage Study). Such reviews are undertaken in consultation with key community and industry stakeholders which promote quadruple bottom line policy considerations and endeavours to ensure development outcomes recognise intergenerational equity issues within the Wagga Local Government Area.

In addition, Council has commenced a review of its 2008 Spatial Plan which will inform future reviews of the LEP and DCP.

The review of the Spatial Plan is proceeding as planned with the revised Spatial on track to be adopted by Council in April 2013. Stage One consultations have now concluded and staff are assessing the feedback.

DP6.08 Ensure plans for new release areas conserve areas of biodiversity and develop principles for their management

Ensure Development Assessments preserve native vegetation	ON TRACK
Implement DCP 11 for planting native vegetation in new development areas	ON TRACK
Incorporate Urban Land Release Area DCP's when adopted	ON TRACK
Review LEP: finalise Deferred Areas	ON TRACK
Review LEP: Planning Proposals relating to future amendments.	ON TRACK
Review LEP: Rural Residential supply and demand and LGA movement systems and transport infrastructure	ON TRACK
Undertake upgrades to DCP documents resulting from Planners reviews	ON TRACK

Strategy 6.5: Minimise the ecological footprint by reducing resource consumption and implementing effective waste management strategies

Work is continuing on the implementation of Council's Resource Recovery Strategy. These actions not only limit or reduce the impact on the environment but also reduce Council's overall carbon footprint, its liability under the Government's Carbon Pricing mechanism, extend the life and long term sustainability of the landfill, reduce potential section 88 landfill levy liabilities and will assist in achieving the NSW Waste Avoidance Resource Recovery (WARR) targets which is set for 2015. Some of the actions completed this financial year include.

Completion of a full and comprehensive waste audit of both the kerbside and landfill waste stream providing the essential benchmark information required to identify problematic wastes and liabilities for Council's Solid Waste Operations.

Concept designs and approval for the construction of a Resource Recovery Centre located at the Gregadoo Waste Management Centre. This Centre is proposed to be completed over the following two years.

Conversion of 7 rural landfills into transfer stations

Operations of a gas harvesting system in conjunction with AGL to flare Methane which is estimated to be 21 times the strength of CO₂-e.

Made submissions to the Government regarding the section 88 waste levy review.

Made submission into the Government's preferred resource recovery practices review

Completed a business case for the viability of developing a Glass crushing reuse operation for Wagga

Developed an Organics paper for the review of Council's current organic waste streams and provided recommendations on future reviews

Continued to find opportunities to recover materials from land fill and create a profitable tip shop business at the GWMC. All recoverable items such as Mattresses, TV's, white goods, metals, furniture etc etc that can be reused are no longer landfilled.

DP6.01 Comply with all statutory requirements for solid waste management and sewage treatment works

Conduct Business Case for Glass Crushing and stockpiling services	ON TRACK
Construct Resource Recovery Centre - GWMC	ON TRACK

GWMC - Construction of a cover over the Transfer Station	ON TRACK
Complete Cap at Gregadoo Waste Management Centre	BEHIND SCHEDULE
<i>This project has been deferred due to the old cell still being utilised. Once the old cell has been used to its full capacity then closure and capping of the cell will begin as regulation requires.</i>	

DP6.04 Minimise waste to landfill through reduce, reuse and recycle strategies

Implement projects including: Cleanup Australia Day and National tree day and Landcare action program	ON TRACK
Liaise with environmental groups in the implementation of projects	ON TRACK

DP6.09 Manage land use to minimise detrimental environmental impact

Implement the Solid Waste Resource Recovery Strategy	ON TRACK
Continue to develop initiatives to reduce paper and other waste in Council's business	ON TRACK
Develop and implement waste reduction community education initiatives	ON TRACK
Develop and implement public place recycling system	ON TRACK

Strategy 6.6: Improve ambient air quality and reduce both energy consumption and greenhouse gas emissions across the Local Government Area

Council has implemented the following programs to improve ambient air quality and reduce both energy consumption and greenhouse gas emissions:

- The purchase of 100% green power for the Civic Centre building*
- The introduction of an annual Great Green Challenge which has families, business and individual make sustainable living changes to reduce their impacts on the environment*
- Implementation of Council's energy savings plan with monitoring of its energy consumption and promotion of energy efficiency initiatives. Energy efficiency projects were implemented involving the Airport, the Civic Centre and the Civic Theatre. The project involved re-lamping, power factor correction and adjustment of the building management system. The project was funded jointly by council and a low interest loan from Low Carbon Australia. Further partnership work with Low Carbon Australia and the securing of Federal funding has allowed for the implementation of a Cogeneration project to reduce energy consumption and greenhouse gas emissions at Councils Oasis Aquatic Centre*

Planning and development of a eco/industrial plan for the Bomen Strategic Master Plan 2009

- Continued to respond and investigate incidents regarding air pollution.*
- Continued to implement the 'Let's Clear the Air' program. Educational pamphlets on clean air initiatives were printed and distributed.*

DP6.10 Promote and support projects that reduce greenhouse gas emissions

Establish an Industrial Climate Change Mitigation Adaptation Reference Group as contained in the Bomen Strategic Master Plan 2009	BEHIND SCHEDULE
<i>Terms of reference for a proposed climate change reference panel have been drafted and an initial list of potential members compiled. The establishment of this group will now be an outcome of the Bomen Environment Management Plan which is not due for completion until the 2012/2013 financial year.</i>	
Home Energy Challenge	ON TRACK
Implement Vehicle Pooling software	ON TRACK
Implement strategies to reduce energy consumption	ON TRACK
Liaise with households, business and industry to reduce greenhouse gas emissions	ON TRACK
Monitor and review Council's energy consumption	ON TRACK
Promote and implement alternate energy projects	ON TRACK
Purchase green power/ renewable energy	ON TRACK

DP6.11 Implement projects to reduce air pollution

Clean Air Project	ON TRACK
-------------------	----------

Enforcement of air quality legislation in the local government area	ON TRACK
Promote and implement air quality education programs	ON TRACK
Support projects improving ambient air quality <i>This funding was allocated to provide support to the Regional Air Quality Project Officer through the Environmental Protection Authority (EPA).</i>	NOT PROGRESSING

Strategy 6.7: Lead sustainable environmental practices

Council has implemented the following programs to lead sustainable environmental practices:

- Continued to liaise with key stakeholders including Government Departments, Environmental groups and organisations as part of implementing Council's environmental programs
- Participation in the Sustainability Advantage Program, an initiative of the NSW Office of Environment And Heritage. Council has received a Bronze Level Recognition as part of the program.
- The implementation of action items from the Environmental Sustainability Strategy was reported on in November 2011 through
- The Annual Report and State of the Environment Reporting process. These Wagga Wagga City Council reports won the Gold Award at the Australasian Reporting Awards in 2012.

Wagga Wagga City Council was successful in obtaining funding and support to promote a number of projects in 2012 that aim to build an understanding of sustainability. These have included the 'Home Power Savers' Program, the 'Food Waste Challenge', the Origin 'Local Savers' Program and the 'Great Green Challenge'.

Environmental sustainability is promoted in the community through the monthly Green Guide column in the Daily Advertiser and a monthly spot on local community radio. Through Wagga Wagga City Council's Schools Sustainability Challenge local schools have completed environmental projects within their school communities for this year.

DP6.12 Develop, promote and implement environmental sustainability

Participate in regular partnership meetings and forums with key stakeholders	ON TRACK
Participation in DECCW's Sustainability Advantage Program	ON TRACK
Report annually on the implementation of the Environmental Sustainability Strategy	ON TRACK
Facilitate and promote projects that build understanding of sustainability	ON TRACK
Facilitate community education on environmental sustainability	ON TRACK

Strategy 7.3: Grow our education, learning and training industry through partnering with stakeholders

Council does not specifically deliver services or activities relating to formal education, however council does engage with the community in various education programs relating to the services that it does provide. For example, environmental education in schools, health education, building and development industry, traffic safety and training of early childhood carers which are aligned to the previous objectives within this plan.

It is Council's role to facilitate the provision of actions to meet this objective. This is achieved through forming close ties and regular meetings with the key providers including Charles Sturt University, Riverina Institute of TAFE and the Defence Force. These actions will be delivered by government agencies, business, community organisations or other groups with a stake in the community.

DP7.01 Encourage retention of graduates into local employment

Meet with CSU and TAFE to coordinate business workshop to encourage graduate placement in local enterprises.	ON TRACK
--	----------



Wagga Wagga
City Council