

REPLACEMENT OF STOLEN OR DAMAGED KERBSIDE COLLECTION BINS POLICY

Reference number:	POL 016
Approval date:	17 October 2022
Policy owner:	Gregadoo Waste Management Facility Manager
Next review:	September 2025

Council aims to provide fair and reasonable access to general garbage, food organics and garden organics (FOGO) and recycling for all residents through a contractor. This policy seeks to minimise loss of access to services and cost to Council as a result of the theft, loss of, or damage beyond repair to landholders' kerbside collection bins.

Purpose

To ensure that the replacement of stolen, damaged or lost kerbside collection bins is undertaken in a fair and equitable manner, that encourages care of Council's asset by the landholder.

Scope

This policy applies to the Mobile Garbage Bin (MGB) kerbside collection provided by Council to landholders for use in Council's General waste, FOGO and recycling management services.

Policy Provisions

Council provides and maintains Mobile Garbage Bins (MGBs) for kerbside collection of commercial, general waste, FOGO and recycling on a care and responsibility basis.

In the case of lost, stolen or damaged MGBs, the landholder may request a new MGB from Wagga Wagga City Council which will be provided as soon as possible with a subsidised replacement charge payable by the landholder, as set each year in the Revenue and Pricing Policy.

Any MGB provided by Council that is stolen or damaged beyond repair by unknown persons at no fault of the landholder, will be replaced free of charge provided the theft or damage has been reported to Council or the Police and a copy of the Police report number or signed statutory declaration is submitted to Council.

Responsibilities

Responsibility for the final decision, to accept or deny a claim to supply a MGB, lies with Council's Gregadoo Waste Management Centre Facility Manager Division and will be executed by the officer(s) of the Division.

Reporting Requirements

On request, the Gregadoo Waste Management Centre will provide a report to Council with the cost of bins and community feedback.

Approval Arrangements

Approval will be arranged through Council's Customer Service staff following the submission of a signed original statutory declaration or a Police report number.

Review Policy

This Policy is to be reviewed every four years or in the first 12 months of the new term of Council, whichever is the earliest.

Related Documents

- Contract 10/2007 - Kerbside Waste Collection Services.

Definitions

Term	Definition
Landholder	Owners of residential & commercial lots located within Wagga Wagga City Council kerbside collection area and serviced under the kerbside collection contract
MGBs	Mobile Garbage Bins, including Domestic 140/240 red lid general waste bin, 240lt green lid FOGO bin, 240/360lt yellow lid commingled recycling bin, Commercial 240lt red lid general waste bin, 240lt green lid FOGO bin, 240/360lt comingled recycling bin. waste bins.

Revision History

Revision number	Council resolution	Council meeting date
1	Res No: 01/581	25 June 2001
2	Res No: 04/243	23 August 2004
3	Res No: 08/036	25 February 2008
4	Res No: 09/077	27 August 2009
5	E-Team	26 March 2013
6	Res No: 13/224.1	26 August 2013
7	Res No: 17/279	28 August 2017
8	Revision approval under General Manager delegated authority	11 August 2022
9	Res No: 22/354	17 October 2022