





Acknowledgement of Country

Wagga Wagga City Council yali gulbali-yanhi ngurambang Wiradyuri.

Walumaldhaany-galang bala mayiny Wiradyuri.

Yindyamali-yanhi mudyiganggalang-bu balumbambal-bu balugirbam-bu.

Yindyamali-yanhi bagaraygan ngurambang-guwal-i yandu murunwigi Wagga Wagga-dha.

Ngiyanhi gulbali-bu yindyamali-bu guwiinyguliyalagu buyaa-bu giilaang-galam-bu.

Ngiyanhi gulbali-bu yindyamali-bu guwiinyguliyalagu dhaagun-bu bila-galam-bu nganha Wiradyuri-giyalang bala burrambin-bu nurranurra-bu.

Gulbali-yanhi Wiradyuri mayiny bagaraygan-guwal-bu bala yarruwala-bu waluwin-bu walanbam-bu dhirrangal-bu.

Wagga Wagga City Council acknowledges the traditional custodians of the land, the Wiradjuri/Wiradyuri people, and pays respect to Elders past, present and future and extends our respect to all First Nations Peoples in Wagga Wagga.

We recognise and respect their cultural heritage, beliefs and continuing connection with the land and rivers.

We also recognise the resilience, strength and pride of the Wiradjuri/Wiradyuri and First Nations Communities.

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Introduction

Community vision, principles and priorities

Our vision for the future

"In 2040 Wagga Wagga will be a thriving, innovative, connected and inclusive community on the Murrumbidgee. Rich in opportunity, choice, learning and environment, Wagga is a place where paths cross and people meet."

Our guiding principles

To ensure that we achieve the community vision in the future, it is necessary that we start embedding elements of that vision into today's planning. Four key words have been chosen by the community to be used as guiding principles in planning for our future.

Thriving

Growth
Development
Success

Liveability Healthy

Sustainable Strong economy

Innovative

Creative New ideas and thinking

Entrepreneurial leading
Efficient and effective

Creating best practice

Connected

Feeling part of a community

Relationships Communication technology

Place and space integration

Heritage Networking

Inclusive

Including everyone

Accessibility
All cultures and backgrounds

Friendly

Inviting

Equal opportunity

Fair

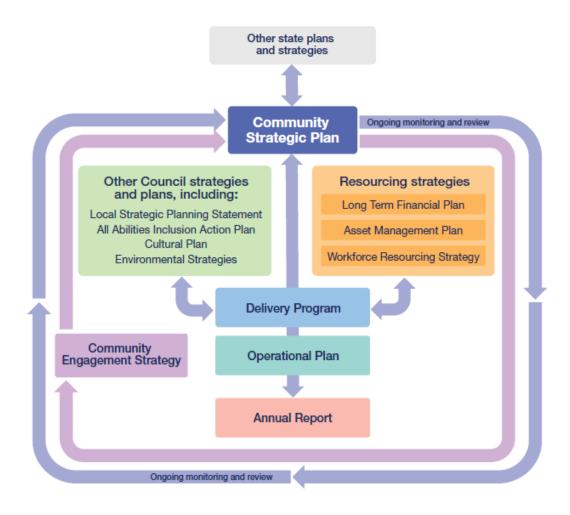
Welcoming

Our planning and reporting framework

The Integrated Planning and Reporting framework helps Council discuss funding priorities and service levels with our community, including how these shape our local identity and how we can work together to create a more sustainable future.

Under NSW Government legislation, councils must prepare a number of plans detailing how they intend to deliver works and services in the short and long term.

These plans are based on the community's priorities, identified in the Community Strategic Plan, Wagga Wagga 2040, and present a balanced approach to planning that considers how our resources can be used to deliver community outcomes.



Our strategic directions

The five strategic directions as set out in the Community Strategic Plan, Wagga Wagga 2040 provide the structure for this report demonstrating our commitment to achieving our long-term objectives and ultimately our community's vision for the future. Our five strategic directions are:



Community leadership and collaboration

- Accountability
- Transparency
- Representations
- Strategy
- Participation
- · Informed decision making

- Governance
- Communication
- Engagement
- · Active community members



Safe and healthy community

- · Safe places and spaces
- Perception of safety
- Emergency response
- · Public health
- · Safe behaviours
- · Healthy lifestyle

- Recreation
- Sports
- Access to healthy food
- Health and support services



Growing economy

- · Diversity of our industry
- Encouragement of innovation and entrepreneurial
- · Enabled by technology
- Small business

- · Freight and logistics hub
- Tourism
- Active hubs
- Retail options



Community place and identity

- · Connection to place
- · Family friendly
- · City of good sports
- · Multicultural community
- · Arts and cultural centre

- A city with a country lifestyle
- · Defence presence
- · Opportunities to connect



The environment

- · Planning for a growing city
- Protecting and enhance our natural environment
- Sustainability

- · Facility improvements
- · Housing options
- Maintaining our built environment

How the plans relate to each other

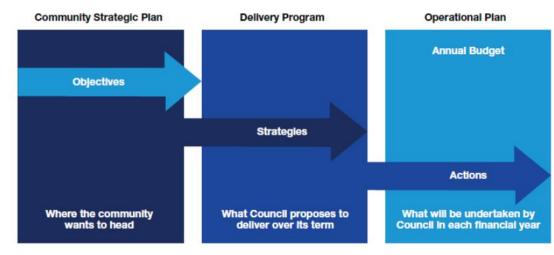
The Community Strategic Plan identifies the objectives that the community wants to head towards over the next 10+ years and sets out the strategies on how to get there. The Community Strategic Plan sits at the highest level of Council's planning hierarchy and guides all other Council strategies and plans.

The Delivery Program picks up these strategies and then links them to the principal activities Council will undertake for the period of the Delivery Program (usually four years). These activities guide the actions (services, programs and projects) that will be undertaken by Council each financial year to bring us closer to our shared community vision and goals as identified in the Community Strategic Plan.

The Operational Plan outlines the actions (services, programs and projects) that Council will undertake each financial year that contribute to achieving the commitments of the Delivery Program and Community Strategic Plan. It identifies the annual budget required to deliver the actions and the responsible service area within Council who will oversee and report on the actions.

Monitoring our performance

Council regularly tracks and monitors the Delivery Program and Operational Plan, and reports to the community on progress and outcomes achieved every six-months through the Operational Performance Report (this report) as well as on an annual basis through the Annual Report. Council also tracks progress towards the Community Strategic Plan through the State of our City Report (formally referred to as the End of Term Report) which is produced at the end of each Council term and presented to the incoming Council. The Community Strategic Plan will also be updated at the commencement of each Council term to ensure it remains relevant and continues to reflect community aspirations. All reports are available on Council's website at wagga.nsw.gov.au.



About this Report

The Operational Performance Report 2024/25 provides an overview of Council's activities and performance between 1 July 2024 to 31 December 2024. Through this report, we look at what we've accomplished throughout the first half of the financial year and the progress we've made in implementing Council's Delivery Program and Operational Plan 2024/25.

Action status key

Actions are assigned a status (as per the following table) to identify their level of completion against expected outcomes for the financial year.

| _ | Not scheduled to commence | Indicates that an action was not due to commence during the reporting period |
|---|---------------------------|---|
| | Off track | Indicates that an action is at risk, and generally relates to the target for the reporting period not being met. |
| | On hold | Indicates that an action has not occurred due to an external factor that has impacted delivery / completion. |
| | Monitor | Indicates that an action may be at risk if issues are not addressed, and generally relates to the target for the reporting period not being met |
| | On track | Indicates that an action is on track for completion this financial year and generally relates to the target for the reporting period being met. |
| | Completed | Indicates that an action has been completed this financial year and generally relates to the target for the reporting period being met |

Our Performance 1 July 2024 – 31 December 2024

The following pages report on 269 actions contained within Council's Operational Plan for 2024-25. A breakdown of all actions is provided in figure 1 below. 248 actions (92.19%) are reported as being on track or completed. This is consistent with our prior period reporting for January 2024 to June 2024 (88.67%). Figure 2 reports the status of actions by strategic direction contained in our community strategic plan, Wagga Wagga 2040.

Figure 1: Year-to-date status summary - all actions

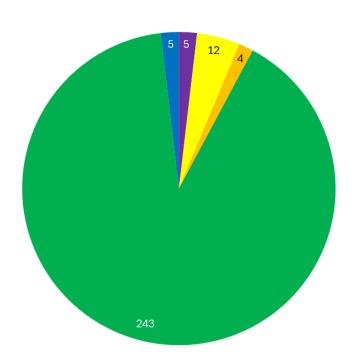
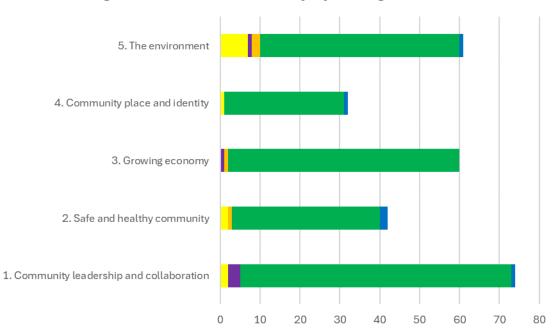


Figure 2: Year-to-date summary by strategic direction



Community leadership and collaboration

Wagga Wagga has strong community leadership and a shared vision for the future

Our leaders represent our community

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|--|--|--------|
| 1.1.1.1.1 | Coordinate and facilitate Citizenship ceremonies | Wagga Wagga City Council held 5 Citizenship Ceremonies during this period and a total of 128 conferees received their citizenship. | Executive Support | |
| 1.1.1.1.2 | Coordinate Councillor workshops | Council was able to get through a lot of content in a small amount of time due to the September 2024 elections. During the reporting period, 21 individual workshop topics were covered over 7 different nights. | Executive Support | |
| 1.1.1.1.3 | Coordinate and facilitate Mayoral events | Two Mayoral Receptions were held during this period. The first being in honour of the Afghanistan Women's Football team visit to Wagga Wagga on 12 October 2024. The second reception was to welcome the Governor General of the Commonwealth of Australia Her Excellency the Honourable Ms Sam Mostyn AC. This community reception was held on 11 December 2024 in the Wagga Wagga Art Gallery with members of the general community, First Nations Elders and representatives from local businesses, government and other organisations in attendance. | Executive Support | |
| 1.1.1.2.1 | Deliver pre-election program including candidate sessions, new Council induction materials, NSWEC requirements | The Council pre-election program was completed including the candidate briefing session, councillor induction and NSWEC requirements. We are scheduled to complete the development plans for Councillors in March. We still have to finalise a number of requirements, including: | Corporate Governance & Performance | |
| | | Adopt Code of conduct Adopt Code of meeting practice Administrative code of meeting practice Determine organisational structure Review delegations Adopt policy concerning payment of expenses | | |
| | | Review delegations | | |

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|---|--|--------|
| 1.1.1.2.2 | Develop and implement a comprehensive Councillor induction and professional development program | Induction process completed. Annual professional development plan is scheduled to be completed in March. | Corporate Governance & Performance | |
| 1.1.1.3.1 | Develop and implement Council's Leadership and Culture Program aligned to organisational values and provide opportunities for all staff to engage in activities to enhance leadership capabilities across the organisation | Over the past 6 months we have successfully delivered Leadership Programs designed to enhance practical leadership and supervisory skills, supported by a combination of internal and external workshops. The programs offered focused on key areas including Psychosocial Safety and Leading Wellness, Emotional Intelligence, Employee Entitlements @ Council, Emerging Leaders Workshops, and Leading People, Performance and Culture. | People and Culture | |
| 1.1.1.4.1 | Advocate strongly on behalf of the community with State and Federal Government departments, agencies and organisations | Council regularly advocates on behalf of the community with State and Federal Government departments. Council has an Advocacy Plan that provides a guide to address issues that are beyond the capacity of Council. The framework is designed to allow Council and other representative groups to take advantage of advocacy opportunities as they arise e.g. meeting with relevant Ministers, Shadow Ministers or other levels of government. A good example is the Airport and the advocacy undertaken to try and secure a new long-term lease and funding for the airport. A close out report will be presented when the new Advocacy Plan is presented to this term of Council. | Executive | |
| 1.1.1.4.2 | Participate in forums such as Joint Organisations, Regional Capitals Australia and Regional Cities NSW | Council continues to actively participate in forums such as the Canberra Region Joint Organisation, Regional Capitals Australia, Regional Cities NSW and Riverina Regional Cities. We are now also attending Riverina and Murray Joint Organisation (RAMJO) meetings as an associate member. These forums provide a good opportunity to discuss matters relevant to us and other similar sized Councils and to advocate as a group when necessary. An example is discussions around the Reconnecting Rivers Program and the impact on Councils within our region. | Executive | |
| 1.1.1.4.3 | Facilitate strategic planning discussions between neighbouring local government areas to maximise wider potentials and unlock new opportunities across the region | There are no specific strategic planning discussions being coordinated with neighbouring LGA's, however general discussions occur as required. Council distributes information regarding draft documents such the Housing Strategy to neighbouring LGA's when they are on public exhibition. | Executive | |
| 1.1.1.4.4 | Review and monitor Council's Advocacy Plan to support Council and other | A workshop is scheduled for the first quarter of the 2025 calendar year to prepare a new Advocacy Plan for this term of Council. The plan will consider feedback from | Corporate Governance & Performance | |

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|--|---------------------------|--------|
| | representative groups to take advantage of advocacy opportunities as they arise | Councillors as well as feedback received from the community during the development of the Community Strategic Plan. | | |
| 1.1.1.5.1 | Administer the Annual Grants Program | The 2024/25 Annual Grants Program consisted of 10 categories: Arts, Culture & Creative Industries, Community Programs & Projects, Events, Local Heritage, Environment, Neighbourhood & Rural Villages, Recreational & Community Facilities, Rural Halls, Youth Programs & Projects, and Small Business. A total of 93 applications were received for assessment in the 2024/25 Annual Grants Program, with \$268,059 available. The total amount of funding requested by the community across all categories was \$521,372.60 with all categories oversubscribed except for Youth Programs & Projects. Council endorsed the recommended projects at the 22 July 2024 Ordinary Council meeting. | Community Service | |

Plan long term for the future of Wagga Wagga

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|--|---------------------------|--------|
| 1.1.2.1.1 | Review and readopt Council's Asset Management Strategy and Asset Management Plans | Finance staff have commenced drafting the review of the Asset Management Plans, including commencing consultation with relevant internal service areas. | Finance | |
| 1.1.2.1.2 | Develop and implement divisional area workforce plans | A divisional workforce plan was completed for Parks & Strategic Operations Division in December 2023 by J&G Consultancy. This plan will be reviewed to maintain its currency. The People & Culture Team have a current annual target of three divisional workforce plans. The first of these plans is to commence in March 2025. | People and Culture | _ |
| 1.1.2.1.3 | Continue to develop and implement Council's Long Term Financial Plan | The current adopted 2024/25 Long Term Financial Plan (LTFP) will continue to be reviewed and updated monthly to ensure the plan remains current and any changes and budget variations are presented to Council via the monthly Financial Performance Report. We are currently in the process of completing the annual review of the 2025/26 LTFP. This includes capital, operating and labour budget requests. The Capital Works program was reviewed by project managers, project sponsors and directors. A reset of the Capital Works program was adopted by Council at an ordinary meeting of Council on 16 December 2024. Further reporting and refinement of the Capital Works Program will occur during early 2025. New budgets for capital, operating and labour expenditure are currently being reviewed ahead of Councillor workshops to be held in February and March 2025 to enable final adoption of the LTFP in June 2025. | Finance | |

_ x Not scheduled

x Off track / x

x On hold

x Monitor

x On track /

x Completed

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|---|---|--------|
| 1.1.2.1.4 | Investigate opportunities to narrow Council's Infrastructure Funding Gap | The revised 2024/25 Long Term Financial Plan was approved at the 24 June 2024 Council meeting. The extensive Roads and Transport Assets condition assessments recently completed by will now provide Council with up-to-date data. Council finance staff are currently investigating opportunities to narrow the gap. | Finance | |
| 1.1.2.2.1 | Coordinate and facilitate corporate planning and reporting processes | Completed reporting during this period included Council's Annual Report 2023/24 and State of The City Report for the Council term 2021/22 to 2023/24. During the period, staff undertook a new service planning process across Council's 30 service areas. The development of service plans informs our budget processes and the development of a new Delivery Program for the period 1 July 2025 to 30 June 2029 and Operational Plan for the period 1 July 2025 to 30 June 2026. | Corporate Governance & Performance | |
| 1.1.2.2.2 | Review and adopt the Delivery Program and Operational Plan as part of the readoption of the IP&R Suite | A new Community Strategic Plan (CSP), 'Wagga Wagga 2050' is currently being prepared. The CSP sets the overarching objectives and strategies that are required to implemented by Council through the Delivery Program and Operational Plan. Work has commenced on a new Delivery Program for the period 1 July 2025 to 30 June 2029 and Operational Plan for the period 1 July 2025 to 30 June 2026. The Delivery Program and Operational Plan will be placed on public exhibition in May 2025 prior to adoption by Council in June 2025. | Corporate Governance & Performance | |
| 1.1.2.2.5 | Finalise the full review of the Community Strategic Plan 2040 | The Community Strategic Plan project 'Wagga Wagga 2050' is on track and the draft plan will be placed on public exhibition after the Council Meeting on 10 February 2025. Engagement sessions will be scheduled with community and key stakeholders during the public exhibition period. | Corporate Governance and Performance | |
| 1.1.2.3.1 | Advocate to and collaborate with State Government and key stakeholders to plan for and deliver services, programs and projects that work towards decreasing social and community disadvantage across our local government area | Council continued to work in partnership with the NSW State government to progress the Tolland Renewal Project which will deliver social, affordable and privately owned housing solutions in our community to address affordable and social housing supply. During this period other project highlights included the delivery of the Homelessness Week Expo in August 2024 including a Foodbank Pop Up event at Riverside working in partnership with community and NSW state agencies, working with Mount Austin High School and NRMA Council secured \$50k from the 2024 Youth Opportunities program funding from the NSW Department of Communities and Justice. The Licence for change: Empowering Youth to Overcome Barriers to Participation project aims to address a gap within our youth population located in some of Wagga's most vulnerable suburbs. Other project highlights during this period included working with Homes NSW to deliver a Clean Up Day program in Tolland in July 2024, the delivery of free cultural and community events including NAIDOC Week 2025 March and Flag raising event, Festival of W, Spring Jam Children's Festival, FUSION Botanical 2025, | Executive | |

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|--|--|--------|
| | | 16 Days of Activism Against Gender Based Violence vigil and community training program, as well as the delivery of free or low cost school holiday programming at the Wagga Wagga City Library, Art Gallery, Museum of the Riverina, Civic Theatre and the Tolland and Ashmont Ngurra Hubs. Council's 24/25 Annual Grants Program recommendations were endorsed by Council in July 2024 with many local organisations receiving funds to progress community led projects that contribute toward supporting residents experiencing social and community disadvantage. | | |
| 1.1.2.4.1 | Administer Council's Project Management Framework and methodology | A Project Improvement Steering Committee has been created and the group is working through the finalisation of the Capital framework and project management methodology. | Corporate Governance & Performance | |
| 1.1.2.4.2 | Review and administer Council's Project Management Framework | Capital Works reset took place in November and project reports are being drafted and provided to Council's Executive and Audit Risk and Improvement Committee. We continue to work on refining the process. | Corporate Governance & Performance | |
| 1.1.2.4.3 | Manage the delivery of Council's Capital Works Program in accordance with Council's Project Management Framework and project plans | The capital reset has been completed reducing the 2024/2025 One Off Capital Works budget to \$46,928,000 (a reduction of \$113,017,068). As at 31 December 2024 there is \$25,807,811 in actual costs and commitments, representing 55% expenditure against the adopted program. A status report of Council's one-off capital projects is enclosed as Appendix 1 . | Corporate Governance & Performance | |

Our community is informed and actively engaged in decision making and problem-solving to shape the future of Wagga Wagga

Communicate with our community

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|---|-------------------------------|--------|
| 1.2.1.1.1 | Continue to support and manage the use of corporate and City brand guidelines | Communications and Engagement have continued to support and manage Council's corporate brand through a review and update of our brand guidelines document, which has worked to provide further clarity on the application of our brand, increased guidelines around accessibility, clearer guidelines around use of illustrations and updated best practice guide to reflect the delineation between corporate and noncorporate brand use. The brand development work on Council's 'Wagga Leisure' brand also allowed the brand identity to both act as an extension of Council's master brand, while also | Communications and Engagement | |

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|---|-------------------------------|--------|
| | | presenting a distinct and unique brand that will meet business requirements and reach the desired target audience. Review of our social media practice has also worked towards a stronger representation of our brand on social media channels. | | |
| 1.2.1.2.1 | Explore community expectations in relation to the level, type and preferred method of communication and engagement with a view to improving and extending Council's communication and engagement activities | Communications and Engagement have been working towards refining best practice on the range and scale of communication methods. Such work includes optimising our social media practice to increase reach and user engagement; advertising public exhibitions in Council News / The Weekend Advertiser; reviewing Electronic Direct Mail (EDM) subscriptions and providing assistance to the business development team in improving their digital communications with stakeholders. | Communications and Engagement | |

Ensure our community feels heard and understood

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|--|-------------------------------|--------|
| 1.2.2.1.1 | Provide strategic communications and engagement support to promote, support and evaluate Council's activities in accordance with Council's Community Engagement Strategy | The Communications and Engagement team provided extensive support for a number of major strategic projects over the latter half of 2024, including the Botanic Gardens Master Plan, Airport Advocacy, Draft Lake Albert Plan of Management, Planning Application - Temporary Camping Grounds, Draft Regional Drought Resilience Plan, and continued support of the CSP engagement as well as multiple playground consultations. | Communications and Engagement | |
| 1.2.2.1.2 | Develop and implement inclusive and accessible communications campaigns using a range of channels and media to reach community and stakeholders with key information | Communications and Engagement maintains an ongoing commitment to improving the accessibility of our communications. Work in this area includes moving towards best practice in accessibility for our social media channels, significant improvements to our brand guidelines to ensure branded collateral and design layouts are consistent with universal design principles and providing support for facilitating interpreting and translation services for our corporate documents. | Communications and Engagement | |

Wagga Wagga City Council leads through engaged civic governance and is recognised and distinguished by its ethical decision-making, efficient management, innovation and quality customer service

Ensure transparency and accountability

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|--|---------------------------|--------|
| 1.3.1.1.1 | Mature Council's Procurement Management Framework and continue to embed into decision making through the delivery of Council's procurement policy and procedure education and training programs | Training is provided to new employees who undertake purchasing as part of their job. Council also run Tender Evaluation Panel training for those staff who may be required to evaluate offers. This is provided on an ongoing basis. | Procurement Services | |
| 1.3.1.1.2 | Provide effective contract management, contractor management and procurement management services | Services delivered to the organisation is ongoing. | Procurement Services | |
| 1.3.1.1.3 | Develop and deliver a community education program for First Nations businesses to inform business owners how they can become suppliers to Council | A lunch and learn session was scheduled, but it did not proceed due to a lack of interest from suppliers. | Procurement Services | |
| 1.3.1.2.1 | Develop and deliver an Annual Internal Audit Plan considering Council's areas of risk exposure | The 2024/25 Annual Internal Audit Plan has been developed and was endorsed by the Audit, Risk and Improvement Committee (ARIC), and formally adopted by Council. The Annual Internal Audit Plan is underway, with one reactive audit completed and two planned audits ready to go to market for undertaking by an external service provider. | Chief Audit Executive | |
| 1.3.1.2.2 | Develop and deliver an Internal Audit Strategic Plan | The 2024/25-2027/28 Strategic Internal Audit Plan was presented to the ARIC on 15 August 2024 and subsequently endorsed. It was formally adopted by Council at the 26 August 2024 Council Meeting. The 2024/25 Annual Internal Audit Plan is currently underway. The 2025/26 Annual Internal Audit Plan will be reviewed in collaboration with the newly formed ARIC and adjusted as necessary to address Council's emerging operational risks. | Chief Audit Executive | |
| 1.3.1.3.1 | Facilitate operational improvements based on the outcomes of audits, | Improvement opportunities identified through audit outcomes are documented in the Action Item Tracker. Progress is regularly monitored and reported quarterly to the ARIC, ensuring transparency and accountability in tracking and implementing | Chief Audit Executive | |

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|---|--|--------|
| | reviews and gap analysis conducted through the internal audit program | changes. The 2024/25 Audit Plan is progressing as scheduled, with one reactive audit successfully completed. Additionally, two planned audits are prepared and ready to be tendered for an external service provider for undertake. | | |
| 1.3.1.3.2 | Provide independent assessment and research of current Internal Audit best practice and advice to the Executive and Audit, Risk and Improvement Committee (ARIC) | A quarterly report is presented to the Audit, Risk & Improvement Committee, addressing best practice trends within the Internal Audit industry. The new Global Internal Audit Standards, which came into effect on 9 January 2025, prompted a comprehensive study of the Standards and a subsequent review and update of the Internal Audit Manual, Charter, and associated templates. This also involved learning and integrating the best practice approaches outlined in the Global Standards. | Chief Audit Executive | |
| 1.3.1.4.1 | Manage and report on Council's financial position and performance | Monthly Finance reports completed and submitted to Council for approval. Finance staff continue to meet monthly with internal Divisional Managers and Facility Managers to manage each area's budgets. | Finance | |
| | | Monthly Business Activity Statements have been completed and submitted. | | |
| 1.3.1.4.2 | Manage Council's rates and revenue functions | A strong result across the board on was achieved on debt recovery due to a proactive approach being maintained through 2024/25. Section 603 certificates and rate instalment notices were issued on time. | Finance | |
| 1.3.1.4.3 | Manage Council's treasury functions | Over the past year, Council's investment portfolio has returned 4.13%, marginally underperforming the AusBond Bank Bill index by -0.33%. Councils investment portfolio has continued to perform in line with the AusBond Bank Bill Index* over the longer-term time period, returning 3.16% per annum over the past 3 years - slightly underperforming the benchmark by -0.04% over this time. | Finance | |
| | | Council's cashflow has been managed in accordance with Council's Investment Policy. | | |
| 1.3.1.4.4 | Undertake Zero Based Budget reviews as adopted by Council | The zero-based budget review process continues, with the Development & Building division currently being reviewed as part of the 2025/26 budget process. | Finance | |
| 1.3.1.5.1 | Ensure Council has a robust claims management process and Council's insurance coverage appropriately protects Council's risk exposures | Council's corporate insurance coverage has been successfully renewed for another financial year. This renewal has been carefully customised to ensure that it effectively addresses the specific risks council faces, providing comprehensive protection. Council continues to refine and strengthen its claims management process, which evolves in response to emerging challenges. Each new claim is thoroughly | Corporate Governance & Performance | |

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|---|--|--------|
| | | investigated to assess its validity and impact. Claims are then managed efficiently, with appropriate referrals made to the relevant departments or our insurer when necessary, ensuring a streamlined and effective approach to risk management. | | |
| 1.3.1.5.2 | Manage complaints in accordance with Council's Complaints Handling Framework | Complaints continue to be managed in accordance with Council's Complaint Handling Policy and Framework. The Expression of Interest process to appoint Council's Conduct Review Panel has commenced. Applications have closed with the assessment and appointment of the Panel to be completed in the next reporting period. | Corporate Governance & Performance | |
| 1.3.1.5.3 | Continue to implement Council's Code of Conduct | Refresher training was delivered to all staff, incorporating Public Interest Disclosure legislative changes through Code of Conduct training. The Code of conduct is being reviewed as part of the new council. | Corporate Governance & Performance | |
| 1.3.1.5.4 | Mature Council's Risk Management Framework and continue to embed into decision making | In September Council undertook a review of the enterprise risk management system as part of the Statewide Mutual continuous improvement program. The review assessed the design and implementation of the principles, framework and process and Wagga City Council received a score of 91.96%. In addition to this Council also conducted a risk maturity assessment and a gap analysis against ISO 31000:2018 and the Guidelines for Risk Management and Internal Audit for Local Government in NSW. An implementation plan is currently being developed for review by the Audit Risk and Improvement committee. | Corporate Governance & Performance | |
| 1.3.1.5.5 | Implement the Fraud and Corruption Control Plan including status reporting of the previous year's actions and endorsement by the ARIC of the plan for the following year | Review and reporting on Council's Fraud and Corruption Control Plan is not due and will be undertaken in the next reporting period. | Corporate Governance & Performance | _ |
| 1.3.1.5.6 | Develop and deliver governance and risk training and support to Council officials including staff and Councillors | Governance and risk training continues to be provided to staff through induction process. The module is scheduled for review in the 2nd half of the year. A Councillor induction session took place in September which included risk and governance training. Support for staff and Councillors remains ongoing. | Corporate Governance & Performance | |
| 1.3.1.6.1 | Develop a Strategic Property Portfolio Plan | Property Team have finalised the review of the Public Land Register. A broader Strategic Property Review can now be progressed - depending on level of detail sought, additional resourcing will be required. Property Team also provided input into notice of motion (NOM) responses relating to Council owned property available for housing purposes. Further detail has been requested by Councillors, and subject to | Land and Property | |

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|---|---------------------------|--------|
| | | clarification being provided of additional detail required, Property team will progress this concurrently with broader Strategic Property Review. | | |
| 1.3.1.6.2 | Manage property related interactions, leasing and licencing of land and buildings and Crown land management ensuring legislative compliance | Renewal of Community Licence Agreements is proceeding as scheduled. Several Community Licence Agreements have been impacted by issues in relation to Crown Land / Native Title which are being investigated in conjunction with Crown Lands. Commercial Lease renewals are progressing - additional leases have been negotiated to facilitate major projects (i.e. Inland Rail). Current status - 113 community / commercial agreements, 16 grazing licences and 36 airport agreements. | Land and Property | |
| 1.3.1.6.3 | Manage the sale and acquisition of land and buildings ensuring legislative compliance and value for money | The property team is actively involved in the proposed disposal of land within the RIFL subdivision. The property team is also working on a significant number of potential land acquisitions to facilitate project delivery including Plumpton Road duplication for Southern Growth Area, Lake Albert Pipeline and North Wagga Flood Levee projects. | Land and Property | |
| 1.3.1.7.1 | Provide open and accessible government information as well as a commitment to the protection of privacy in accordance with legislative requirements | No privacy breaches were reported to during the period. Council supported the access of information by the community by responding to 8 formal and 1070 informal Government Information Public Access (GIPA) requests, 115 personal information requests and 2 subpoenas. | Information Management | |

Provide professional, innovative, accessible and efficient service delivery

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|--|---------------------------|--------|
| 1.3.2.1.1 | Redevelop and Implement Council's Information and Communications Technology (ICT) Strategy | Draft strategy has been completed, with Implementation Plan and formal adoption to follow in Apr/May. | Information Technology | |
| 1.3.2.1.2 | Continue to review and enhance Council's online services presence to improve usability, efficiency and overall customer experience | Council's Online Services portal is gradually being scaled back in favour of functionality built directly into Council's main website. Additional small changes will be made to improve the user experience; however, a major redesign is due to occur in 2027 with the reimplementation of the TechnologyOne digital experience platform. | Information Technology | |
| 1.3.2.1.3 | Manage Council's cyber security systems and processes in accordance with Council's Cyber Security Strategy | ICT staff have been working towards delivering the projects detailed in Phase 1 of the Cyber Security Plan however internal resourcing constraints and recruitment difficulties have significantly impacted on the ability to meet the timeframes originally planned. | Information Technology | |

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|---|--|--------|
| 1.3.2.1.4 | Implement an Enterprise Asset Management System | This specific item has been placed on hold while planning is underway for the reimplementation of a single suite of applications, including Asset Management. This is due to commence in April 2025, however a completion date won't be known until full scoping is completed. | Information Technology | - |
| 1.3.2.2.1 | Engineering design projects are completed within adopted / amended timeframes | The design team has provided engineering services to internal stakeholders as required. | Design | |
| 1.3.2.3.1 | Roll-out the Organisational Culture Survey and implement actions to support alignment with Council's values-based organisational culture | Council's Employee Engagement Survey was completed in April/May 2024. The response rate from our permanent workforce was 61.9%. A consultation session was held in September 2024 (WWCC Challenge Day) regarding staff feedback. Following feedback received from the WWCC Challenge Day, a 12-month action plan is to be developed containing key deliverables, dates and responsible areas for implementation. | People and Culture | |
| 1.3.2.5.1 | Investigate service review programs to improve the efficiency and effectiveness of council operations | A Service Review into the Development Assessment and Building Certification Division was completed during the term. The Operational and Efficiency Review Framework is being reviewed in the third quarter of 2025 FY and a 4-year schedule will be developed. | Corporate Governance & Performance | |
| 1.3.2.6.1 | Develop and implement Council's Corporate Training Plan aligned with the Individual Performance Development Program, compliance requirements and the objectives of Council's Workforce Resourcing Strategy | The 2024/2025 Corporate Training Plan has been finalised and is currently being implemented. The Learning and Development Team are scheduling all compliance training sessions and addressing staff requests from their Individual Performance and Development Plans. | Learning and Development | |
| 1.3.2.7.1 | Develop and implement a plant, equipment, and fleet management strategy and implementation plan | Fleet Services have developed an effective process to maximise the life cycle and utilisation of all plant, fleet and equipment. This is includes implementing preventative maintenance schedules in line with manufacturing guidelines and working to minimise downtime and unplanned maintenance. Fleet services have worked closely with each functional area to ensure the equipment is fit for purpose and reliable to deliver operational requirements for the community. | Plant and Fleet | |
| | | Fleet services have conducted a detailed inventory of all plant, fleet and equipment assets. Including condition assessment, utilisation history along with historic maintenance scheduling to ensure all council assets meet Council's return on | | |

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|---|---------------------------|--------|
| | | investment goals. Identifying Key performance indicators have been developed to assist both Fleet services and Workshop to ensure higher utilisation with lower operational costs. | | |
| | | The fleet strategy includes constant review of both the Fleet services long term financial plan and the maintenance strategy within plant, fleet & equipment division. | | |
| 1.3.2.7.2 | Manage operational fleet and plant to provide safe, fit for purpose and legislatively compliant assets in accordance with IPWEA best practice | The latest fleet services review period reported 44.45% of the disposal operations as being ahead of target, reflecting positive progress and efficiency in meeting operational goals. | Workshop | |
| | standards for fleet and continue to deliver a sustainable fleet replacement program aligned to operational requirements and provide optimal outcomes for Council and the community | The disposal of plant and equipment is performing ahead of the target, with 44.45% of the goal already achieved. This positive trend indicates efficient resource management and improved operational processes. Continuous monitoring and adjustments to the disposal strategy will be necessary to maintain this momentum and maximize financial and operational benefits. | | |
| | | These trends will continue to improve with plant and fleet becoming more readily available with constant market trends being monitored for effective return on investment. | | |
| | | Plant and equipment had a 76.48% utilisation rate for the period. The use of Telematics and council systems ensures fit for purpose fleet are procured and has seen an increase in utilisation from previous reviews. Constant reviews are conducted to ensure divisions remain aware of operational best practice standards to improve efficiency and effectiveness. | | |
| 1.3.2.7.3 | Manage plant and equipment hire to support ongoing service delivery and operational requirements and meet critical functions of Council | Wagga City Council Fleet Services work with relevant departments to identify key functions and operations that require plant and equipment. This could include road maintenance, waste management, sewer & stormwater along with parks and general maintenance. | Plant and Fleet | |
| | | Operational works conduct regular reviews of their service areas and liaise with Fleet Services - Fleet Operations Officer to ensure the output to the community is not impacted, ensuring all equipment is readily available for works to continue as programmed. These operational divisions ensure works are forecasted and programmed to assist with Fleet operations prioritising which equipment is required ahead of schedule. | | |

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|--|---------------------------|--------|
| | | The Fleet Operations Officer works closely with suppliers and internal stakeholders to ensure the timely delivery of plant and equipment to the required locations. Operational members ensure the schedule usage is in line with operational requirements. Fleet services along with internal stake holders track and report on the plant and equipment hire process to ensure that it is meeting Council's operational requirements and budget goals. | | |
| 1.3.2.7.4 | Maintain operational fleet and plant to support ongoing service delivery and operational requirements and meet critical functions of Council | Fleet services along with Alan Turner Depot Workshop implement a proactive preventative maintenance schedule for all plant, fleet and equipment. Regular inspections are conducted to ensure compliance with safety standards and regulations. Maintenance is currently operating efficiently and effectively, in line with national best practice standards of 70% planned & 30% unplanned. Fleet management systems including telematics allow tracking of plant and equipment utilisation, service schedules and fuel consumption to forecast preventative maintenance scheduling. | Plant and Fleet | |
| | | By implementing these strategies, Council can ensure that its fleet and plant are always ready to support its critical functions and deliver uninterrupted services to the community. | | |
| 1.3.2.7.5 | Service and Repair plant and fleet assets in accordance with manufacturer recommendations to maximise availability of the asset for use | Alan Turner Depot Workshop along with Fleet Services have implemented an effective preventative maintenance schedule utilising various systems to create service activators. By utilising these systems, workshop assistants can effectively plan and schedule maintenance works in line with manufacturing guidelines. | Plant and Fleet | |
| | | The workshop currently operates with four senior technicians along with two apprentices to ensure an efficient maintenance schedule can be undertaken. Aligning internal process to best practice standards of 70% Planned and 30% unplanned works. | | |
| | | The introduction of Geotab telematics allows workshop assistants to analyse real-time data from the plant, fleet and equipment to identify patterns that signal potential problems. Constant engine fault reporting allows for a consistent diagnostics approach. | | |

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|--|---------------------------|--------|
| 1.3.2.8.1 | Manage operational works depot and stores to support ongoing service delivery and operational requirements and meet critical functions of Council | Wagga City Council Works Depot and Stores personnel continuously manage areas to ensure the depot stores sufficient materials, tools, equipment, and spare parts to support daily operations. With the use of inventory systems to track usage, reorder stock in a timely manner, and prevent overstocking or stockouts. | Stores | |
| | | Stores personnel perform frequent stock audits to ensure inventory is accurate, and conduct cycle counts to identify discrepancies. | | |
| | | Wagga City Council works depot staff ensure that disposal of waste and materials adheres to environmental guidelines and is in line with council sustainability goals. Consistently promote the recycling of materials such as metals, plastics, and oils to reduce waste. | | |
| | | Wagga City Council constantly assess and improve depot processes to ensure they remain efficient, cost-effective, and aligned with the overall goals of the Council. | | |
| 1.3.2.9.1 | Continue to deliver digitisation and sentencing of hard copy records | Digitisation and sentencing of hard copy records is an ongoing process. Planning is currently underway to improve processes for historical records to align with our state archives transfer plan which is due to be renewed in 2029. | Information Management | |
| 1.3.2.9.2 | Continue to develop a strong information and records management culture and provide opportunities for staff to participate in record management training and development programs | The information management team have prepared a records management strategic plan to guide process improvement and ensure legislative compliance. Quick references guides and tools have been developed along with training sessions to improve knowledge of information management systems and processes. | Information Management | |
| 1.3.2.9.3 | Manage and maintain Council's business information, corporate records and archive facilities in accordance with Council's Information Management Framework | Archive facilities have been consolidated to two locations. Ongoing work is planned to continue to manage this as per information management best practice. | Information Management | |

Be easily accessible to all members of our community

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|---|--|--------|
| 1.3.3.1.1 | Continue to provide our community with simple and convenient ways to access and do business with Council through the delivery of high-quality customer service via phone and face to face counter channels | Customer Service First call resolution was 85% with a 3% abandonment rate. The After Hours Call Centre inbound calls answered within 30 seconds is 77%. The After Hours Call Centre abandonment rate was 17%. | Customer Service | |
| 1.3.3.1.2 | Provide advice and information regarding development assessment and building certification related matters to industry and the community | Duty Town Planner and Building Surveyor services are available daily to customers. Council recorded a total of 1,266 duty enquiries across both our statutory planning and building certification teams for the reporting period. An industry newsletter is circulated to relevant industry stakeholders. | Development Assessment and Building Certification | |
| 1.3.3.1.3 | Provide advice and information regarding engineering related matters to industry and community | Infrastructure Services has been informing the community of our works program through the local media channels as well as on Live Traffic. 66 traffic updates were provided on Live Traffic for the Wagga Wagga local government area for the period 1 July 2024 to 31 December 2024. | Traffic | |
| 1.3.3.1.4 | Provide advice and information regarding heavy vehicle permits for State roads and traffic or transport related enquiries to industry and community | 313 Heavy Vehicle Permits have been received for the 2024/25 financial year to date. As at the 31st of December 2024, 291 applications have been completed at an average processing time of 14.14 days. | Traffic | |
| 1.3.3.1.5 | Provide advice and information regarding infrastructure contributions to industry and community | Negotiations have continued regarding the Blake Street works in kind agreement. The agreement was placed on public exhibition during the period and was endorsed by Council. | Strategic Planning & Contributions | |
| | | The Tolland planning agreement was placed on public exhibition during the period. It was later endorsed by Council in February 2025. | | |
| | | Negotiations have continued with the developers of the proposed southern growth area zone 1 planning agreement in conjunction with the assessment of the planning proposal. Numerous quotes, invoices and clarifications on the contributions framework are provided each week. | | |
| 1.3.3.1.6 | Provide advice and information regarding rates, revenue and accounts | Section 603 Certificates are being processed within the required timeframe. As at 31 December 2024, Section 603 income was 50.05 % of forecast and with 50% of the year passed. | Finance | |

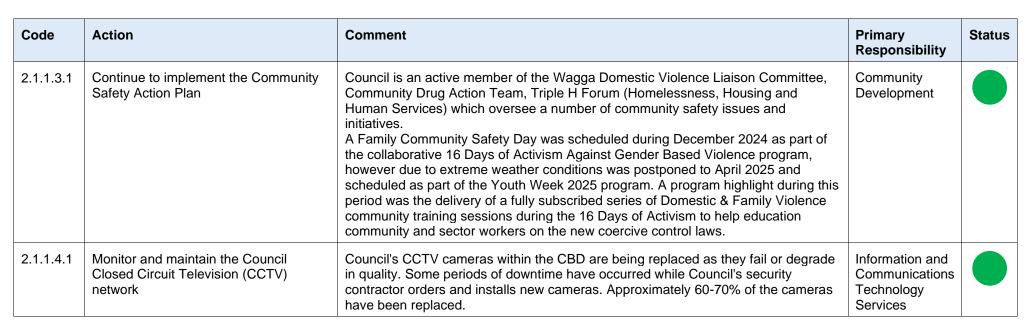
| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|--|--|--------|
| | payable related matters to industry and the community | Council rates collection as at 30 June 2024 was 5.31% compared to 5.14% for 2023. This result is well within the NSW Office of Local Government's <10% benchmark for rural and regional areas. reflecting a proactive rate recovery program during 2024/25. This is a strong result given cost of living pressures affecting the community. | | |
| 1.3.3.1.7 | Develop a Customer Experience (including Digital) Strategy | Initial investigations are underway into other Council based customer experience strategies. More work will be done in the second half of the financial year pending resourcing. | Customer Service | |
| 1.3.3.1.8 | Provide simple and convenient ways to access and do business with Council through online service channels | Customer Service continue to provide simple and convenient ways to service the community via multiple access channels including call centre, customer service counter, online services, web chat and snap, send solve. The following customer interactions have been managed by the customer service team during the reporting period. - Customer Service call centre calls received 23,121 - Web chats 479 - Customer Requests lodged by customer service 5,575 - Receipts by customer service 3,680 - Applications by customer service 1,024 - Online Requests 1,283 - Online Applications 2,366 - Online Payments 2,762 - Snap Send Solve requests 476 | Customer Service | |
| 1.3.3.2.1 | Facilitate Council and committee meetings and provide a clear line of communications between members of the public and Councillors | Council meetings continue to be managed in accordance with service levels. Recruitment process for council committees is underway following the recent election. | Corporate Governance & Performance | |
| 1.3.3.2.2 | Provide high-level executive support to the Mayor and Councillors | Executive support is provided to Councillors on a regular basis. This includes the coordination of workshops, meetings, events and administrative support. | Executive Support | |

Safe and healthy community

Our community feel safe

Create safe spaces and places

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|---|---------------------------|--------|
| 2.1.1.1.1 | Provide effective ranger services to enhance public safety and manage community safety risks | Rangers have responded to all dog attacks and roaming stock within the legislated timeframes. Rangers have responded to 144 barking dog complaints, 96 dog attacks and 240 reports of roaming dogs during the reporting period. | Regulatory Services | |
| 2.1.1.1.2 | Provide effective ranger services to ensure compliance with companion animal legislation | Due to a period of low staffing levels, the annual microchipping and registration auditing process has not been completed fully, however Rangers have been meeting the barking dog response time goal. | Regulatory Services | |
| 2.1.1.1.3 | Provide high quality companion animal management facilities, programs, and services through the Glenfield Road Animal Shelter | Glenfield Road Animal Shelter staff have been working with community groups, media and the local community and have achieved outstanding rehoming rates. Of the 519 domestic animals taken into the shelter 98% dogs and 95% of domestic cats have been returned to their owners, rehomed or released to rescue groups to enable them to be rehomed. The shelter has helped the community with 79 feral cats within the reporting period. | Regulatory Services | |
| 2.1.1.1.4 | Deliver community companion animal education programs and initiatives promoting responsible pet ownership and safe pet interaction | Due to changes in staffing levels, the intended education programs have been adapted from community education events into directly targeted education within the shelter and adoption environments. Specific community issues, including desexing, cat containment and responsible pet ownership have been identified as priorities and education through information packs, targeted talks and indirect social media are being utilised currently. | Regulatory Services | |
| 2.1.1.1.5 | Deliver effective ranger services to enhance public safety, manage risks and ensure compliance with on and off- street parking | Rangers are responding to parking enforcement requests and undertaking patrols in key areas. This includes the central business district, school zones and privately owned carparks. 211 customer requests were received relating to community concerns with parking infringements. A further 39 customer requests were received relating to path obstructions. | Regulatory Services | |
| 2.1.1.2.1 | Actions from the StateCover Self Audit are actioned | Psychosocial sessions have been completed throughout the second half of 2024 with ongoing sessions booked for early 2025. Sessions have included all divisions and updates are provided every month with the OPUS team who are facilitating the sessions. | Work Health and Safety | |



x Completed

Promote safety and safe behaviours

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|--|----------------------------|--------|
| 2.1.2.1.1 | Partner and work with Government stakeholders to improve road safety and behaviour change | Council works with Transport for NSW and the Police via the Local Traffic Committee to improve road safety. Give Way signs at the Kincaid/Beckwith Street intersection have been changed to Stop signs. New traffic islands, line marking and a Give Way sign have been installed at the Murray/Brookong Street intersection. New signs and line marking has been installed at the Mortimer Place/Chaston Street intersection. | Roads and Footpaths | |
| 2.1.2.1.2 | Undertake road safety audits | Council will be undertaking a road safety audit of Byrnes Road over the next six months as part of its rolling program of road safety audits. | Roads and Footpaths | |
| 2.1.2.2.1 | Provide education and undertake promotion of public health initiatives including the production of educational resources, material and campaigns to raise awareness of public health activities | Council has promoted a mosquito awareness program via social media and at local events, with mosquito repellents and prevention signage distributed. | Environmental Education | |

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|---|----------------------------------|--------|
| 2.1.2.3.1 | Continue to implement priority actions identified in Council's Inland Water Safety Management Plan | Royal Lifesaving are scheduled to complete an Inland Water Safety Assessment at Wagga Beach, the Rocks and Oura Beach on 23rd January. As a part of safety improvements updated signage is also being organised at Oura Beach. Royal Lifesaving has also undertaken an audit of the Oasis and awarded the venue with a 5-star facility rating. | Recreation & Asset Planning | |
| 2.1.2.3.2 | Deliver water safety education programs | Outback Lifesavers due to commence Monday 20th of January with 27 currently enrolled. Learn to Swim revenue currently sitting at 75% of target (currently 50% of budget cycle). Term 2 enrolments yet to be taken for 2025 | Oasis Regional Aquatic Centre | |

Be responsive to emergencies

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|---|--|--------|
| 2.1.3.1.2 | Provide responsive, effective emergency management and emergency prevention services such as traffic control, online communications and alerts, repair works and flood gate operations | Council provides after hours call out services to respond to emergencies. We regularly provide updates via Councils media teams as well as communications and alerts via Live Traffic. 66 traffic updates were provided on Live Traffic for the Wagga Wagga LGA for the period 1 July 2024 to 31 December 2024. | Sewer, Stormwater and Flood Maintenance | |
| 2.1.3.2.1 | Continue to support the development of local emergency management plans in partnership with emergency service agencies and key stakeholders to ensure we are working to prevent, prepare for, respond to, and recover from emergencies including natural hazards and disasters | Council facilitates and chairs the Local Emergency Management Committee (LEMC). 1 meeting of the LEMC is convened each quarter. Meetings were held on the 5th of August 2024 and 4th of November 2024 for the period July - December 2024. | City Engineering | |
| 2.1.3.3.1 | Implement actions from the Council's Floodplain Risk Management Plans | Council currently has the following funded flood related projects underway - Glenfield Drain & Flowerdale Storage area mitigation options, Lake Albert Flood mitigation options, Levee Pump Augmentation Scheme, Uranquinty Levee Feasibility & Design, Humula and Mangoplah Flood Studies as well as the Early Warning System Model Development. Updates on all projects are reported quarterly to the Floodplain Risk Management Advisory Committee meetings. | City Engineering | |

Monitor and enforce public safety

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|--|--|--------|
| 2.1.4.1.2 | Deliver effective regulatory services to enhance public safety, manage risks and ensure compliance with public road reserve and street activities | Council staff are actively responding to all customer requests related to activities or complaints regarding obstructions in a timely manner. | Regulatory Services | |
| 2.1.4.1.3 | Deliver fire hazard reduction programs and services relating to private property | Staff regularly respond to and inspect any premises where fire safety is raised as a concern. 166 customer service requests were received during the reporting period relating to fire hazards. | Regulatory Services | |
| 2.1.4.1.4 | Deliver fire hazard reduction programs and services relating to public property | Council continues to work with the Rural Fire Service to complete hazard reduction programs. An example is the Zoo perimeter which had asset protection clearing completed during the period. | Parks and Strategic Operations | |
| 2.1.4.1.5 | Manage impound operations including undertaking inspections, issuing infringements and disposal of items | In the first half of the financial year, 16 abandoned vehicles were removed from public space. The largest group of items impounded were signs, with 24 signs impounded by rangers. Rangers continue to monitor the Local Government Area for abandoned articles, signage and abandoned vehicles with a focus on maintaining public safety. | Regulatory Services | |
| 2.1.4.1.6 | Perform compliance and regulatory public health inspections | All public health-related applications with all necessary documents were processed within the required timeframe, including DA applications, temporary events, onsite sewage systems, new business registrations and outstanding orders. Inspections are on schedule with 17 skin penetration businesses, 219 food businesses, 28 swimming pools and 14 cooling systems inspected during the reporting period. Annual reporting on Health Notices were made to NSW Health in Aug 2024. | Environmental Health | |
| 2.1.4.1.7 | Perform compliance and regulatory public health investigations and assessment | All health-related complaints received were processed and investigated within the required timeframes. Staff also conduct regular inspections to prevent diseases and minimise public health risks. | Environmental Health | |
| 2.1.4.1.8 | Promote and encourage voluntary compliance with fire safety regulations through submissions of Annual Fire Safety Schedules and through the Fire Safety Statement Program | AFS processing is progressing on track. Properties become due and processed quarterly. Properties that do not respond are forwarded to Compliance for action. Currently this process is being worked on in conjunction with ongoing major project of issuing each property with a Schedule. Issuing of the Schedule impacts the yearly AFS process. | Development Assessment and Building Certification | |

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|--|--|--------|
| 2.1.4.1.9 | Undertake mandatory inspections of swimming pools as prescribed under legislation | A total of 136 inspections for swimming pool certificate requests were completed during the reporting period. 76.87% of inspections were completed within the target of 5 days from receiving the request. 10 public swimming pool inspections were completed. | Development Assessment and Building Certification | |

Our community embraces healthier lifestyle choices and practices

Promote access and participation for all sections of the community to a full range of sports and recreational activities

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|--|--------------------------------------|--------|
| 2.2.1.1.1 | Promote initiatives that attract and support community participation in a range of sports and recreational activities in the Wagga Wagga LGA | A number of community sporting and recreation events have been supported including NAIDOC family league tag day, 5th quarter football camp, NSW PSSA Rugby Union carnival. Upcoming events include Giants Netball preseason game and NSW Touch Southern Conference Carnival. | Recreation & Asset Planning | |
| 2.2.1.1.2 | Investigate opportunities to increase utilisation of Bolton Park Stadium | 91 individual community sporting groups/teams and organisations continue to utilise Bolton Park Stadium throughout 24/25 including Twin City Skate, Wagga Tigers, Wagga Basketball, Wagga Futsal, Wheelchair Rugby, Wheelchair AFL, Walking Netball, Senior Women's Hockey, Badminton, Mobility providers, GWS Giants and local school sports programs. | Oasis Regional Aquatic Centre | |
| 2.2.1.1.3 | Investigate opportunities to increase utilisation of Multi-Purpose Stadium | MPS currently 1249 booked hours and 483 individual bookings for 24/25. The upcoming winter sports will increase this significantly. Other events that have been attracted to the MPS include a year 12 school formal, a Giants Netball preseason game and NSW CWA conference. | Oasis Regional Aquatic Centre | |
| 2.2.1.1.4 | Provide a range of aquatic activities, programs, and events for the community through Oasis | Transition to new membership database will allow broad marketing and interaction with members. Wagga Leisure membership launch will coincide with surveying. This will include swim, gym, tennis and fitness class membership options. | Oasis Regional Aquatic Centre | |
| 2.2.1.2.1 | Continue to implement the Active Travel Plan and footpath network expansion as identified in the Recreation, Open Space and Community Strategy | Council was successful in receiving funding for ATP Stage 3 Exhibition Centre North path which links the Exhibition Centre with Hammond Avenue. ATP Stage 1 continues to be delivered with intersection works completed on the central and northern links. Approval to access the rail corridor for the Forest Hill link has been received and this is currently at tender. ATP 3 designs are currently 95% complete and will be completed in February 2025. An additional application for funding has been made to the Federal Government for works associated with the Forest Hill link. | Parks and Strategic Operations | |

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|--|--------------------------------------|--------|
| 2.2.1.3.1 | Complete a review and update of the Recreation Open Space and Community Strategy 2040 | Our Strategic Recreation team are currently working through a number of masterplan projects including Botanic Gardens, Jubilee Park and Exhibition Centre. The projects identified within these documents will be included in the revised Recreation Open Space Community Strategy. Extensive internal and external user group consultation has been completed for Botanic Gardens. Stone Three Design has been engaged to conduct further consultation and develop draft concept masterplans. Further consultation and initial investigations have been completed with initial concept plans due to be received in January 2025. Initial internal and external consultations have started and are ongoing for Jubilee Park & Exhibition Centre. | Recreation & Asset Planning | |
| 2.2.1.4.1 | Complete then renewal and upgrade of playgrounds in accordance with the Playground Strategy | Playground equipment has been purchased for the playgrounds requiring renewal this year. Installation will be completed March/April. | Recreation & Asset Planning | |
| 2.2.1.5.1 | Deliver a sustainable maintenance program to ensure our high-profile fields and second tier ovals are available to meet the diverse needs of our community | Our maintenance schedule is ensuring safe, usable sports grounds are available to the community all year round. We have the skills and machinery to deal with any issues that arise in a timely manner. Playing surfaces are mown and fertilised regularly and receive pest, weed and disease treatments seasonally. We have had very little complaints or requests and action the ones we do get as soon as practical. | Parks and Strategic Operations | |
| 2.2.1.5.2 | Investigate potential improvements and funding opportunities to O'Halloran Park Agility Track | Council completed the upgrade of the dog park in November 2024 including new turf, fencing and updates to the agility equipment. | Regulatory Services | |
| 2.2.1.5.3 | Manage and maintain the Zoo and Aviary, including animal welfare, facility maintenance | Our Management and maintenance of the Zoo and Aviary is consistently improving year on year. We have records showing our welfare checks, daily feeding and cleaning tasks and veterinary treatments. The Zoo has regular Vet treatments and an annual vet assessment by NSW Department of Primary Industry to meet requirements of the Exhibited Animals Protection Act 1986. The Zoo facility is regularly maintained by the Zoo Facilities Officer who is supported from the Botanic Gardens team to ensure the facility is well maintained and safe for visitors, animals and staff. | Parks and Strategic Operations | |

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|--|----------------------------------|--------|
| 2.2.1.5.4 | Provide high quality aquatic facilities through Oasis to meet community needs and industry standards | The next Royal Life Saving Society Australia assessment will be completed in March/April 2025. Visitations and memberships tracking well against revenue targets. Currently 40 gym/swim members and 477 swim memberships. | Oasis Regional Aquatic Centre | |
| 2.2.1.5.5 | Provide high quality sports and recreational facilities through Bolton Park Stadium to meet community needs and industry standards | Bolton Park continues to be heavily utilised by 91 community sporting groups culminating in 1848 booked hours for the stadium. | Oasis Regional Aquatic Centre | |
| 2.2.1.5.6 | Provide high quality sports and recreational facilities through Multi-Purpose Stadium to meet community needs and industry standards | 483 bookings YTD for MPS. The broad range of events the stadium now hosts showcases its multi-purpose nature. Kooringal High Formal, Naidoc 3 x 3 Basketball, Church Prayer Congregation's, GWS Giants Development Testing, Skating and numerous community events. | Oasis Regional Aquatic Centre | |
| 2.2.1.5.7 | Continue to implement and deliver the Northern Sporting Precinct | The Northern Sporting Precinct is on hold until further consultation and arrangements are made with key stakeholders and CSU. | Recreation & Asset Planning | |
| 2.2.1.5.8 | Develop an open space plan of management for all Crown and Council owned reserves | Internal consultation and planning is occurring between Strategic Recreation and Property divisions to coordinate the development of open space plans of management. | Recreation & Asset Planning | |
| | | The Lake Albert Plan of Management will be recommended for adoption in early 2025. Plans of management for Bolton Park, Pomingalarna Reserve, Botanic Gardens are all in progress. | | |

Our community has access to health and support services that cater for all of our needs

Support and continue to develop services to improve and promote community health and wellbeing

| Code | Action | Comment | Primary Responsibility | Status |
|---------|--|---|---------------------------|--------|
| 2.3.1.1 | Collaborate with State Government and key stakeholders for improved access to local health services to support the mental and physical health and wellbeing of our community | Council continues to work as part of the Murrumbidgee Health and Knowledge Precinct to support and promote health needs within our community. The Alliance has representation from key health agencies and community stakeholders to work in collaboration. In addition, Council has recently been following up and will be reporting back to Council with a report around Men's Health. | Regional Activation | |

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|--|---------------------------|--------|
| 2.3.1.3.1 | Engage and work with Murrumbidgee Health and Knowledge Precinct stakeholders to support the progress and planning of the precinct | Council continues to work closely with the Murrumbidgee Health and Knowledge Precinct as part of the Board, Alliance and Working Groups. This involvement is supporting the Precinct to achieve the 3 strategic focus priority areas for the Precinct including: | Economic Development | |
| | | Education and growth,Research and innovation andOne system integration. | | |
| | | The Wagga Wagga Health and Knowledge Precinct Master Plan has not progressed to the next stage, however a further internal meeting has been scheduled for February 2025 to progress this and confirm timing. | | |
| 2.3.1.4.1 | Administer the Reconciliation Action Plan Working Group, participate on the Wagga Youth Interagency Group and the Wagga Access Reference Group and other interagency and stakeholder working groups | Reconciliation Action Plan (RAP) action items delivered during this period included organising the regular schedule of Elders & Executive RAP Working Group meetings and the launch of Council's Aboriginal Employment & Retention strategy 2024-2027. Staff attended the Youth Interagency Group, Wagga Access Reference Group, Wagga Aboriginal Interagency Group, Triple H Forum (Homelessness, Housing and Human Services), Wagga Domestic Violence Liaison Committee, and Wagga Community Drug Action Team project working group meeting schedules. | Community Development | |

Action status key: ___ x Not scheduled ___ x Off track / x ___ x On hold ___ x Monitor ___ x On track / ___ x Completed

Growing economy

Wagga Wagga is a thriving, innovative and connected regional capital city

Improve, maintain and renew transport networks and building infrastructure to provide safe, affordable, efficient and reliable transport connections for our community

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|---|---------------------------|--------|
| 3.1.1.1.1 | Pursue funding opportunities with Transport for NSW for improvement works on local and regional roads and at blackspot locations | Council will monitor government grants as they are released to see if the grant is suitable to Council's transport assets. | Roads and Footpaths | |
| 3.1.1.2.1 | Continue to implement the Council Footpath Replacement program | Council have been carrying out the footpath replacement program within the allocated capital expenditure fund. | Roads and Footpaths | |
| 3.1.1.3.1 | Facilitate and chair the Local Traffic Committee | Local Traffic Committee meetings have been held on the 7th of August and 14th November 2024. The Agenda & Business Paper for each were posted on Councils website. The minutes containing the advice of the Local Traffic Committee have been presented to Council for endorsement. | Traffic | |
| 3.1.1.3.2 | Manage National Heavy Vehicle Regulator applications and undertake traffic management assessments and inspections | 313 Heavy Vehicle Permits have been received for the 2024/25 financial year to date. As at the 31st of December 2024, 291 applications have been completed at an average processing time of 14.14 days. | Traffic | |
| 3.1.1.3.3 | Provide traffic management services and support and assist local on-road event organisers with traffic management applications, plans and co-ordination | Council's Traffic Officers advise, support and assist event organisers to achieve the required approvals to legally and safely conduct events on roads. Events that required traffic management services and support that were successfully conducted during the period 1 July 2024 to 31 December 2024 were the Festival of W, Naidoc Week March, Gears & Beers, Lake Albert Fun Run and the News Year Eve fireworks at Lake Albert. | Traffic | |
| 3.1.1.4.1 | Deliver carpark maintenance program | Maintenance is carried out as necessary and is primarily focused on repairing potholes. | Roads and Footpaths | |
| 3.1.1.4.2 | Continue to implement the Council carpark renewal program | This program has not commenced due to budgeted works addressing maintenance activities only. | Roads and Footpaths | _ |

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|---|---------------------------|--------|
| 3.1.1.5.1 | Continue to implement the Pedestrian Access and Mobility Plan (PAMP) | 20 pieces of pedestrian infrastructure have been installed during the period. Stage 2 of the PAMP Implementation is currently out to tender. | Roads and Footpaths | |
| 3.1.1.6.1 | Complete an internal desktop review of the Wagga Wagga Integrated Transport Strategy in 2024/25 before proceeding to the full review and update | A desktop review of the Wagga Wagga Integrated Transport Strategy is currently being progressed. | Strategic Planning | |
| 3.1.1.7.1 | Continue to implement the Wagga Wagga Central Laneway Renewal program | Council is still developing the laneway renewal program. A register identifying laneway attributes has been developed. The next step is to determine the condition of each laneway and identify and cost the works required to bring them up to a pre-determined standard. A ranking criteria will then be developed to determine priorities at which time a further report will need to be presented to Council for funding. | City Engineering | |
| 3.1.1.7.2 | Develop and implement programs for construction and maintenance of sealed roads, pavements, shoulders, bridges, culverts and table drains, including the replacement of aged infrastructure | The reseal works program includes kerb replacements, gutterlines, stab patches, hotmix patches, correctional; works and resealing. The program includes 66 sealed roads and involves 17,843m² of preparation works, 1,089m² of kerb replacements and 308,876m² of resealing. 39% of the program has been completed with 14% of the \$3.8m budget expended as at 20 December 2024. The expected finish date for the program is 23 June 2025. | Roads and Footpaths | |
| | | The unsealed roads program includes 449.82km across 147 unsealed roads. This program includes grading and resheeting works. 36% of the \$6.9m budget has been expended and 44% of the program completed as at 20 December 2024. | | |
| | | The culvert program includes the cleaning of 180 culverts and replacement of 89 culverts. As at 20 December 2024, 16 cleanings and 56 replacements have been completed. 51% of the \$1.2m budget has been expended. | | |
| 3.1.1.7.3 | Develop and implement programs for construction and maintenance of new drainage structures and maintenance and repair of kerb, gutter and footpath assets | The kerb and gutter replacement program is in progress. This includes a reseal heavy patching budget, urban asphalt budget and rehabilitation works. Footpath assets have a grinding program with this budget on track to be spent. | Roads and Footpaths | |
| 3.1.1.7.4 | Develop and implement programs for the management and maintenance of | Council have carried out carpark line marking where necessary and via request. Council replaces signs generally upon receipt of a customer request, when they are missing, or faded. | Roads and Footpaths | |

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|---|---------------------------|--------|
| | signs, traffic control, road closures and car park line marking | | | |
| 3.1.1.8.1 | Ensure the aerodrome safety meets all operational compliance standards and regulations | Wagga Wagga Airport is a Civil Aviation and Safety Authority (CASA) certified aerodrome. An annual safety and management plan is updated annually. Safety and compliance programs include periodic safety and serviceability inspections, technical and electrical inspections and inspections of runway, taxiway and obstacle limitation surface. An annual CASA inspection is completed. Six-monthly security compliance inspections are undertaken to maintain security compliance with Aviation Transport Security Act & Regulations, Aviation Security Notifications and Transport Security Program. This is verified through the completion of external audits. | Airport | |
| 3.1.1.8.2 | Manage and maintain Airport facilities and services | Maintenance activities include regular activities such as mowing, gardening, inspections and maintenance, terminal cleaning and maintenance, operation of paid parking stem, fire detection inspections and maintenance of landside and airside infrastructure. Cleaning and maintenance staff are up to date; however, the overall appearance of the facility is poor. Council is working with the Department Defence to establish a new long-term lease. The proposal is due for submission in March 2025. | Airport | |

Establish and grow Wagga Wagga serving as world class freight and logistics hub to the region and beyond

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|--|---------------------------|--------|
| 3.1.2.1.1 | Actively participate and promote the Airport and airport industry and support industry sustainability and growth | Ongoing process. | Airport | |
| 3.1.2.1.2 | Continue to lobby the Federal Government for a renewal of the lease at the Airport on extended terms | Council has been in dialogue with Defence to negotiate an extended lease of the Wagga Wagga Airport and will be providing further information to Defence at the end of March 2025. | Airport | |
| 3.1.2.1.3 | Continue to lobby to Federal and State Government departments for critical infrastructure upgrades (security upgrades, safety upgrades for | This is an ongoing process with focus currently on establishing a new long-term lease for the airport. | Airport | |

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|--|--|--------|
| | landside passenger and patron accessibility, medical transfer aprons and covered facilities) | | | |
| 3.1.2.1.4 | Protect the airport from the encroachment of incompatible development and encourage developments that facilitate Wagga Wagga serving as the gateway city of Southern NSW | The protection of the Wagga Airport is embedded in our planning principles through the Wagga Wagga Local Strategic Planning Statement to protect and facilitate economic growth in the city. The Wagga Wagga Integrated Transport Strategy 2040 and Implementation Plan 2040 provides for the protection of the flight path from the impact of future residential development. | Airport | |
| 3.1.2.3.1 | Ensure land use planning decisions protect and enhance the key industry and activity cluster areas identified in the Wagga Wagga Local Strategic Planning Statement | This is an ongoing action with strategic planning decisions are guided by the Wagga Wagga Local Strategic Planning Statement 2040, including the key industry and activity cluster areas it identifies. | Strategic Planning & Contributions | |

Recognise the future opportunities for Wagga Wagga will be gained by continued investment to strengthen our digital literacy and infrastructure, connecting our community, industry and services to new exciting opportunities now and in the future

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|--|---------------------------|--------|
| 3.1.3.1.1 | Work with Governments, service providers and consumer advocates to improve service quality, connectivity and accessibility to digital infrastructure | Staff continue to meet with industry service providers to identify new and emerging technologies and opportunities for collaboration between industry providers, Council and business. | Economic Development | |

Wagga Wagga is an attractive location for people to live, work and invest

Encourage and support investment to develop Wagga Wagga

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|--|---------------------------|--------|
| 3.2.1.2.1 | Attract and support private and public partnerships and investment to grow our region | Council staff continue to work with the NSW Government, and the appointed agent on the promotion of the Wagga Wagga Special Activation Precinct. This includes providing detailed information on the infrastructure that was constructed, future | Economic Development | |

_ x Not scheduled

x Off track / x

x On hold

x Monitor

x On track /

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|--|----------------------------------|--------|
| | | infrastructure opportunities, partnership opportunities with the intermodal hub operator as well as current economic, demographic, workforce and business conditions. | | |
| | | Staff also continue to provide support to new, emerging and businesses relocating to Wagga Wagga. This support is through the provision of data, linking business and industry sector organisations together when appropriate and identifying future business opportunities. | | |
| 3.2.1.2.2 | Pursue funding partnerships for the delivery and future operations of the Active Travel Plan | Council was successful in receiving funding for ATP Stage 3 Exhibition Centre North path which links the Exhibition Centre with Hammond Avenue. ATP Stage 1 continues to be delivered with intersection works completed on the central and northern links. Approval to access the rail corridor for the Forest Hill link has been received and this is currently at tender. ATP 3 designs are currently 95% complete and will be completed in February 2025. An additional application for funding has been made to the Federal Government for works associated with the Forest Hill link. | Recreation and Asset Planning | |
| 3.2.1.2.3 | Pursue funding, philanthropy, sponsorship and partnerships for the Art Gallery through developing and identifying suitable projects for support | Program partnership highlights during this period included Earth Canvas (artists + farmers) supporting an annual artist residency and Earth Canvas exhibition called 'Hopeful Disruptions (16 Sept-13 Oct) and a University of Sydney, Museums Studies Program partnership - supporting early career development of gallery/museum sector practitioners and students which included student internships (October), and an exhibition project outcome called 'Look At Me'. | Art Gallery | |
| 3.2.1.2.4 | Pursue funding, philanthropy, sponsorship, and partnerships for the library | Several key partnerships and funded programs were delivered during this reporting period including Tech Savvy Seniors, First Nations Seniors, Tech Help, and Tech Savvy Communities. The Agile Library Service supported two multicultural play groups in Tolland and Mount Austin. The library collaborated with Service for the Treatment and Rehabilitation of Torture and Trauma Survivors STARTTS to deliver the Multicultural Youth Group and a weekly Health Navigation Service was delivered in the library by community partner Grand Pacific Health Care. | Library Services | |
| 3.2.1.2.5 | Pursue funding, philanthropy, sponsorship, and partnerships for the Museum | A multi-year funding application was developed and submitted for assessment by Create NSW to support the Museum of the Riverina to deliver strategic research and collection projects during 2026 - 2030. Funding assessment results will be advised in March 2025. | Museum | |
| 3.2.1.2.6 | Pursue funding, sponsorship, and partnerships for the delivery of | Council's Strategic Recreation team are continually monitoring available and emerging opportunities to assist with the delivery of identified community | Recreation & Asset Planning | |

| Code | Action | Comment | Primary Responsibility | Status |
|------------|---|---|--------------------------------------|--------|
| | community infrastructure and programs | infrastructure and programs. Grant applications for boating and fishing infrastructure have been submitted and are currently pending. | | |
| 3.2.1.2.7 | Pursue funding, sponsorship, and partnerships for the delivery of environmental initiatives, projects, and programs | Numerous grant applications have been submitted through different funding avenues including the Hume Link Community Investment and Benefits Program, the Federal Government Urban Rivers and Catchments Program and the Federal Community Energy Upgrades Fund. Council is awaiting funding announcements. | Environment and Sustainability | |
| 3.2.1.2.8 | Pursue funding, sponsorships, and partnerships for events, festivals and activities | During this period \$500,000 in funding was secured from Transport for NSW with funds are allocated to: Develop new or streamline existing processes to simplify approval processes required for street-based events including the development of a global traffic management plan and traffic control plan for common/regular event models. Enabling event infrastructure to reduce event costs including the installation of bollards and power upgrades to reduce operational costs and purchasing of event furniture. Staging a Class 2 event on one of the proposed roadways for Festival of W 2025 with funds allocated towards additional costs for programming and traffic management. | Visitor Economy and Events | |
| 3.2.1.2.9 | Pursue funding, sponsorships, and partnerships for the Civic Theatre | Project highlights during this included the Wagga Civic Theatre partnering with local business Olivette to deliver a unique sold-out cabaret performance experience and secured partnership support from Borambola Wines to deliver Wagga's first Opera in the Vines event in 2025 | Civic Theatre | |
| 3.2.1.2.10 | Pursue funding, philanthropy, sponsorship and partnerships to support community wellbeing outcomes | Funding was secured during this period to support a significant roll out of community training and purchase equipment to support community spontaneous volunteer groups in North Wagga, Uranquinty and Oura. Funding support was also secured to support programs at FUSION BOTANICAL 2024, a Museum After Dark youth event, 2025 Seniors Festival and Youth Week 2025. | Community Development | |

Attract and support local businesses, industry and employment opportunities

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|---|---------------------------|--------|
| 3.2.2.2.1 | Continue to engage and collaborate with the local business community on economic development priorities, actions and relevant issues via the Business round table group | The Business Round Table met 6 times in the second half of 2024 and had 10 strategic presentations and discussions around key current and emerging economic priorities. 3 meetings were held with the Wagga Wagga Business Chamber to discuss economic issues and priorities. Staff also co-delivered with the Business Chamber a Small Business Month event which assisted local businesses develop accountancy skills. | Economic Development | |
| 3.2.2.2.2 | Complete development of the Economic Development Strategy | A draft economic development strategy has been developed. This identifies a variety of strategic and infrastructure projects for implementation. It is proposed that the draft plan will be workshopped with Councillors in the first half of 2025 prior to it being placed on public exhibition. | Economic Development | |
| 3.2.2.2.3 | Provide economic Modelling and input into Strategic Projects | Staff continue to work with MLHD, RDA Riverina and Committee for Wagga Wagga on people attraction and retention projects. The Business Roundtable Group had a further 6 meetings in the final six months of 2024 with ten strategic presentations delivered to discuss business and people attraction. Modelling and analysis work was conducted around housing affordability to feed into the presentations made to the State Parliament around innovative housing solutions. | Economic Development | |
| 3.2.2.2.4 | Provide population and growth forecasting | Staff continue to monitor and develop new population and growth forecasts based on various sources. The baseline population forecast is developed using a bottom-up approach and working with Informed Decisions (.ID). High and low growth population forecasts are also derived from State Government and the Australian Bureau of Statistics. Council continues to monitor real-time economic spending activity using the CBA data platform. | Economic Development | |
| 3.2.2.2.5 | Conduct economic evaluations post implementation of events and projects | Council has continued to work with Regional Growth NSW Development Corporation, Office for Regional Economic Development and NSW State Government to attract new businesses to Wagga Wagga, especially the Special Activation Precinct. An Expression of Interest process was held and staff are actively pursuing six leads for set up in the SAP. Other non-SAP enquiries are also continuing with new and expanding existing businesses. Council is also working with the Business Chamber to support small businesses in the current fragile economic conditions particularly in the Retail Sector. | Economic Development | |

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|--|----------------------------------|--------|
| 3.2.2.2.6 | Identify and support Housing Development opportunities | Analysis was conducted at a local level around Housing Affordability, future demand and supply, building costs and pricing trends which fed into the development of the entry-level housing presentation made to the Premier and NSW Parliament. | Economic Development | |
| 3.2.2.3.1 | Provide and maintain high-quality Livestock Marketing Centre (LMC) facilities and services | The LMC continues to be a high-quality facility for users through improvements and upgrades via the extensive capital improvement program while also ensuring compliance with all relevant industry legislation. During the reporting period the following capital projects were undertaken at the LMC: Installation of hardware for the Sheep and Goat eID system along with the necessary modifications to the yard and software installation to ensure that the | Livestock Marketing Centre | |
| | | facility meets mandatory legislative requirements. Cattle delivery yard rehabilitation and improvements to ensure the area for delivery of sold cattle meets WHS and Animal Welfare standards. Realignment of nine sheep and six cattle draft ramps to improve accessibility and animal flow. One sheep ramp and one cattle ramp were completed during the reporting period. Building safety upgrades including asbestos removal, building amenities refurbishment and building sill renewal. | | |
| 3.2.2.3.2 | Update to the LMC Masterplan financial outlook and bring the additional leased land into the Masterplan to better support the sector | Initial discussions for the preliminary project scope have been completed and on track to approach market shortly | Livestock Marketing Centre | |
| 3.2.2.4.1 | Continue to advocate for and participate in initiatives to promote and grow the livestock market industry and support sustainability and growth of the agribusiness sector | The LMC continues to promote and grow the livestock market industry and agribusiness through various advertising campaigns and remaining current with emerging industry and government requirements pertinent to the sector. | Livestock Marketing Centre | |

Wagga Wagga is an attractive tourist destination

Facilitate planning and development of visitor-related facilities and services

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|---|----------------------------------|--------|
| 3.3.1.2.1 | Create, aggregate and distribute tourism content to further develop Wagga Wagga and surrounds as a desirable visitor destination | Three destination marketing campaigns were promoted during this period to encourage visitation to the city and surrounding region. This included the Out for Adventure series - a 12-month series promoting micro-adventures in the surrounding region across the seasons. The promotion shows there is something to discover no matter the time of year visitors visit. Neighbouring shires highlighted in the series to date include Greater Hume, Cootamundra/Gundagai and Coolamon. A new video series titled Mic'd Up was launched showcasing visitor attractions in our Wagga Wagga + Surrounds region from the perspective of small business owners, volunteers and visitors who are 'mic'd up', capturing genuine reactions and emotions. In December a Very Wagga Wagga Giftmas Christmas campaign and a partnership with the Wagga Wagga Business Chamber was launched to promote local Christmas gift purchasing and supporting local businesses in Wagga Wagga and the surrounding region. | Visitor Economy and Events | |
| | | Event marketing activities during this period included daily social media content creation on Visit Wagga Wagga platforms for the duration of Festival of W, as well as in and out-of-region print and digital marketing activities to promote visitation and brand awareness of the city. More than 800 pieces of content (video and photos) were captured during the festival to assist with this promotion. Additionally, Spring Jam Children's Festival, Christmas and New Years event programs were also marketed during these periods, encouraging visitation from key demographics to the city. The Visit Wagga Wagga digital platforms reflected stable growth across this reporting period, with the Visit Wagga Wagga website recording more than 87,000 page views and the social media channels (Facebook and Instagram) reaching more than 1,301,000 users across both platforms. | | |

Accommodate and provide support to visitors

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|--|----------------------------------|--------|
| 3.3.2.1.1 | Profile and support local producers and services through the Visitor Information Centre | During this period retail sales at the Visitor Information Centre continued to grow with year-on-year growth of 31%. This trend has been driven by the growth in demand and expansion in the centre's local product range including food and Wiradjuri/Wiradyuri and First Nations products. Customer insights highlight a strong sentiment towards supporting local producers when purchasing gifts for friends or business clients. | Visitor Economy and Events | |
| 3.3.2.2.1 | Provide visitor information services and support through the Visitor Information Centre | During this period, the Wagga Wagga Visitor Information Centre recorded a total of 13,768 customers through the doors which is a 2.1% increase on the same period in 2023. Staff distributed a range of Council developed destination publications, city maps, as well as monthly industry newsletters. The new Visitor Guide was also distributed. Regular updates to the community were achieved through the issuing of media releases, Council News articles, and updates on the website and social media channels. Staff continued to facilitate the daily requests for accommodation, experience and attraction information via phone inquiries, digital platforms and face to face customer service at the Visitor Information Centre. | Visitor Economy and Events | |

Provide a variety of events, festivals and activities

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|--|----------------------------------|--------|
| 3.3.3.1.1 | Deliver and facilitate workshops and familiarisation to the tourism industry and event organisers to assist in business development | During July to December consultation and engagement workshops were delivered to local business, local government stakeholders and community groups to inform the key priorities to be included in the draft Destination Management Plan. Over 380 business contact enquiries were recorded this period ranging from requests to participate in council led programs and events as well as assistance in providing industry related business support. Tourism businesses and industry representatives participated in two networking events facilitated by Council which attracted 116 attendees. | Visitor Economy and Events | |
| 3.3.3.1.2 | Monitor and liaise with new or existing tourism businesses for inclusion in Wagga Wagga Tourism Partner Program and relevant industry training | During this period the 2024/25 Tourism Partner Program supported a record membership of 182 partners including eight neighbouring shire councils and 10 new tourism businesses entering the sector. The program delivered three collaborative marketing and campaign opportunities, two networking opportunities through industry events, nine industry newsletters, and delivery of two visitor publications including the Visitor Guide and Top Spots maps. Event organisers and small business owners also | Visitor Economy and Events | |

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|---|----------------------------------|--------|
| | | received funding support through the Major Events, Festivals and Films Sponsorship program. | | |
| 3.3.3.1.3 | Provide support to local businesses and industry operators involved in tourism and the delivery of events | During this period, one-on-one tourism support was provided to operators with staff attending 71 site visits across the city, rural villages and partnering shire councils including Coolamon, Lockhart, Junee, Greater Hume, Cootamundra - Gundagai, and Snowy Valleys. Eight industry newsletters were published to highlight available support, funding, upcoming campaign initiatives and general industry updates. | Visitor Economy and Events | |
| 3.3.3.2.1 | Continue to identify events, festivals and experiences for the community and our visitors | Two seasonal What's On publications were developed and distributed through the Visitor Information Centre showcasing over 240 events during this period (8000 printed copies each and digital). The weekly What's On listings continued to be published in Council News, seasonal eNewsletters, along with regular updates promoted through social media and digital channels. | Visitor Economy and Events | |
| | | Publications to further assist with visitation and build on brand awareness were released in this period include the 24/25 Wagga Wagga + Surrounds Visitor Guide (10,000 copies printed and digital), Top Spots guides (15,000 copies and digital), and Wagga Wagga + Surrounds Trail Map (15,000 copies printed and digital), | | |
| | | A refresh of the Visit Wagga Wagga regional shire webpages was completed to promote the current Tourism Partner Program member shires councils including Lockhart, Greater Hume, Narrandera, Coolamon, Temora, Junee, Cootamundra/Gundagai and Snowy Valleys. The refresh included up-to-date visitor information and imagery for each member shire's local government area. | | |
| 3.3.3.2.2 | Develop and deliver a diverse range of exhibitions and public programs through the Museum which attract and support cultural tourism and visitor economy in our region | During this period the museum welcomed 11,274 visitors to both the Botanic Gardens and Historic Council Chambers sites. Public Program highlights during this period included the delivery of a popular winter and spring school holiday program, hosting a Cultural Health Training day for trainee Doctors with Murrumbidgee Health District, hosting a Wagga Women's Health Centre Domestic & Family Violence awareness event and a Museum After Dark youth event. | Museum | |
| 3.3.3.2.3 | Deliver the annual Comedy Fest at the Civic Theatre | The 2025 comedy fest will be held in June 2025 and reported in our January to June report. | Civic Theatre | |
| 3.3.3.2.4 | Engage with sporting and community organisations to deliver State and | A number of events have been delivered and have agreements executed for future events. These include: | Recreation & Asset Planning | |

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|--|----------------------------------|--------|
| | National level participation and elite sporting events | NSW Touch Junior State Cup (2024-2026) - Feb 2025 Giants Netball preseason - Feb 2025 State Junior Cycling Championships – August National Junior and Masters Cycling Championships – September Golf NSW Regional Qualifier (2024-2026) ACT Brumbies Super 7s (2024-2026) Basketball NSW Southern Junior League (April 2025) | | |
| 3.3.3.2.5 | Maintain a diverse program of events, festivals and activities to appeal to a broad audience that build on the assets of Wagga Wagga | During this reporting period Council delivered three major events including Festival of W, a 16-day winter festival which featured a new major light and sound show (100,000 attendees), along with the return of the accessible ice skating rink and a line-up of local and national performers; Spring Jam - a single day children's festival (7000 attendees) and the 2024 New Years Eve celebration (12,000 attendees) featuring a fireworks display at Lake Albert. | Visitor Economy and Events | |

Wagga Wagga is a centre for education and training

Support and promote quality and choice in education and vocation pathways

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|---|---------------------------|--------|
| 3.4.1.1.1 | Develop and provide innovative learning and education resources to assist our community to engage in the library's programs and activities | Four Launchpads were purchased by the library as part of the Children's Library of Things collection. Launchpads provide access to safe pre-loaded content, including apps, games, videos, and storybooks. Five robot therapy cats were also purchased to add to the Children's Library of Things collection. Meta-Cat is a unique robotic pet that offers a realistic and interactive experience for users and is shown to reduce stress for children who experience anxiety in social situations. | Library Services | |
| 3.4.1.1.2 | Develop and provide innovative learning and education resources to assist our community to engage in the Museum's programs and activities | During this period the Museum developed learning resources for primary school tours, family friendly workshops and events with a particular focus on Wiradjuri/Wiradyuri and First Nations storytelling and delivered a schedule of winter and spring school holiday programs along with bookable free or low-cost weekend public programs. | Museum | |
| 3.4.1.2.1 | Continue to engage with key stakeholders to address skill shortages in the Wagga Wagga LGA | There has been some easing in labour market conditions and skills shortages, though conditions are now varying sector by sector. Two strategic presentations and discussions were undertaken around skills areas | Economic Development | |

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|---|---------------------------|--------|
| | | within the Business Roundtable in the final six months of 2024. Staff met with NSW Government staff in December to discuss emerging trends and new policy responses. | | |
| 3.4.1.3.1 | Deliver annual Regional Artist Development (RAD) Residency program in support of Regional Creatives - providing mentoring opportunities and promotion of talent | During this period two local artists Kate Smith and Greg Pritchard participated in the Wagga Wagga Art Gallery's Regional Artist Development Program. | Art Gallery | |
| 3.4.1.3.2 | Utilise the Art Gallery to support creative industry development through the Regional Artist Development (RAD) exhibition program | During this period two local artists Tegan Bailey and Debbie Wood participated in the Wagga Wagga Art Gallery's Regional Artist Development Program - Exhibition program | Art Gallery | |
| 3.4.1.3.3 | Provide an annual education program to support local skills development through the Civic Theatre | The Wagga Wagga Civic Theatre delivered a diverse range of programs, events and activities that enable community connection and lifelong learning. Highlights during this period included the employment and mentoring of five young people in traineeship positions across Front of House, and Marketing and Technology. Other program highlights included the administration of the 'Helping Hand' program which through patron donations supports young people experiencing social and community disadvantage, to access the theatre's performances and programs, along with delivering the Plug and Play, the Civic Theatre's flagship Youth Music Mentoring program. | Civic Theatre | |
| | | The Civic Theatre also presented 4 free performances of the Australian Army Band Kapooka and delivered a week-long work experience program for high school students who live in the Wagga Wagga Local Government Area. | | |
| 3.4.1.3.4 | Develop and implement a traineeship, apprenticeship (including school-based traineeships), cadet and graduate program to attract and retain local talent and provide local work experience opportunities where appropriate across the organisation | This program has been implemented with trainee, apprentice and cadet numbers increasing annually from 8 (1.7% of Council's FTE) at 1 July 2023 to 28 (5.4%) at 30 June 2024. A further funding application submitted in November 2024 was successful in obtaining funding for 7 additional positions. Council is on track to achieve 39 trainees, apprentices and cadets (7.5%) by 30 June 2025. The program has been promoted via the Local Government NSW HR Conference which acknowledged the success of the strategy and its proactive approach to mitigate skill shortages and advance equity and inclusivity at Council by creating varied employment pathways and fostering a culture of diverse and specialised career opportunities. | People and Culture | |

Wagga Wagga is a hub for activity

Facilitate the development of vibrant precincts

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|---|----------------------------------|--------|
| 3.5.1.1.1 | Continue to implement the Recreation, Open Space and Community Strategy 2040 | Several projects identified in the Recreation, Open Space and Community Strategy (ROSC) were completed or in progress during the period including the Wagga Civic Theatre Master Plan and the redevelopment of the Bill Jacobs Athletics Centre. A review of the ROSC is planned for 2025. | Recreation & Asset Planning | |
| 3.5.1.2.1 | Continue to implement the Events Strategy and Action Plan | The implementation of the Events Strategy and Action Plan 2020-2024 continued during this period with highlights including the delivery of rounds one and two of the Major Events, Films and Festivals Sponsorship \$100K program. The events category of the Annual Grants Program for 2024/25 was also highly subscribed with 16 applications received and \$50,000 distributed between 11 community events in the city and surrounding rural villages. | Visitor Economy and Events | |

Community place and identity

Our community are proud of where we live and our identity

Promote a strong sense of place

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|--|---------------------------|--------|
| 4.1.1.1.1 | Create opportunities for the development of local stories and local identity through a variety of programming through the Museum | Program highlights during this period included the Museum's curation of "There's more to Herstory" the second in a series of local Women's history publications funded through philanthropic donations. The 'Queens Purse' temporary exhibition recounting the significant story of local milliner Marea Bright was also launched. The recording of Wiradyuri and First Nations Elders and family members oral histories continued and will be included in the Resettlement podcast series due to be launch in February 2025. | Museum | |
| 4.1.1.2.1 | Create opportunities for the development of local stories and local identity through a variety of performing arts activities | The Civic Theatre creates opportunities for the development of local stories and local identity, with program highlights of this period including the delivery of 'Deadly Funny', a program by the Melbourne International Comedy Festival nurturing and developing the talent of local young First Nations comedians. The Civic Theatre also delivered Balcony Sessions which features local music group The Groove Factory also featured many emerging local musicians. The Civic Theatre also hosted local comedian Dane Simpson in a live recording of his standup 'Always Was, Always Will Be Funny' | Civic Theatre | |
| 4.1.1.3.1 | Present Art Gallery exhibitions and programs that feature local and regional artists and their stories | Exhibitions and programs presented during this period include: 'Understories' featuring local artists Chris Orchard, Tim Crutchett and Damien Moloney. (26 Oct - 31 January 2025) 'Wiradjuri Creatives', an 8-week workshop program, led by Aunty Cheryl Penrith featuring First Nations creatives Marie Clear, Bernard Higgins and Uncle Lawrence Barlow. Artists Tegan Bailey, Greg Pritchard, Debbie Wood, Kate Smith participated in the Gallery's Regional Artists Development program and the gallery partnered with ACT based Megalo Print Studio to present a weekend intensive at the Wagga Wagga TAFE's printmaking studios with 12 local printmakers participating in this program. | Art Gallery | |

Value our heritage

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|---|--|--------|
| 4.1.2.1.1 | Celebrate our heritage through arts and culture programs and projects | A highlight during this period was the delivery of multiple site-specific and community-led public art projects in both suburban and rural village locations in the local government area. 'The Surface' public art seating project commissioned artist Carla Gottgens to collaborate with the local Currawarna community to develop designs for a new public seating bench with the design linking to the community's connection to the nearby Murrumbidgee River. Two large-scale murals were also commissioned and delivered during this period including 'Stories of Yindyamarra' (partnering with Ashmont Public School) and 'Beauty in our Backyard' in Tolland (partnering with Mount Austin High School). Both projects involved collaborating with schools, with the commissioned artists working with students to develop and contribute to the designs of the art works that were reflective of their local neighbourhood. 'Stories of Yindyamarra' featured dreamtime stories, the Murrumbidgee River and local landscapes with highly respected local Elder (Late) Aunty Louise Niki featured in the artwork. 'Beauty in our Backyard' celebrated the flora and fauna that can be found as you explore the local area of Tolland. A temporary artwork was also commissioned for FUSION BOTANICAL 2024 which saw the creation of a tunnel space that welcomed and invited everyone to freely interact with this beautiful textile installation. | Cultural Services | |
| 4.1.2.1.2 | Incorporate cultural heritage in the design of public spaces | This is an ongoing operational matter. The Strategic Planning team is informed by adopted policies, strategies and the expertise of other Council directorates to understand how to incorporate cultural heritage in the design of public spaces. | Strategic Planning & Contributions | |
| 4.1.2.2.1 | Administer the Heritage Grants Program | The 2024/25 Annual Grants Program consisted of 10 categories: Arts, Culture & Creative Industries, Community Programs & Projects, Events, Local Heritage, Environment, Neighbourhood & Rural Villages, Recreational & Community Facilities, Rural Halls, Youth Programs & Projects, and Small Business. A total of ten applications were received in the Local Heritage category. Applications were assessed with the panel comprising of a Councillor, an independent community representative, and staff. Panel members were Councillor Jenny McKinnon, independent community representative Peter Gissing, and Council's Senior Town Planner. Of the ten applications received a total of \$57,506.50 was requested with \$15,500 available. Out of these applications, seven applications were successful, either fully funded or part funded, and three applications were unsuccessful. Council endorsed the recommended projects at the 22 July 2024 Ordinary Council. | Strategic Planning & Contributions | |

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|---|--|--------|
| 4.1.2.2.2 | Coordination of the heritage advisor service | Five visits from the heritage advisor occurred during this period. An average of five visits and / or appointments with internal and external customers occurred each visit. These were predominantly conducted on site. Detailed memorandums provided from the heritage advisor following his visits have been distributed to the customers. | Development Assessment and Building Certification | |

Provide services and facilities that make Wagga Wagga a centre for arts and culture

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|--|---------------------------|--------|
| 4.1.3.1.1 | Progress the Master Plan and funding options subject to any decisions of Council | A Civic Theatre Masterplan prospectus and project management documentation is currently being prepared in preparation for future funding opportunities to progress this cultural infrastructure project. | Civic Theatre | |
| 4.1.3.2.1 | Continue to implement the Cultural Plan 2020-2030 | The implementation of the Cultural Plan 2020-2030 continued during this period with a focus on the delivery of a diverse programming schedule across the Library, Museum, Art Gallery and Civic Theatre. Public Art projects were also completed in Currawarna, Ashmont, and Tolland communities. | Cultural Services | |
| 4.1.3.3.1 | Continue to implement the Public Art Plan 2022-2026 | The implementation of the Public Art Plan 2022-2026 continued during this period with the following projects delivered: 'The Surface' public art seating installed at the Currawarna Community Centre's playground; large-scale mural 'Stories of Yindyamarra' installed on the Jack Mission Oval amenities block in Ashmont in collaboration with Aunty Gail Manderson and the staff and students of Ashmont Public School. The mural features Aboriginal dreamtime stories and a portrait of the late Aunty Louise Niki, former Aboriginal Education Officer at the school and significant Elder in the Ashmont community; a temporary public art installation created by artist Stephanie Quirk was commissioned to be featured at FUSION BOTANICAL 2024 on Saturday 19 October 2024; a large scale mural was installed on the Nordlingen Drive wall of the Tolland Shopping Centre by artist Alex Sugar in collaboration with staff and students of Mount Austin High School; a funding application was also developed and submitted to the Clubgrants Category 3 Infrastructure Grants: Arts and Culture to support the creation of a Wiradyuri inspired lighting installation in Johnston St Park on the banks of the Wollundry Lagoon, with funding notification expected to be received by April 2025. | Cultural Services | |
| 4.1.3.4.1 | Deliver the Civic Theatre's performing arts season | With a community satisfaction rating of 97% the Civic Theatre provides services and facilities to local users and community groups, touring hirers, major performing arts organisations and contemporary music promotors. During this period the Civic | Civic Theatre | |

_ x Not scheduled

x Off track / x

x On hold

x Monitor

x On track /

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|---|---------------------------|--------|
| | | Theatre welcomed performances from The Wagga Wagga Eisteddfod, The Riverina Anglican School, Wagga Wagga Wagga Academy of Ballet, Riverina Dance Capital, Zana Aerial, Street Slamin' Dance, Yvonne O'Connor Dance, Mark Vincent, Adam Harvey, Anh Do and Sydney Comedy Festival Showcase. Eight Season works were also presented during the period by nationally acclaimed companies such as The Australian Ballet, Opera Australia, Sydney dance Company, Sydney Theatre Company, Melbourne Theatre Company and Monkey Baa Theatre Company. As part of the Festival of W the Civic Theatre presented Earth Visual and Physical Theatre's 'Shark Dive', an immersive theatrical experience for young people. | | |
| 4.1.3.4.2 | Develop and implement a diverse exhibition and public program schedule through the Museum | Exhibitions highlights during this period included a children's artwork exhibition celebrating 2024 NAIDOC week, the 'Queen's Purse' exhibition revealing the story of local resident and milliner Marea Bright (the Queens Purse), the annual Bald Archy exhibition and 'The Lex Factor' an exhibition focused on the late Mr Lex Marinos who was born in Wagga Wagga and went on to have an global career in the arts, broadcasting and media. | Museum | |
| 4.1.3.4.3 | Continue to implement the standalone Library service delivery model to improve access to library services across the Wagga Wagga Local Government Area | During this period the Agile Library service regularly visited 22 locations in suburbs and rural villages across the local government area, along with delivering a series of pop-up visits at events and festivals such as Spring Jam Children's Festival and FUSION Botanical multicultural festival. | Library Services | |
| 4.1.3.4.4 | Provide a contemporary library service to meet the needs of our diverse community | A diverse range of community groups and organisations continued to utilise the library's meeting spaces and resources, with bookings of these rooms exceeding the bookings received in the previous 2023/24 period. New resources were purchased to refresh the community languages collection, enhancing the overall user experience of this collection. During this reporting period four self-check kiosks were replaced ensuring library patrons continue to efficiently check out lending items independently using this technology platform. | Library Services | |
| 4.1.3.4.5 | Provide and facilitate the hire of the Civic Theatre to community and commercial users | During this period the Civic Theatre facilitated the hire of the theatre for 67 performances and events, 40 for local community users and 27 for commercial users with a total of 22,177 patrons attending these performances. The Civic Theatre also hosted 13 performances by local dance schools attracting 4,622 patrons. The Civic Theatre lighting upgrade, and improvements in technology and air conditioning were completed with the venue's facilities appealing to patrons and hirers with the demand for bookings and ticketing remaining consistently strong. | Civic Theatre | |

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|--|---------------------------|--------|
| 4.1.3.4.6 | Provide curatorial design and delivery of an annual exhibition program, education and public program schedule and collection management through the Art Gallery | Highlights during this period was the delivery of the Winter and Spring School Holiday Art Camp programs along with artist in resident open days to the public (Regional Arts Development Program) and the Wiradyuri Creative program. | Art Gallery | |

Acknowledge and celebrate the contribution that people from culturally and linguistically diverse backgrounds make to our community

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|--|---------------------------|--------|
| 4.1.4.1.1 | Continued development of collections, programs and resources that support our multicultural community | During this period the Community Languages Collection was re-catalogued creating a more accessible resource. The library partnered with St Vincent de Paul to deliver a multi-session Multicultural Playgroup program at Mary Kidson Hall in Turvey Park. Storytime and Agile Library Service continued to partner with the TAFE NSW Multicultural Playgroup who meet at Tolland Hub. | Library Services | |
| 4.1.4.1.2 | Deliver a diverse and inclusive annual schedule of social and community events, programs and projects | During this period Council worked with community partners including the Wagga Wagga Multicultural Council, to present a diverse range of community events including FUSION BOTANICAL multicultural festival, coordinated a Foodbank Pop Up during Homelessness Week in August 2024 and delivered a number of community events celebrating International Day of People With Disability. | Community Development | |

Support ongoing growth and investment of the Defence bases located in Wagga Wagga

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|---|--|--------|
| 4.1.5.1.1 | Ensure land use planning decisions protect the ongoing growth and operation of the Kapooka Army Barracks and Royal Australian Air Force military air base | This is an ongoing operational consideration. It is of critical ongoing importance that strategic planning decisions continue to prioritise protection of these Defence assets. | Strategic Planning & Contributions | |

Support and grow strong and resilient village and neighbourhood communities

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|---|--|--------|
| 4.1.6.1.1 | Ensure Council's communications campaigns and engagement activities provide opportunities for our village and neighbourhood communities to be informed of and participate in decisions that shape Wagga Wagga | In providing more targeted communications to our villages, the Communications and Engagement team have been developing dedicated web pages on the Council website for each of the villages. The purpose of these pages is to provide direct access to information and resources for village residents about matters that specifically relate to and affect their community. Engagement for the CSP also involved identifying best modes of communication for each village as well as booking engagement stalls/pop-ups in each village. | Communications and Engagement | |
| 4.1.6.2.1 | Commence background work and scoping for Rural Land Strategy that considers the rural villages | Some initial work has been undertaken on background work and scoping for a Rural Lands Strategy. This work is currently on hold pending completion of key strategic priorities (Local Housing Strategy, Southern Growth Area planning proposal, Tolland Renewal Project, WITS Review, Health and Knowledge Precinct Implementation etc.). | Strategic Planning & Contributions | |
| 4.1.6.3.1 | Continue to fund community activation projects through relevant Annual Grants categories | Projects funded through the 2024/25 Annual Grants Program and completed during this time included the installation of a community mural along the fence line of a Galing Place laneway (Arts, Culture & Creative Industries), Wagga Greek Community hall upgrade (Community Programs & Projects), 'Electrify Wagga' educational stall at the Wagga Show (Environment), the Mangoplah Run4Resilience community event (Events), installation of solar panels on the Wagga Wagga Sailing Club shed roof (Recreational & Community Facilities), upgrade of artist printing facilities at Yellow House Art (formerly The Little Yellow House Gallery & Studio) (Small Business category) | Cultural Services | |

Provide services that contribute to Wagga Wagga being family friendly

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|---|----------------------------------|--------|
| 4.1.7.1.1 | Commence review of development controls and prepare structure plans that facilitate connectivity between existing and proposed landscape corridors, public spaces, and walking and cycling networks | The Exhibition Centre and Botanic Garden site masterplans are currently being undertaken with stakeholder engagement having been completed. A draft Botanic Gardens masterplan will be workshopped with Councillors in February prior to be placed on public exhibition. The Lake Albert Plan of Management has been placed on public exhibition and will be finalised and presented to Council for adoption in February 2025. The Pomingalarna, Botanic Gardens and Bolton Park plans of management are currently being developed prior to being workshopped with Councillors. | Recreation and Asset Planning | |

Support and acknowledge the importance of Wiradjuri and First Nations people, culture, and place in our community

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|---|---------------------------|--------|
| 4.1.8.1.1 | Coordinate annual events schedule to celebrate and showcase Wiradjuri and First Nations Peoples culture and heritage significant dates | Council worked with Wiradjuri and First Nations Elders and community members to develop and deliver a meaningful program for NAIDOC Week 2024 with planning underway at present for Apology Day, Sorry Day, and Reconciliation Week coming up in 2025. | Community Development | |
| 4.1.8.2.1 | Continue to implement the Reconciliation Action Plan | The RAP working group continued to meet quarterly during this period to review progress of the delivery of all actions identified in Council's Reconciliation Action Plan, review the draft actions for inclusion in the renewal of the RAP based on community consultation and feedback and select an artist for the new plan through an expression of interest commissioning process. A highlight during this period was also the launch of Council's Aboriginal Employment & Retention Strategy. | Community Development | |
| 4.1.8.3.1 | Continued development of collections, programs and resources that support Wiradjuri and First Nations cultural heritage | Program highlights during this period included the delivery of a series of First Nations Seniors Tech Help community training workshops, delivered by First Nations tutors at the Tolland Community Centre and Ngurra Hub in Ashmont. The Agile Library delivered a pop-up service at the annual Yandarra Day in November 2024 and new publications by Wiradjuri authors were added to the Wagga Wagga City Library's collection holdings. | Library Services | |
| 4.1.8.4.1 | Present Art Gallery exhibitions and programs that feature Wiradjuri and First Nations artists and their stories | Exhibitions and programs featuring Wiradjuri and First Nations artists and their stories included the 'Wiradjuri Creatives' 8-week program of exhibitions, talks, screenings and workshops led by Aunty Cheryl Penrith and a community weaving workshop lead by artist Debbie Woods in the E3 exhibition space. | Art Gallery | |
| 4.1.8.4.2 | Present exhibitions and programs that feature aspects of Wiradjuri and First Nations cultural heritage at the museum | Exhibition and program highlights during this period included the hosting of a NAIDOC Week 2024 children's art exhibition, the featuring of three local First Nations women's stories in the 'Herstory' temporary exhibition curated by the Museum, along with the recording of local Wiradjuri and First Nations Elders and family members as part of the Resettlement podcast project due to be launched in February 2025. | Museum | |
| 4.1.8.4.3 | Present and promote Wiradjuri and First Nations artists at the Civic Theatre | During this period the Civic Theatre presented The Sunshine Club, written and directed by Wesley Enoch and The Visitors by Sydney Theatre Company and Moogahlin Performing Arts. The Civic Theatre partnered with the Melbourne International Comedy Festival to present 'Deadly Funny', a development program and performance for young First Nations comedians. The Civic Theatre also hosted | Civic Theatre | |

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|---|---------------------------|--------|
| | | local First Nations Comedian Dane Simpson in a live recording of his standup 'Always Was, Always Will Be Funny'. The Civic Theatre supported important events such as Wagga's Proud and Deadly Awards, Sorry Day Ceremony and the launch event of Wagga Council's Aboriginal Employment & Retention Strategy. | | |
| 4.2.1.1.1 | Develop and deliver an annual building maintenance program to identify and prioritise improvements to community facilities to ensure they are available to meet current and future | Facilities Maintenance continue to develop and implement an effective annual building maintenance program for all community facilities. The program identifies necessary repairs, improvements, and upgrades, as well as prioritizes the requirements based on level of priorities. | Facilities Maintenance | |
| | needs of the community | Key areas of focus being the facility audits and condition assessments, along with community feedback and customer requests support the Facility Maintenance team in developing the strategic plan for Planned maintenance whilst attempting to reduce the unplanned maintenance requirements. | | |
| | | Working closely with cross directorates to determine the requirements of all community members, ensuring council assist are maintained with all areas and requirements. Prioritising scheduled works for specific community groups ensuring works can be completed within a safe and timely manner. | | |
| | | Working with all internal and external stakeholders to constantly monitor works completed and scheduled works to evaluate the effectiveness and allow for further amendments to future plans and/or schedules. | | |

Our community feel welcome, included and connected

Activate community spaces to promote connectedness

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|--|---------------------------|--------|
| 4.2.2.1.1 | Continue to implement the All Abilities Inclusion Action Plan | Council supports and actively participated in the monthly Wagga Access Reference Group meetings, delivered educational awareness raising events during International Day of People with a Disability and through the 2024/25 Annual Grants Program supported an all abilities trivia event to be presented by Intereach. | Community Development | |

Action status key: __ x Not scheduled __ x Off track / x __ x On hold __ x Monitor __ x On track / __ x Completed

Provide programs and activities to bring us together

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|--|---------------------------|--------|
| 4.2.2.2.1 | Deliver programs and events that are inclusive and support participation in lifelong learning and community connection through the library | A range of library programs and events including the weekly multicultural, seniors, intergenerational and early literacy programs were delivered. During this period the Agile Library service regularly visited 22 locations in suburban and rural villages across the local government area, along with the delivery of a series of pop-up visits at events and festivals such as Spring Jam Children's Festival and FUSION Botanical multicultural festival. The current hub and spoke library service model has enabled residents to access library resources and programs regularly, overcoming barriers to participation such as transportation, geographic distance, and economic and social hardships. The library has seen an increase in membership and participation from communities who experience socially and economically disadvantage including Ashmont, Tolland, and Mount Austin, with comparative data for new member sign ups increasing by 27%, 52% and 43% respectively based on data from July 2019 - January 2025. Frequency and length of service have also increased in the rural villages and membership sign ups reflect this momentum, with a 72% increase in new sign ups at | Library Services | |

The environment

Future growth and development of Wagga Wagga is planned for in a sustainable manner

Ensure sustainable urban development

| Code | Action | Comment | | | | Primary Responsibility | Status | | |
|-----------|--|--|-----------|------------|-------------------------------------|--|--------|--|--|
| 5.1.1.1.1 | Continue to implement the Local Strategic Planning Statement 2040 | This is an ongoing action. The Local Housing Strategy, CBD Growth Area structure planning are significant actions from the Planning Statement 2040 and are well underway. | | | orthern | Strategic Planning & Contributions | | | |
| 5.1.1.2.1 | Develop and implement a City Centre Master Plan | Staff have been working with a consultant on the development of the CBD Masterplan. A draft document is being prepared that will provide strategic direction as well as identifying strategic and infrastructure projects for implementation. Initial community engagement has been undertaken with CBD stakeholders as well as the broader community. | | | City Growth & Regional Assets | | | | |
| 5.1.1.2.2 | Complete Stage 2 Technical Studies for the Northern Growth Area | Technical Studies were tendered, evaluation committee final Council report in March 2025. | ising pre | ferred cor | npany. | Major Projects | | | |
| 5.1.1.3.1 | Assess and determine development | Service | Total | Target | Actual | Development | | | |
| | applications, construction certificates, complying development applications and manage risks | Development Applications determined within 40 calendar days | 309 | 100% | 53% | Assessment and Building Certification | | | |
| | through monitoring their compliance | Building information certificates processed within 27 calendar days. | 69 | 100% | 76% | | | | |
| | | Construction Certificates determined within 40 calendar days. | 139 | 100% | 59% | | | | |
| | | Complying Development Certificates determined within 20 calendar days. | 32 | 100% | 50% | | | | |
| | | Residential (not combined with DAs) plumbing section 68 determined within 7 business days. | 249 | 100% | 51% | | | | |
| | | Drainage diagrams processed within 5 business days. | 835 | 100% | 100% 93% | | | | |

| Code | Action | Comment | | | Primary Responsibility | Status | |
|-----------|--|---|--------------------------------|---------------------------------------|---------------------------|--|--|
| | | Section 10.7 planning certificates processed within 5 business days. | 1119 | 100% | 90% | | |
| 5.1.1.4.1 | Assess and determine development against Council's engineering standards and planning controls to ensure engineering compliance for developer created assets | Subdivision Works Certificates, Subdivision Certificates and segovernment applications were below the target of 95%. Future monitored to endeavour to achieve the targets. | | | l be | Subdivisions | |
| 5.1.1.5.1 | Present planning proposals to Council within six months of lodgement | This is an ongoing action. Council continues to process planni timelines set out by the state government. Council continues t proposals of increasing complexity and scale (such as the Southe Tolland Renewal Project) that can take more than 6 month | o receiv uthern (| /e plannir Growth Ai | ng | Strategic Planning & Contributions | |
| 5.1.1.7.1 | Assess and process infrastructure contributions required for complying development certificates and development applications | This is an ongoing action. Infrastructure contribution condition complying development certificates and development applicat | | | lied to | Strategic Planning & Contributions | |
| 5.1.1.7.2 | Manage developer agreements as required in line with Council's policy and Section 203(1) of the EP&A Regulation 2021 | Council continues to manage planning agreements and works line with Council policy and the EP&A Regulations. Negotiatio regarding proposed planning agreements and works in kind agin accordance with Council's Developers Infrastructure Agreements | ns with greeme | develope nts are co | ers | Strategic Planning & Contributions | |
| 5.1.1.7.3 | Monitor project delivery, infrastructure contribution income and Reserve balances of infrastructure contributions | The Local Infrastructure Contribution Plan (LCIP) authorises is and section 7.12 levies to be imposed on development conserned Development Certificates by consent authorities. The development balances are reported to each Council meeting in the The Developer Contributions reserve contained the following becember 2024. | nts and er conti Monthly | Complyir ribution pl y Financia | ng lan al report. | Strategic Planning & Contributions | |
| | | Contribution Section 7.11 – \$35,346,092 Contribution Section 7.12 – \$849,883 Contributions Stormwater s.64 – \$8,765,571 | | | | | |
| 5.1.1.7.4 | Update the Sewer Development Servicing Plan | This project is on hold pending on completion of the Local Holfor June 2025. The sewer capacity modelling has been comp this will inform the development servicing plan. As the sewer r | leted fo | r the netv | vork and | Strategic Planning & Contributions | |

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|--|--|--------|
| | | scheduled to be revalued in 2025/26, the ideal time to update the development servicing plan is 2026/27. | | |
| 5.1.1.7.5 | Update the Stormwater Development Servicing Plan | This project is on hold pending on completion of the Local Housing Strategy scheduled for June 2025. Network capacity modelling is also required to inform the development servicing plan. As the stormwater asset data is being revalued in 2024/25 the ideal time for the update of the development servicing plan is 2025/26. | Strategic Planning & Contributions | |
| 5.1.1.7.6 | Update the Local Infrastructure Contribution Plan | This project is on hold until the Local Housing Strategy is developed, and the Wagga Integrated Transport Strategy and the Recreation Open Space and Community Strategy are updated. | Strategic Planning & Contributions | |

Provide for a diversity of housing that meets our needs

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|--|--|--------|
| 5.1.2.1.1 | Collaborate and advocate for urban renewal opportunities with State and Federal Government within social housing precinct | This is an ongoing action. Strategic Planning and Contributions has continued to work closely with Homes NSW on the Tolland Renewal Project, | Strategic Planning & Contributions | |
| 5.1.2.1.2 | Implement the Local Housing Strategy to inform matters of supply, diversity and affordability | This is an ongoing action, with the Local Housing Strategy due to publicly exhibited in the first half of 2025. Following public exhibition, relevant updates and adoption by Council, implementation of the LHS can commence. | Strategic Planning & Contributions | |

Our natural areas are protected and enhanced

Preserve and improve our natural assets

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|--|--------------------------------------|--------|
| 5.2.1.1.1 | Continue to implement the Biodiversity Strategy: Maldhangilanha 2020-2030 | Ongoing actions from the Biodiversity Strategy are being implemented such as flora and fauna surveys of Council reserves to determine conservation value, Environmental Impact Assessment training targeting Council projects, and the review of Council's land register to identify potential sites for various native plantings including in parks and recreational spaces, pedestrian corridors and active travel routes. | Environment and Sustainability | |

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|---|--------------------------------------|--------|
| 5.2.1.2.1 | Continue to implement Management Plan actions for the Birramal Conservation Area and the Marrambidya Wetland | Council has been implementing management actions at the Marrambidya Wetland including an audit and replacement of damaged nest boxes, installation of NSW Visitor Attraction Signs directing traffic from the Olympic Highway, installation of guttering on the Outdoor Learning Education Centre to redirect stormwater into the wetland ponds, electrofishing to remove over 350kg of European Carp, and creation of a Bush Tucker garden with Council's Employee First Nations Community Connection group. | Environment and Sustainability | |
| 5.2.1.3.1 | Continue to implement Council's Priority Weed Management Program in accordance with the Regional Weeds Action Program | Management activities targeting priority weeds within council's reserves and roadsides are being undertaken, as are inspections for priority weeds on private and public managed lands. The public's response from community engagement activities continues to be positive. | Environment and Sustainability | |
| 5.2.1.3.2 | Continue to implement the Roadside Vegetation Management Plan | Council staff completed desktop analysis and site investigation of six high priority roadside identified within the Roadside Vegetation Management Plan to increase and enhance vegetation condition. Internal consultation is currently being conducted to identify suitable planting sites with competing factors including bushfire risk. | Environment and Sustainability | |
| 5.2.1.4.1 | Develop an Arboreal Mammal Habitat Management Plan | Council partnered with Australian Rail Track Corporation (ARTC) to retrofit the barbwire fence bordering Birramal Conservation Area, the rail corridor and Silvalite Reserve. New fencing was installed with plain wire fencing to minimise arboreal mammal entanglement. Council also partnered with Riverina Local Land Services (LLS) to host a Spotlighting tour at Mates Gully Reserve to increase awareness of the threatened Squirrel Glider and collect data. | Environment and Sustainability | |
| 5.2.1.4.2 | Implement actions to improve connectivity of habitats for threatened species | Council coordinated National Tree Day out at Bomen in partnership with Regional Growth NSW Development Corporation, planting 1500 native seedlings, increasing the extent of native vegetation and improving connectivity. Council in partnership with Spark and Westpac have also continued to expand on the Bomen Revegetation Project, planting 10,000 native seedlings in July 2024, increasing the total to 46,000 seedlings. | Environment and Sustainability | |
| 5.2.1.5.1 | Conduct monitoring and reporting to ensure compliance with relevant legislative requirements relating to sewer treatment reticulation and sewerage pump stations in accordance with the Environmental | Monitoring of Sewer treatment operations undertaken in accordance with Environmental Protection Licence requirements. Monitoring reported on Council's website. | Sewer and Stormwater | |

| Code | Action | Comment | Primary Responsibility | Status |
|------|--|---------|---------------------------|--------|
| | Protection Agency (EPA) license requirements | | | |

Our built environment is functional, attractive and health promoting

Look after and maintain community assets

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|--|--------------------------------------|--------|
| 5.3.1.1.1 | Undertake asset revaluations in accordance with Local Government requirements | The annual program of asset revaluations is on track for the 2024/25 financial year. The Stormwater Drainage Assets Revaluation is underway. This revaluation is inclusive of data collection/updating, condition assessment and financial valuations. This process will also include updated GIS mapping and recommencement of ongoing condition inspections by Council staff for assets such as flood pumps and flood gates. | Finance | |
| 5.3.1.2.1 | Develop and deliver a seasonal maintenance program for the Wagga Wagga Lawn Cemetery and Crematorium, Wagga Monumental Cemetery, Currawarna Cemetery, Uranquinty Cemetery, Tarcutta Cemetery and Humula Cemetery to agreed service standards | An annual and seasonal maintenance program that has been developed over several years and adjusted to suit the growing needs of the community as well as environmental changes depending on the season. Maintenance is completed daily at the Wagga Lawn Cemetery, weekly for the monumental cemetery and monthly for the four rural cemeteries. | Parks and Strategic Operations | |
| 5.3.1.2.2 | Provision of cemetery and crematorium facilities and services including the management and maintenance of Wagga Wagga Lawn Cemetery and Crematorium, Wagga Monumental Cemetery, Currawarna Cemetery, Uranquinty Cemetery, Tarcutta Cemetery and Humula Cemetery | The cemetery had 70 chapel bookings/services, 83 cremations, 66 Interments of ashes and 108 burials in the year 2024. 250 quotes for memorials (granite headstones and or bronze plaques etc) were raised and approximately 95% of the quotes resulted in an order and placement of the memorial. Procedures are being reviewed and amended or new ones developed in relation to implementing the actions required to comply with the conditions of the Cemetery Operator Licence and the industry changes required under the new CCNSW Interment Industry scheme. | Parks and Strategic Operations | |
| 5.3.1.3.1 | Manage and respond to sewer and stormwater system failures | Staff respond to sewer system failures within 2 hours. 856 sewer responses were requested during the reporting period. | Sewer and Stormwater | |

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|--|---------------------------|--------|
| 5.3.1.3.2 | Manage the impact of sewerage pumping stations and treatment plants on surrounding residents | Council operates the treatment plants in accordance with the environmental protection licences with regular testing and monitoring. No sludge kept on site to reduce potential odour complaints. | Sewer and Stormwater | |
| 5.3.1.3.3 | Prepare and complete the annual Closed-Circuit Television (CCTV) inspection and jetting program | There is no CCTV program in 2024/25 financial year as equipment is utilised to deal with customer requests relating to storm actions and sewer chokes. | Sewer and Stormwater | |
| 5.3.1.3.4 | Provide, renew and upgrade sewer assets in accordance with the Sewer Management Plan | A sewer mains rehabilitation project has commenced with 2.5km of sewer mains rehabilitated to date. Works are continuing. | Sewer and Stormwater | |
| 5.3.1.3.5 | Provide, renew and upgrade stormwater assets in accordance with the adopted Capital and Recurrent Works Program | No action in this period. No stormwater renewal projects are proposed for 24/25. | Sewer and Stormwater | _ |

Create an attractive city

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|--|--------------------------------------|--------|
| 5.3.2.1.1 | Manage Council's street trees and deliver a sustainable proactive street tree maintenance program to monitor the health and risk aspects of our tree assets | Trees in school zones are assessed six-monthly to support visibility of signage; city centre, main street, principal boulevardes, secondary streets and medical centres are inspected annually whilst trees in parks and high-profile areas are inspected every three years. This risk assessment enables maintenance actions to be undertaken subject to the assessed level of risk. Trees assessed as very high-risk categories are actioned as soon as possible. Trees rated as high risk are actioned within 12 months and medium risks within 2 years. Council also complete reactive work by responding to customer requests and complete customer requests based on the indicative risk advised by the customer and demand for services. 701 customer requests were received during the reporting period. The top three requests received were for pruning (254), branches (145) and removals (92). Tree plantings are conducted throughout the year with approximately 600-700 trees planted. Watering and pruning programs are implemented to support new plantings. | Parks and Strategic Operations | |

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|---|--------------------------------------|--------|
| 5.3.2.1.2 | Review the Street Tree Strategy to ensure our street tree policies and practices support the delivery of the Biodiversity Strategy | An Urban Tree Management Plan has been drafted for review, this plan is designed to support the 'Urban Cooling Strategy' and Development Control Plan. The Urban Tree Management Plan provides guidelines for future management of trees in green belt areas, reserves backing onto properties and open spaces. The plan will also support the State Environmental Protection Plan and facilitate the creation of a significant tree register. | Parks and Strategic Operations | |
| 5.3.2.2.1 | Deliver a sustainable maintenance program to ensure our parks and public spaces are suitable and accessible to all | The Botanic Gardens team provide and implement a consistent maintenance plan for the Botanic Gardens and Zoo precinct. Our mowing schedule involves fortnightly mowing of the entire site and a weekly mow for the high-profile sites such as the tree chapel, Shakespeare gardens and brolga pond. To ensure a well-maintained Botanic gardens site, a rubbish collection takes place every Monday/Friday and Sunday to ensure all areas are free from rubbish and the bins are empty. During school holiday periods a daily rubbish run is completed. Garden beds are mulched and weed management is conducted consistently with hand removal and spraying operations. | Parks and Strategic Operations | |

Improve the facilities of our spaces and places

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|--|---------------------------|--------|
| 5.3.3.1.1 | Deliver cleaning services to ensure the Central Business District (CBD) and community facilities are safe, clean and accessible to meet the needs the community | Daily cleaning is scheduled for high-traffic zones within the CBD, ensuring areas such as plazas, alleyways and walkways are regularly cleaned. Amenities areas are scheduled with council contractors to ensure works are performed and monitored on a regular basis. Amenities are cleaned and sanitised to maintain hygiene standards across all council facilities. Cleaners ensure they pay special attention to high-touch surfaces such as handrails, benches, door handles, and light switches, cleaning them frequently to reduce contamination. Facility Maintenance schedule customer requests daily to ensure these are actioned within a timely manner, the ability to prioritise tasks with the current software ensures tasks are completed within a dedicated time frame. Working closely in line with national best practice standards for specific tasks, such as graffiti removal and further tasks. Graffiti removal is conducted in line with Councils Graffiti Management Plan, responding to levels of requirements. Graffiti response is dependent on level of | Facilities Management | |

| Code | Action | Comment | Primary Responsibility | Status |
|------|--------|---|---------------------------|--------|
| | | damage and or explicit content. Requests relating to explicit content are removed immediately following reporting to Council. Facility Maintenance prioritise tasks for removal. For the requests of non-explicit content, these are placed within the scheduled works and are completed in line with Facility Maintenance schedules and Graffiti Management Plan guidelines. | | |

Wagga Wagga is sustainable, liveable and resilient to the impacts of climate change

Educate and engage our community in sustainability

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|--|--------------------------------------|--------|
| 5.4.1.1.1 | Coordinate environmental educational activities and programs for the community | Council staff created and ran numerous community events, including facilitating and encouraging involvement in large national campaigns such as the Garage Sale Trail in November that saw individual sales double this year with 60 households signing up for the event, and the Aussie Backyard Bird Count where Council hosted 6 guided bird tours across 7 days. | Environment and Sustainability | |

Work towards net zero emissions for Council by 2040

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|--|--------------------------------------|--------|
| 5.4.2.1.1 | Install solar PV and battery systems at priority sites | Council installed a new 7KW solar PV system on the rooftop of the Bolton Park Tennis Centre in November 2024. | Environment and Sustainability | |
| 5.4.2.1.2 | Monitor and report on Council's energy, waste, and fleet emissions | Electricity, gas and water usage at Council's facilities are monitored regularly through Council's utility bills, as are greenhouse gas emissions generated through operating our fleet and operating the landfill. Detailed figures are reported annually within the Annual Report. | Environment and Sustainability | |

Support and empower our community to reach 50% reduction in emissions compared to 2005 levels by 2030 and to achieve Net Zero Emissions by 2050

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|---|--------------------------------------|--------|
| 5.4.3.1.1 | Undertake community education in line with the Community Net Zero Emissions Roadmap | Staff have delivered Net Zero community engagement initiatives including; interaction sessions for University of Third Age (U3A) and South Wagga Rotary Club, introduced four units of Home Energy Efficiency Audit kits that enables homeowners to audit their energy and water usage, hosted a presentation and Q&A with Tim Forcey - author of My Efficient Electric Home Handbook, and hosted a stall at the Wagga Show alongside NSW Government-Net Zero Transport team to promote Council's net zero roadmap, electrification, energy efficiency and sustainable transport. | Environment and Sustainability | |
| 5.4.3.1.2 | Lobby State and Federal Government to address barriers to the take up of renewable energy, energy efficiency and sustainable transport | Council continues to advocate for State and Federal government sustainability initiatives through mechanisms such as the Canberra Region Joint Organisation (CRJO) and LG NSW. | Environment and Sustainability | |
| 5.4.3.1.3 | Facilitate 6 monthly forums comprising of representatives of relevant community and business groups and State Government agencies to discuss the approach to community net zero emissions | Council hosted a Net Zero Forum Meeting in October 2024, aimed to support stakeholders to disseminate information through trusted community sources to increase awareness of Net Zero within the community. The Forum hosted two guest speakers including Kildare Catholic Collage, presenting updates on their environmental initiatives that have been adopted by their school and Regional Growth NSW Development Corporation, presenting their Net Zero Roadmap with brief updates from all organisations in attendance. | Environment and Sustainability | |

Adapt to our changing environment

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|--|--------------------------------------|--------|
| 5.4.4.1.1 | Identify and implement actions to reduce our reliance on potable water consumption in parks and public spaces | Council staff continue to upgrade irrigation systems at parks and open spaces to allow remote access via phones to ensure all watering is as efficient and effective as possible. | Parks and Strategic Operations | |
| 5.4.4.3.1 | Promote the Resilience Blueprint to the community | The recently released Resilience Blueprint for South East New South Wales was delivered as part of Council's involvement with the Canberra region Joint Organisation (CRJO). The blueprint document was distributed to all parties involved in the consultation and development of the document, and it has been added to Council's website for public | Environment and Sustainability | |

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|---|--------------------------------------|--------|
| | | access. This work will now feed into the Disaster Adaption Plans being developed across the state in conjunction with the NSW Reconstruction Authority. | | |
| 5.4.4.3.2 | Seek funding to prepare a Climate Change Adaptation Strategy outlining support and tools available for the community's transition | Council has been continuously partnering with Canberra Region Joint Organisation and seeking support from the State Government to assist our community in emission reduction and adaptation activities. Adaptation planning is currently being guided by state government through Adapt NSW and the NSW Reconstruction Authority who is working with all local governments. | Environment and Sustainability | |
| 5.4.4.4.1 | Implement priority actions from the Urban Cooling Strategy | Council staff are implementing actions from the Urban Cooling Strategy such as desktop analysis of stormwater detention basins, recreational parks, walkways, active travel paths and bus stops for targeted plantings and desktop audits of Council owned buildings comparing the surface temperature of roofs to identify opportunities for cool roofs. Council staff have also drafted an Urban Tree Management Plan to support and enhance the management of trees in parks, sportsgrounds and streets. | Environment and Sustainability | |
| 5.4.4.4.2 | Assist residents to plants native shrubs and trees through the 'One Tree 4 Me' program | Council coordinated three giveaways at Ashmont, Gumly and Turvey Park, providing the community with a total of 6,000 seedlings. As part of the initiative staff have created informative planting charts for people to take home and help care for their plants as well as providing more in-depth information on Council's website. | Environment and Sustainability | |
| 5.4.4.4.4 | Complete required State and Commonwealth annual environmental reporting | All reports for Council facilities holding an environmental Protection Licenses have been completed and submitted as required by legislation. | Environment and Sustainability | |
| 5.4.4.5.1 | Review and implement priority actions in Asset Management Plans | With the rewrite and adoption of the updated Asset Management Plans (AMPs) due in June 2025, Finance staff have not commenced implementation of any of the existing actions within these plans. As part of the new 2026-2029 AMPs, a range of new improvement actions will be included for each of the infrastructure asset categories, as well as a number of Council wide improvement items. | Finance | |
| | | A number of improvement items that have occurred include the recommencement of the Asset Management Steering Committee, with two quarterly meetings being held in this period, as well as the initiation of a streamlined data updating process for some infrastructure asset categories such as transport and buildings assets. | | |

Minimise our impact on the environment

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|--|--|--------|
| 5.4.5.1.1 | Undertake monitoring program for the former landfill and former gasworks | The former Tarcutta Street gasworks groundwater monitoring events were completed as required. Staff and consultants have also developed an ongoing Environmental Management Plan to be approved by the NSW Environmental Protection Authority (EPA) and an accredited site auditor. | Environment and Sustainability | |
| 5.4.5.1.2 | Undertake water quality monitoring program for natural waterbodies | Council staff conduct water quality and nutrient sampling of the Murrumbidgee River, Flowerdale and Wollundry Lagoon as scheduled. Bacteria and Blue Green Algae is also sampled on a seasonal basis at Lake Albert with results published via the Council website. | Environment and Sustainability | |
| 5.4.5.2.1 | Develop a local Carbon and Biodiversity Offsets Policy | Council staff have commissioned a feasibility study on strategic land purchase to plant native vegetation for Carbon and Biodiversity offsets. | Environment and Sustainability | |
| 5.4.5.3.1 | Continue to implement the Underground Petroleum Storage Systems Regulation 2019 | On hold. | Environment and Sustainability | |
| 5.4.5.3.2 | Manage the potentially contaminated land register to assist with development assessment and conveyancing | Council is participating in the Canberra Region Joint Organisation's (CRJO) Council Regional Capacity Building Program. This program is aimed at improving the management of contaminated land. The Development and Assessment team manage Council's register of contaminated land and issuing of advice on land contamination matters under section 10.7 of the Environmental Planning and Assessment Act 1979. During the reporting period there were two additions to the contaminated land register. | Development Assessment and Building Certification | |
| 5.4.5.3.3 | Investigate complaints received relating to potentially contaminated sites and refer to NSW EPA as appropriate | Staff investigate all complaints and liaise with the NSW Environment Protection Authority on any relevant matters. | Environmental Compliance | |
| 5.4.5.4.1 | Deliver kerbside waste collection services | Contamination rates in FOGO vary from <2% to 10%. Waste education is being targeted to problem suburbs/streets with ongoing high contamination rates with a penalty system in place for bin removal where applicable. | Gregadoo Waste Management Centre (GWMC) | |

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|---|--|---------------------------|--------|
| 5.4.5.4.2 | Provision for the hazardous waste cell to accept greater types of asbestos and lead smelterslag | Targeted species surveys are currently underway as per SEE and BDAR requirements. | GWMC | |
| 5.4.5.4.3 | Assessment and review of current leachate management systems and recycling services | Awaiting NetZero commitments. Funds are allocated for future projects for leachate management and treatment. | GWMC | |
| 5.4.5.4.4 | Commence construction of new cells - General solid waste | Targeted species surveys currently under way. | GWMC | |
| 5.4.5.4.5 | Manage and maintain waste management and recycling facilities at GWMS | Gregadoo Waste Management Centre continues to provide a service to the community alongside a kerbside collection of General Waste, Recycling and FOGO waste types. | GWMC | |
| 5.4.5.4.6 | Manage the leachate system | 3 leachate ponds, including 1 evaporation pond, are monitored daily with no non-compliance since 2022. Ongoing management and tests are applicable with filtration and/or evaporation projects being investigated. | GWMC | |
| 5.4.5.4.7 | Provide trade waste services | Council continues to provide Liquid Tradewaste management to commercial operators. No approvals have been issued for the current year, resulting in a total of 314 current Liquid Trade Waste approvals. To date 12 Liquid Trade Waste inspections have been undertaken. | Sewer and Stormwater | |

Transition towards a circular economy through more sustainable resource use

| Code | Action | Comment | Primary Responsibility | Status |
|-----------|--|--|---------------------------|--------|
| 5.4.6.1.1 | Deliver waste management and recycling education programs and campaigns | Waste Educator undertakes workshops and school education programs. There have been site visits for kerbside bin contamination and the implementation of public facing education sessions in locations across the LGA to raise awareness of CRC stations, embedded battery programs and resource recovery initiatives. | GWMC | |
| 5.4.6.2.1 | Encourage business investment in innovative technology in strategic locations to decrease waste and carbon footprint e.g. circular economy | Council continues to work with the NSW Government, the university sector and local businesses to identify opportunities for innovation with the circular economy sector. The future master planning of the Gregadoo Waste Management Centre will also look to identify and plan for innovative waste management solution that also add value and enhance the circular economy. | Economic Development | |

Appendix 1: One-off Active Capital Projects

A total of 72 one-off capital projects are currently being monitored by Council's Corporate Governance team. In the 2024/25 financial year, a total of 17 projects have gone over budget however the cost overrun is minor (<5%) or has been caused by delays with multi-year projects. The majority of projects are on track or completed. Projects classified as "Monitor" are experiencing delivery issues such as minor delays in construction or reporting. There are no projects considered as "Off Track".

Figure 3: Overall project status

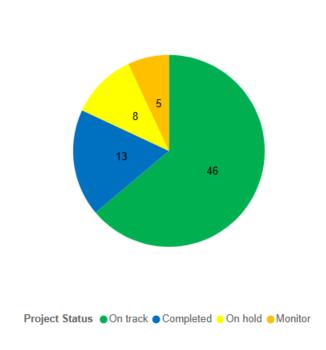
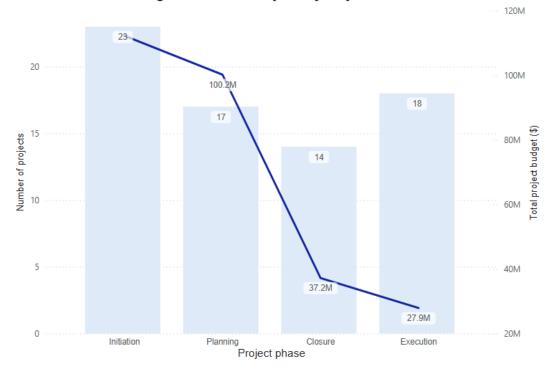


Figure 4: One-off Projects by Project Phase



x On hold

x Monitor

x On track

| Ref | Project Name | Project Description | Status | Phase | Total Budget | 2024/25 Budget | 24/25 Actuals | 24/25 % Budget Spent | Project Update |
|-------|---|--|--------|------------|-----------------|-------------------|------------------|----------------------------|---|
| COMMU | INITY | | | | | | | | |
| 23074 | Art Gallery Cabinetry Work | Cabinetry work required in Art Gallery to remove WHS identified issues for E3 Art Workshop. | | Initiation | 111,600 | 111,600 | 30 | 0.0% | Ready to commence |
| 22226 | Civic Theatre - Balcony Retiling & Waterproofing | Proposed works for the Civic Theatre for 2024/25 is Retiling and Waterproofing of the Balcony (approx. 115sqm). | | Execution | 165,000 | 165,000 | 1,110 | 0.7% | In progress and on track for completion |
| 23962 | Permit Plug Pilot Program | Council has been advised they have been awarded \$500,000 through Transport for NSW's Permit/Plug/Play Pilot Program Grant Fund. This project will streamline approval processes for events and fund simple infrastructure to enable efficient delivery of events. | | Initiation | 500,000 | 400,000 | 20,203 | 5.1% | On track for completion October 2025 |
| 18792 | Public Art - River Life | As Wagga Wagga's Riverside project continues to develop the iconic Murrumbidgee River as a key component of the city's cultural and social life, a significant public art initiative will be commissions for this precinct, highlighting our community's Wiradjuri living culture and heritage. | | Planning | 142,184 | 135,763 | 69,525 | 51.2% | On track for completion July 2025 |
| 24277 | Security Upgrade Community Centres | As part of Council's annual asset management audit of community buildings two Council owned buildings being Ngurra Hub at 15 Blakemore Avenue, Ashmont and the Senior Citizens Centre at 240 Tarcutta Street require upgrades to their external security systems. These upgrades will include access control and external CCTV cameras connected to Council's Central CCTV system. | | Initiation | 45,615 | 45,615 | 23 | 0.1% | New project due for completion in 2025 |
| ECONO | MY, BUSINESS & | | | | | I | | | T |
| 18812 | Active Travel Plan - Stage 1 - TT26 | Restart NSW Cycling Infrastructure Fund awarded to install 5 major cycling routes (North Link, South Link, Central Link, Forest Hill Link, Kapooka Link) - approx. 45km of cycleways including end of trip facilities (at | | Planning | 14,625,468 | 2,624,258 | 426,607 | 16.3% | In progress with RFT scheduled for January 2025 |

x On hold

x Monitor

x On track

| Ref | Project Name | Project Description | Status | Phase | Total Budget | 2024/25 Budget | 24/25 Actuals | 24/25 % Budget Spent | Project Update |
|-------|---|--|--------|------------|-----------------|-------------------|------------------|----------------------------|--|
| | | VIC, Oasis, Hospital) connecting the suburbs of Wagga Wagga to the CBD. This project is ongoing and commenced in 2019. | | | | | | | |
| 21931 | Active Travel Plan - Stage 3 (Various) | Council has received funding from Transport for NSW under the Get NSW Active Program to allow for the detailed design of proposed ATP links, which will allow for further grant applications for construction. | | Execution | 960,930 | 457,554 | 529,530 | 115.7% | In progress with all design and drawings scheduled for completion by February 2025 |
| 23935 | Active Travel Plan - Stage 3 - Kooringal Road Link | This link will provide a 728m long concrete footpath inclusive of a pedestrian bridge over Marshalls Creek. Establishment of a pedestrian link between the Exhibition Centre and Hammond Avenue due to the safety issue of pedestrians utilising the vehicle travel lanes on Kooringal Road over the Marshalls Creek bridge. | | Planning | 1,354,890 | 500,000 | 2,232 | 0.4% | In progress with RFT scheduled for January 2025 |
| 24367 | Civic Centre Building - New Lunchroom | Establish and fit out of lunchroom for staff at Council Civic Centre. | | Initiation | 90,000 | 90,000 | 6,679 | 7.4% | Ready to commence 2025 |
| 17749 | Community Amenities - Gissing Oval | The 2006/7 Special Rate Variation established a rolling program of upgrading amenities blocks on parks and sportsgrounds. | | Planning | 756,633 | 200,000 | 101 | 0.1% | In progress |
| 19649 | Gobbagombalin - 2 local parks - ROS3 + LA3 (Land Acquisition) | This project is identified within the S7.11 Plan. Establish two local parks in Gobbagombalin. This project also includes the acquisition of the land. | | Execution | 845,820 | 0 | 179,000 | 0.0% | Gobbagombalin parks established. Land acquisition negotiations underway |
| 19648 | Gobbagombalin Nth (Harris Road) Park Embellishment - ROS2 | This project is identified within the S7.11 Plan. To establish a local minor park in North Gobbagombalin (Northern Estella Rise) including acquisition of the land. | | Completed | 197,400 | 194,228 | 193,847 | 99.8% | Completed |

x Monitor

x On track

| Ref | Project Name | Project Description | Status | Phase | Total Budget | 2024/25 Budget | 24/25 Actuals | 24/25 % Budget Spent | Project Update |
|-------|--|--|--------|------------|-----------------|-------------------|------------------|----------------------------|---|
| 70164 | GWMC - Construction of a new Waste Cell | This work has been established from legislative requirements and as per the commitments established from the GWMC Environmental Impact Statement. | | Initiation | 3,869,297 | 500,000 | 227,560 | 45.5% | In progress with preliminary investigations and reporting to be finalised early 2025. Monitor for environmental factors |
| 70178 | GWMC - Construction of a new Monocell | Construct a purpose-built asbestos waste cell to provide an approx. 85,200 m3 of asbestos waste disposal. | | Initiation | 6,500,000 | 500,000 | 254 | 0.1% | In progress - design and technical drawings pending completion |
| 70101 | GWMC - Road Rehabilitation | Renewal of road assets as an ongoing requirement for the GWMC site. | | Planning | 503,179 | 491,782 | 3,576 | 0.7% | In progress - design and technical drawings pending completion with RFT scheduled for early 2025 |
| 70197 | GWMC - Land Acquisition | Acquisition of land adjacent to the current GWMC site for increased capacity in the future. | | Initiation | 3,825,000 | 3,825,000 | 0 | 0.0% | In progress |
| 70168 | GWMC Plant Shed | Shed for storage of equipment and plant at GWMC site. | | Initiation | 2,397,660 | 100,000 | 100,352 | 100.4% | In progress - design work complete with RFT due early 2025 |
| 70195 | GWMC - Waste Cell Extension | Extend existing waste cell to increase capacity for an extended life span and utilise existing footprint of the cell. | | Execution | 1,262,428 | 1,261,664 | 991,513 | 78.6% | In progress with minor delays due to delivery of components |
| 19668 | Harris Road to Open Space - ROS13 | Establish a walking and cycling corridor along the existing Road Reserve for Harris Road east of Pine Gully Road with native tree planting, landscaping, and construction of a 2.5m wide sealed shared path. | | Closure | 362,734 | 44,132 | 45,538 | 103.2% | Completed |

x On hold

x Monitor

x On track

| Ref | Project Name | Project Description | Status | Phase | Total Budget | 2024/25 Budget | 24/25 Actuals | 24/25 % Budget Spent | Project Update |
|---------------------|--|---|--------|------------|-----------------|-------------------|------------------|----------------------------|--|
| 21089 | Jim Elphick Tennis Centre - ROS15 | The redevelopment of the Jim Elphick Tennis Centre is a result of the 2018 Bolton Park Master Plan. The tennis centre will be the new home to a number of local tennis clubs and will also be used for regional and national competitions. | | Execution | 9,164,739 | 6,947,141 | 7,090,846 | 102.1% | In progress and on track for completion |
| 19664 | Jubilee Park - Athletics Park Upgrade - ROS10 | Upgrade of the existing grass track to a synthetic track would allow the use of the venue all year round, future proofing the venue for a number of years and would allow for the attraction of additional events to the city. | | Execution | 4,558,623 | 3,109,572 | 3,130,512 | 100.7% | In progress and on track for completion. |
| 22317 + 18638 | Lake Albert Pipeline and Raising Water Level | In 2012 Council staff completed the Lake Albert Redevelopment Plan. The plan included an assessment of the condition of the Lake Albert Overflow Weir Structure which revealed that one of the two main structural supports of the weir structure exhibited a significant level of tensile cracking which has compromised safety and integrity of Lake Albert. In conjunction with this project is the project for a pipeline from the river to the lake. | | Initiation | 9,219,953 | 574,405 | 168,414 | 29.3% | In progress - design and technical drawings pending completion and discussions with Riverina Water ongoing |
| 19661 | Lloyd Establish 3 Local Parks - ROS5 + LA4 (Deakin Ave) + LA5 (Barton Ave) + LA6 (Central Lloyd) - Land Acquisitions | Establish 3 local minor parks or playgrounds in Lloyd as identified on the suburb masterplan. This project also includes the land acquisition required. | | Planning | 4,781,499 | 50,000 | 25 | 0.1% | Parks completed with land acquisitions remaining |
| 45096 | LMC - New circulating road (partial) | Included in LMC Masterplan - no project description provided. | | Initiation | 2,736,693 | 699,309 | 25 | 0.0% | In progress. Design and RFT to be completed by April 2025 |

x On hold

x Monitor

x On track

| Ref | Project Name | Project Description | Status | Phase | Total Budget | 2024/25 Budget | 24/25 Actuals | 24/25 % Budget Spent | Project Update |
|-------|---|---|--------|-----------|-----------------|-------------------|------------------|----------------------------|---|
| 45137 | LMC Safety Issues | Consolidation of 3 x LMC projects (45134 - Asbestos Removal, 45135 - Main Building Amenities, 45136 - Main Building Sills) | | Execution | 139,440 | 139,440 | 115,156 | 82.6% | In progress and on track for completion January 2025 |
| 45131 | LMC - Cattle Delivery Yard Rehabilitation | The dirt cattle yards at the LMC have sustained excessive and accelerated wear to the point of failure in a number of areas. To ensure the area for sold cattle to be delivered meets WHS and Animal Welfare standards a complete removal and reinstatement of the top section needs to be completed to provide adequate drainage and surface finish. | | Closure | 400,000 | 22,823 | 107,517 | 471.1% | Completed but overbudget due to changes during construction |
| 45133 | LMC - Realign Sheep and Cattle Draft Ramps | This project sets out to renew by replacement fifteen livestock loading ramps and nine sheep ramps. These works will improve accessibility and animal flow within the LMC with the intention to increase efficiency during these associated activities. | | Planning | 4,042,723 | 3,067,917 | 3,666,035 | 119.5% | In progress and on track for completion. |
| 45128 | LMC - Sheep & Goat Electronic (EiD) System Feasibility Study | Industry and government have agreed to transition towards mandatory electronic identification (EiD) for sheep and farmed goats nation-wide. Saleyards and depots must have the capability to read eIDs on all sheep and farmed goats by 1 January 2025. In addition, a backup generator must be installed to cover periods of power blackout. | | Execution | 1,000,000 | 987,623 | 874,742 | 88.6% | In progress with additional requirement for generator remaining |
| 22379 | Local Government Recovery Grant | The Local Government Recovery Grants program provides financial assistance to support economic and social recovery after a disaster. This funding supports various remediation projects caused during flooding in 2022. | | Execution | 1,030,000 | 696,051 | 342,593 | 49.2% | In progress with all sub projects underway |
| 28162 | Oasis - Energy Savings Project (Mechanical Air Ventilation System Upgrade) | This project is for the implementation of appropriate infrastructure to reduce the consumption of electricity across a number of Council facilities. | | Planning | 1,790,618 | 231,770 | 4,618 | 2.0% | On hold pending outcome of grant submission. |

x On hold

x Monitor

x On track

| Ref | Project Name | Project Description | Status | Phase | Total Budget | 2024/25 Budget | 24/25 Actuals | 24/25 % Budget Spent | Project Update |
|-------|--|---|--------|------------|-----------------|-------------------|------------------|----------------------------|--|
| 28145 | Oasis - Water Features Project | Potential Water Feature Project - scope to be determined. | | Initiation | 1,689,022 | 199,236 | 101 | 0.1% | On hold pending outcome of grant submission. |
| 28119 | Oasis - Filter Sand for All Pools | This involves the replacement of the Filter Sand on all pools and is done approximately every 10 years. | | Closure | 152,757 | 72,887 | 36,037 | 49.4% | Completed with remaining funds to be returned to reserve |
| 28173 | Oasis - Disable/ Mixed Access Equipment / Steps - Wheel Chairs - Hoist & Extras | Replacement of current equipment - as per the Oasis 10 year capital works plan and replacement schedule. | | Execution | 95,000 | 76,673 | 10,343 | 13.5% | On hold pending outcome of grant submission. |
| 15293 | Sportsgrounds Lighting Program - McPherson Oval (Nth Wagga) | This project will also allow for partnerships to be formed with the existing sporting clubs to provide additional and improved sports ground lighting at McPherson Oval as the current lighting is inadequate. | | Closure | 545,171 | 35,995 | 16,859 | 46.8% | Completed. Remaining funds to be allocated to fencing project with approval from grant funding body. |
| 22157 | Stronger Country Communities Fund Round 5 Grant | Grant funding from Department of Regional NSW to fund a variety of community projects that increase the wellbeing of regional NSW communities. | | Execution | 1,271,467 | 731,876 | 487,560 | 66.6% | In progress with all sub projects underway |
| 21789 | Tarcutta Recreation Reserve Infrastructure Upgrade | Council has been successful in securing Federal Government Grant Funds under the Black Summer Bushfire Recovery Grants Program. This project will see Council partner with the Tarcutta Recreation Reserve Upgrade Committee to complete significant upgrade works to the recreation ground facilities. | | Closure | 247,859 | 68,208 | 68,243 | 100.1% | Completed |
| 23088 | Victory Memorial Gardens Shade Sails | The estimated cost of completing these works is \$25,185 comprising of: Shade Sail Structure \$19,000, Seat \$3,185, Seat Slab \$1,000 and Signage \$2,000. | | Closure | 25,185 | 22,000 | 22,891 | 104.1% | Completed |

x On hold

x Monitor

x On track

| Ref | Project Name | Project Description | Status | Phase | Total Budget | 2024/25 Budget | 24/25 Actuals | 24/25 % Budget Spent | Project Update |
|--------|---|---|--------|------------|-----------------|-------------------|------------------|----------------------------|--|
| 21777 | Wiradjuri Walking Track Upgrade | Council was successful in securing State Government grant funds under the Crown Reserves Improvement fund for the upgrade and repairs to the walking trail at the Wiradjuri Recreation Area. Council staff will be project managing the works. | | Initiation | 256,668 | 35,574 | 388 | 1.1% | On hold |
| GOVERI | NANCE | | | | | | | | |
| 17866 | Levee System Upgrade - North Wagga (1 in 20) | The Floodplain Risk Management Advisory Committee has commissioned an independent peer review of the North Wagga component of the overall Floodplain Risk Management Study and Plan. The review will look at the process surrounding the risk assessment strategy and consultation processes for all flood mitigation options proposed for North Wagga. | | Initiation | 8,419,811 | 500,000 | 7,343 | 1.5% | In progress |
| 50447 | Northern Growth Area - Sewer Upgrades | Upgrades to provide critical infrastructure providing sewer capacity to cater for housing growth in the Northern Growth Area and industrial growth in the Bomen Special Activation Precinct to support 9,000 homes. | | Initiation | 28,300,755 | 773,088 | 194,096 | 25.1% | In progress with modelling nearing completion and further stakeholder consultation to be carried out once design confirmed |
| 21903 | RIFL Stage 1A Subdivision Works | Funding from the Regional Growth Development Corporation (RGDC) to continue development west of the Riverina Intermodal Freight and Logistics (RIFL) Hub Industrial Precinct Road as part of the first stage (Stg 1A) of the SAP industrial precinct development. | | Closure | 18,327,342 | 1,321,048 | 402,041 | 30.4% | Completed |
| 50418 | Southern Growth Area Sewer Augmentation | Under the Regional Housing Fund, Council has secured grant funding to contribute towards the augmentation of sewer infrastructure to support housing development in the Southern Growth Area. | | Initiation | 1,400,000 | 1,165,853 | 814,015 | 69.8% | In progress |

x On hold

x Monitor

x On track

| Ref | Project Name | Project Description | Status | Phase | Total Budget | 2024/25 Budget | 24/25 Actuals | 24/25 % Budget Spent | Project Update |
|---------------------|---|--|--------|-----------|-----------------|-------------------|------------------|----------------------------|---|
| 23127 | Southern Growth Area - Plumpton Road South | Duplication of the Plumpton Road corridor between Gregadoo Road and Rowan Road, two intersection upgrades and associated storm water infrastructure. | | Planning | 32,893,710 | 1,973,623 | 422,530 | 21.4% | Preliminary investigation and planning activities underway. Monitor status due to ongoing issues with land acquisition and community engagement |
| 23126 | Southern Growth Area - Plumpton Road North | Duplication of the Plumpton Road corridor between Lake Albert Road and Gregadoo Road, six intersection upgrades and associated storm water infrastructure. | | Planning | 33,200,488 | 1,992,029 | 562,909 | 28.3% | Preliminary investigation and planning activities underway |
| INFRAS [*] | TRUCTURE | | | | | | | | |
| 22138 | Alan Turner Depot Washbay Waste/Oil Separator & Pit | Washbay Upgrades - Waste Disposal / Clean-a-water Oil Separator / Internal Pit. | | Planning | 150,000 | 130,466 | 799 | 0.6% | On track for completion in February 2025 |
| 19546 | Botanic Gardens Zoo - Stage 2 CCTV | The installation of additional CCTV will augment the existing system will assist in further discouraging break-ins into the zoo area and subsequent anti-social behaviour. The installation of additional CCTV will improve the security of the facility and assist in meeting the Department of Primary Industry (DPI) licencing requirements to exhibit animals. | | Execution | 10,201 | 9,890 | 5 | 0.1% | On track for completion in January 2025 |
| 22825 | Bus Shelter Installations | Installation of 3 bus shelters within the LGA. The shelters will be installed at Fernleigh Road Turvey Park, Fernleigh Road Mount Austin and Fay Avenue Kooringal. | | Planning | 34,500 | 34,368 | 17 | 0.0% | Project underway with designs due for completion in early 2025 |
| 23103 | Chapel Refurbishment | The presentation of the current Chapel facility is dated and in need of refurbishment which will result in an improvement to the facility and will benefit the community. The works proposed are repainting, new chairs, | | Execution | 170,000 | 154,664 | 105,838 | 68.4% | In progress and approaching completion pending arrival of final materials to |

x On hold

x Monitor

x On track

| Ref | Project Name | Project Description | Status | Phase | Total Budget | 2024/25 Budget | 24/25 Actuals | 24/25 % Budget Spent | Project Update |
|-------|--|--|--------|------------|-----------------|-------------------|------------------|----------------------------|---|
| | | artworks, audio visual equipment and recarpeting. | | | | | | | complete the project |
| 23934 | CPTIGS - Bus Shelter Installation - 48 Chaston Street | Country Passenger Transport Infrastructure Grants Scheme (CPTIGS). The grant funds will be utilised for the installation of a new bus shelter at 48 Chaston Street, at the front of Kurrajong Disability Services. | | Planning | 20,000 | 20,000 | 10 | 0.1% | Project underway with designs due for completion in early 2025 |
| 23084 | Destination Electric Vehicle (EV) Charger Installation Round 2 | Installation of Dual Port Electric Vehicle (EV) Charging Station at the Museum of Riverina Botanic Gardens Site. | | Closure | 12,660 | 6,826 | 8,035 | 117.7% | Completed |
| 21348 | Dobney Avenue & Pearson Street Pavement Rehabilitation | Grant funds under the Australian and NSW Governments Fixing Local Roads program for the Dobney Avenue and Pearson Street Pavement Rehabilitation. The project is to review the existing road pavement and provide a new seal. | | Closure | 5,606,772 | 618,941 | 620,977 | 100.3% | Completed |
| 18738 | Glenfield Road Drain Remediation | For the priority Glenfield Road Drainage Remediation Works (North of Fernleigh Road). This project is a high-risk area for Council in both public safety and flooding matters. This project needs to occur before any road treatments for Glenfield Road are determined. Figure to still be determined after designs are completed in 20/21. This budget has been phased for delivery over 3 financials years. | | Planning | 1,525,766 | 79,807 | 40 | 0.1% | Procurement process complete and project currently in design phase |
| 12922 | Glenfield Road Corridor Works - TT1 | The project proposes to construct a new rail bridge on the western side of the existing bridge to a height which will provide clearance for "double-stacking" of containers on freight-rail underneath. It is also proposed that the roundabout intersection with Urana Street on the existing southern approach will | | Initiation | 19,184,250 | 121,787 | 5,901 | 4.8% | On hold |

x On hold

x Monitor

x On track

| Ref | Project Name | Project Description | Status | Phase | Total Budget | 2024/25 Budget | 24/25 Actuals | 24/25 % Budget Spent | Project Update |
|-------|--|---|--------|------------|-----------------|-------------------|------------------|----------------------------|---|
| | | be removed and traffic lights installed. The project also proposes to widen Glenfield Road from two to four-lanes. | | | | | | · | |
| 22322 | Improved Pedestrian Access in Turvey Park | Funded under Pedestrian Access and Mobility Plan through Transport NSW. | | Closure | 35,000 | 34,787 | 18 | 0.1% | Completed in 24/25 however funds require reconciliation |
| 21855 | Incarnie Crescent Stormwater Augmentation | Funding from the Department of Industry and Stormwater Levy Reserve for the augmentation of the existing stormwater in Incarnie Street. The project will lower the risk of flooding in Incarnie Street by removing the water quicker and more efficiently. The works include survey, design, construction of new side entry pits and installation of 600m of stormwater pipe. | | Execution | 462,000 | 421,559 | 119,470 | 28.3% | In progress with construction works to commence in January |
| 24266 | Ivan Jack Drive Bridge Structural Rectification | Council's Operations team have identified that Ivan Jack Bridge requires structural rectification and road works that intersect the bridge structure, from Johnston Street to the Esplanade/Best intersection, however the bridge works are required to be completed first. The budget for the roadworks is included in Council's existing annual roadworks program funded from the Bridge Replacement Reserve and Civil Infrastructure Reserve however projects is treated as a whole. | | Initiation | 623,039 | 623,039 | 5,096 | 0.8% | Project on track for February start |
| 22694 | Local Roads Community Infrastructure Round 4 | The Local Roads and Community Infrastructure (LRCI) Program supports all Australian councils to deliver priority local road and community infrastructure projects. | | Execution | 3,143,589 | 1,547,609 | 307,795 | 19.9% | Footpaths, Gurwood St Carpark and Killicks Rd Timber Bridge projects remaining. Other projects completed. |

x On hold

x Monitor

x On track

| Ref | Project Name | Project Description | Status | Phase | Total Budget | 2024/25 Budget | 24/25 Actuals | 24/25 % Budget Spent | Project Update |
|-------|--|---|--------|------------|-----------------|-------------------|------------------|----------------------------|---|
| 19604 | Gregadoo Road Corridor Works - TT7 | This project includes the following works: - Road Improvements Plumpton Road to Plunkett Drive; - Gregadoo/Plumpton Intersection upgrade (temporary) - convert to land acquisitions; - Gregadoo/Plumpton Intersection (Roundabout); - Lakehaven Dr, Angela Ave, Tallowood, Main St, Redbank Rd and Angela Ave Intersection upgrade | | Initiation | 4,696,574 | 250,000 | 173,061 | 69.2% | Work to be rolled into larger Southern Growth project |
| 21273 | Lawn Cemetery Master Plan Stage 2A Works - New burial area, outdoor chapel and water feature | Implementation of Wagga Wagga Lawn Cemetery Stage 3 Master Plan to construct new burial areas for the ongoing growth of the Cemetery as well as new outdoor chapel and water feature, landscaping and increase ability to service Funeral Industry. | | Planning | 750,000 | 50,207 | 39,258 | 78.2% | In progress and currently in design phase |
| 22324 | Local Road Repair Program Funding Phase 2 | Regional and Local Roads Repair Program funded by Transport for NSW to support councils to undertake urgent repairs to their road network which have been significantly impacted by severe flooding, storm damage and persistent wet weather events during 2022. Various projects completed under this program of works. | | Closure | 9,818,273 | 2,791,133 | 2,115,516 | 75.8% | Completed |
| 21902 | Murray St/ Brookong Ave Intersection Works - Hospital Upgrade | Funds are required for the installation of a traffic island and associated signs and line marking at the intersection of Murray Street and Brookong Avenue. The works are required as part of the Hospital Redevelopment. Council will manage the project with the expenditure incurred by Council to be reimbursed by Transport for NSW at the end of the project. | | Closure | 75,800 | 75,800 | 60,849 | 80.3% | Completed |

x On hold

x Monitor

x On track

| Ref | Project Name | Project Description | Status | Phase | Total Budget | 2024/25 Budget | 24/25 Actuals | 24/25 % Budget Spent | Project Update |
|-------|---|---|--------|------------|-----------------|-------------------|------------------|----------------------------|---|
| 19601 | Pine Gully Road Corridor Works - TT2 | Increased traffic volumes generated by the growth of Charles Sturt University, TRAC school and the growth of the suburbs of Estella and Boorooma and the soon to commence development of Estella West, require additional infrastructure to increase the capacity of intersections and arterial roads providing access to and from these areas. | | Initiation | 11,700,329 | 0 | 83,496 | | On hold pending design work |
| 24256 | Pomingalarna Shed Construction | Construction of a new maintenance shed at the Pomingalarna Cycling Complex is required to accommodate the existing plant and resources that are used to maintain the cycling complex and surrounding suburbs. | | Execution | 235,000 | 235,000 | 204,259 | 86.9% | On track for April 2025 completion |
| 19627 | Red Hill Rd/Dalman Parkway Intersection Treatment - TT27 | Upgrade intersection to provide fourth leg for new Lloyd access road. | | Initiation | 1,887,900 | 137,457 | 42 | 0.0% | On hold pending review of scope and feasibility |
| 22490 | RFS Mangoplah Station Additional Bay & Amenities | The RFS have provided Council with their Capital Works Program and have requested Council allocate budgets in the LTFP for the projects listed. Council will manage the projects with the expenditure incurred by Council to be reimbursed by the RFS at the end of each project. | | Closure | 450,000 | 94,667 | 84,798 | 89.6% | Completed |
| 50221 | Sewer - Narrung St Treatment Plant Flood Protection Infrastructure | A Polyethylene (PE) liner is required to be installed in the Narrung St Emergency Storage Pond to ensure sewage does not enter the groundwater and adjacent Murrumbidgee River. | | Initiation | 694,037 | 694,037 | 4,629 | 0.7% | In progress with construction proposed to start early March |

| Ref | Project Name | Project Description | Status | Phase | Total Budget | 2024/25 Budget | 24/25 Actuals | 24/25 % Budget Spent | Project Update |
|-------|---|--|--------|------------|-----------------|-------------------|------------------|----------------------------|---|
| 50224 | Sewer Ashmont SPS (Lloyd to Ashmont Gravity Main Upgrade) | This project is part of a new catchment augmentation project that seeks to create a greater level of capacity within the network to allow for future growth of the city. This specific project is to install a new rising main and gravity main connection to the existing Flowerdale Sewer Pump Station. | | Planning | 3,240,664 | 24,980 | 2,827 | 11.3% | Final Plans out for approval Early Dec 2024 |
| 50441 | Sewer Telemetry Hardware Upgrades | Required for Renewal of all Radios and Radio transmitter units located on Willans Hill as well as sewer pump stations and treatment plants. | | Execution | 1,000,000 | 1,000,000 | 421,654 | 42.2% | In progress with procurement process completed and hardware purchased. Contractors engaged to complete preliminary works. |
| 50245 | Sewer - Olympic Highway - SPS13 New Assets | As per Sewer DSP, and dependant on future development in the North Wagga Wagga/Bomen area (Hillgrove/Boorooma), wet weather detention capability for the Sewage Pumping Station at Olympic Highway (SPS13) may be required as there will be limited capacity in the northern rising main to manage wet weather flows from the northern catchments. | | Initiation | 944,822 | 21,037 | 12,314 | 58.5% | |
| 50199 | Sewer - Elizabeth Avenue Forest Hill SPS22 - New Assets | As per Sewer DSP Review, this pump station will eliminate the old existing pump station servicing Forrest Hill and allow for the growth of the Airport masterplan and Brunslea Park Master Plan requirements. | | Execution | 2,264,195 | 52,014 | 69,496 | 133.6% | In progress. Land acquisition under negotiation |
| 17742 | Stormwater - Murray St Project | This project has been established to replace the aged Murray Street drainage line and high-risk footpath which commences from the Highway through to the Wollundry Lagoon. | | Initiation | 3,216,950 | 159,956 | 7,919 | 5.0% | On hold |

| Ref | Project Name | Project Description | Status | Phase | Total Budget | 2024/25 Budget | 24/25 Actuals | 24/25 % Budget Spent | Project Update |
|---------------------|--|--|--------|----------|-----------------|-------------------|------------------|----------------------------|--|
| 18524 + 18589 | Stormwater - Tarcutta Drainage Upgrade (in conjunction with project 18589) | Council has received funds from RMS to assist with drainage and flooding issues in Tarcutta. Council has since been successful in obtaining funding from OEH for the Villages Floodplain Risk Mgt Study and Plan (FRMS&P) which includes Tarcutta. | | Planning | 418,933 | 0 | 5280 | 0.0% | In early planning stages. Final Plans for Approval by end of 2024/early 2025. |